

How'd We Do? December 2015

OLD TOWN LIBRARY

1. Good.
2. I very, very much appreciate being able to use the Internet to place books (library) on hold – a fantastic service!
3. At the “old town” library, you need a big sign above the Research Librarians desk that says “Ask Here” (like you have in several other branches.)
4. My boys would have enjoyed participating in the “Take Apart Day” scheduled for Thursday at 6:30-8 until I saw the “Limited to the first 20 participants”. My family will not be participating and my kids would have enjoyed the event. I strongly encourage you to consider how the “first come, first serve” is impacting participation of certain families and individuals. *RESPONSE: Jean Bosch responded. Please let Cynthia know if you would like a copy.*
5. Karen did a class at the Old Town location and was terrific!
6. I appreciated Karen Cagle’s class today at Old Town – December 18, 2015. She was so very helpful and knowledgeable. Absolutely friendly and welcoming to a beginner like me. Thanks!

COUNCIL TREE LIBRARY

7. There isn’t enough room for kids in preschool story time because of all of the adults. Adults should wait outside to make room for kids. *No contact information provided.*
8. Hello, just a comment – the noise level is very high. It seems to stem from the staff using their usual voice. Contrast this to Harmony Library where staff and patrons “tone” it down. I’ve never been to a library which is so loud. Couldn’t staff be encouraged to speak in their library voice (pun intended)? I don’t see the harm and the benefit would (be) appreciated. *RESPONSE: Currie Meyer emailed patron.*

HARMONY LIBRARY

9. Mr. Draves: I am a patron that has every respect for freedom of speech/film/media. I am not writing this as a prohibitive request of the materials mentioned below! I simply want to point out: that in a time “love for others” and enhanced sense of caring/compassion during the holiday . . . it is not only odd, but perhaps out of place to have a display of 6 very adult movies (Here and Now) of violence and crime with 2 being horror movies 118 books (murder/crime pedophile content), which are novels displaying the words: “Wicked”, “God in Ruins”, Stephen King “Finders Keepers” with bloody display, “Shadows”, “Death Cure”, “Water Knife”, and “Gathering Prey”. This, right behind the main desk, where many children and teens quickly observe what’s lying out. Again, I am not a religious right zealot. I regularly read mysteries which involve murder and the like. Just at Xmas, perhaps display these in the center instead. . . please? *No contact information provided.*

10. Always great! Thanks. Suggestion: fine forgiveness week?
11. No History Comes Alive????
12. Visited Old Town because in that area – helped with looking up and requesting a book. Usually use Harmony (I love that library – not quite so “overwhelming”? ☺). Everyone at both libraries is so friendly and helpful! ☺ I’ve never had an unpleasant experience (and so many services and programs). Signed: female over 60

OTHER

13. Lynda, I just had someone notice my name and tell me how much she appreciated my help. As she told it, I mentioned that it was probably you and I would pass along her appreciation. She called in and had a book that she couldn’t find. You just took it off her account. She later did find it and return it. But she was so pleased with how kindly you took care of the issue and she really appreciated it!! So, thank you for excellent customer service!!!! ☺ *Submitted by staff member Linda J.*

RE: Russian Storytime

14. This was super fun. We had a good time. We don’t speak Russian, but my son still liked.
15. Russian Storytime was fun and engaging for my son. I wish that there had been an English translation of the story (maybe on a written handout) for parents who don’t speak Russian or story was read bilingual. I hope other languages and cultures will be represented in future storytimes because it was fantastic!!
16. We enjoyed it a lot – thanks for doing the story time for us! Please, do the story again.
17. Storytime – Russian night was wonderful! Students did a great job with the performance. We would love to have more events like this! Thank you!



Holly Carroll
Executive Director
Poudre River Public Library District
301 E. Olive Street
Fort Collins, CO 80524

December 11, 2015

Dear Holly,

Our very deep appreciation goes to the Poudre River Library District for its wonderful \$250 Bronze Level Sponsorship of our 12th annual After School Zone Conference. As the only conference in Northern Colorado to focus specifically on before and after school care providers, this conference is a key way to help promote quality care for school age children. For your information, we have enclosed a copy of the program and sponsorship flyer.

Thank you so much for helping us in our efforts to strengthen the quality of before and after school care in Larimer County.

Sincerely,

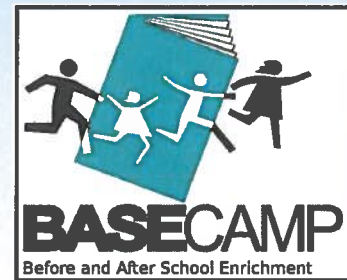
Beverly Wood Thurber
Executive Director



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Poudre River Public Library District

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December 15, 2015

Holly Carroll
Poudre River Library District
301 E. Olive St.
Fort Collins, CO 80524

Dear Holly,

I would like to recognize Louise Mosnik for her dedicated support of the ClimateWise program.

Louise served on the 2015 ClimateWise Advisory Committee and provided valuable input in a transitional year for the program. ClimateWise re-tooled in 2015 to better support the businesses community as well as City resources based on feedback from Partners and leadership. The program successfully relaunched this past October and we would not have been successful without the support of our Advisory Committee!

Some examples of the 2015 Advisory Committee's work include:

- In-depth technical review of greenhouse gas reduction strategies
- Outreach to the business community to promote engagement in the re-launch of the program
- Feedback and communication with City leadership to ensure alignment with the business community

Service with the ClimateWise Advisory committee sends a strong message to the community about Poudre River Public Library District's environmental leadership. Louise's hard work is a true asset to the City of Fort Collins as well as our community.

Thank you Louise Mosnik and Poudre River Public Library District for making Fort Collins a great place to work and live.

Sincerely,

A handwritten signature in black ink, appearing to read "Wade Troxell".

Wade Troxell
Mayor

CC: Louise Mosnik, Poudre River Public Library District