

2015 Poudre River Public Library District
**NEEDS ASSESSMENT
FINAL REPORT**

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EXECUTIVE SUMMARY

PURPOSE

The Poudre River Public Library District is at a crossroads. For the last eight years as its own funding district, the organization has successfully completed two strategic plans and a facilities management plan. Knowing that libraries are changing all over the country, and the world, the Board of Trustees sought public input to help determine the Library District's purpose and programs for the next several years.

PROCESS

Feedback was gathered in two phases. First, the Library District hosted a series of seven focus groups where conversations focused on the role of our libraries in the community, how participants use the libraries, and what would they like to see from the Library District in the future. Using this feedback, we crafted an online survey to administer to the general public. The survey was structured to force individuals to make decisions about priorities and improvements they would like to see in our library system.

RESULTS

More than 80 people contributed an hour of their time to the focus groups. The survey garnered 968 responses. See the Survey Results section of this Needs Assessment to see full results.

CORE CONCEPTS

Seven core themes emerged as a result of this process. It is our recommendation that the Library Board of Trustees structures their strategic planning process around these seven key concepts to more specifically address community needs, concerns, and vision.

The following concepts are also charted on a SWOT chart in the SWOT Analysis section of this Needs Assessment.

- **CONVENIENCE**

Feedback consistently included mentions of specific suggestions as to how to increase convenience. From operating hours to book drops, book hold pick-up to parking, library users are looking for amenities and improvements to make library services more accessible and easy to use.

DISCUSSION ITEM: How can the Library District eliminate barriers and increase convenience for users?

- **COLLECTIONS**

A major component of convenience is related to collections. The feedback is simple: library users want timely access to the exact resource they want, i.e., “I want what I want, when I want it.” Managing the reality of meeting this demand, however, is quite complex. Successful collections policy requires professional expertise and must consider the realities of budgets as well as the needs of the community.

DISCUSSION ITEM: What factors need to be considered when evaluating the District’s collections strategy? What role should the Board play in identifying potential improvements to the District’s current collection? What other high-level decisions might impact (directly or indirectly) the District’s ability to implement their collections strategy?

- **SAFETY/PERCEIVED HOMELESS POPULATION**

While the community recognizes alleviating homelessness is not a core library service, many still would like the Library District to address the perceived homelessness issue at the Old Town Library. Many feel uncomfortable, or worse, unsafe due to what the community perceives to be homeless individuals at the Old Town Library.

DISCUSSION ITEM: What role should the Library District play in the community-wide effort to reduce homelessness? What can be done short-term to reduce the perceived safety risk while respecting the individual rights of all library users?

- **SPACE/FACILITIES**

The community is clearly calling for increasing the number of places for quiet/individual study and improving the environments of the libraries to feel more cozy and welcoming. Many are looking for more meeting space as well. Interestingly, requests for an additional full-service library branch were not as strongly prevalent as other needs.

DISCUSSION ITEM: How can the Library District provide more individual/quiet spaces while preserving the floor space (shelving, computers, etc.) required for robust collections as well as preserving space for interactive children’s areas? Can we meet community needs without building another traditional library branch?

- **ROLE IN EDUCATION**

Community feedback reveals that many expect the Library District to play an active role in education. Many are encouraging new and/or more robust partnerships with Poudre School District, Colorado State University, and Front Range Community College. Resources for early childhood literacy and home-schooled children were also frequently requested.

DISCUSSION ITEM: What relationships need to be formed and/or strengthened to develop a comprehensive approach to supporting education in our community?

- **LIFELONG LEARNING**

The community clearly feels that the library plays a role in supporting lifelong learning and would like to see the Library District become more involved in this role. Unfortunately, feedback is less clear on how the District should address this issue.

DISCUSSION ITEM: How do we define lifelong learning and what role can the Library District play in this community need?

- **AWARENESS AND MARKETING**

Helpful, accessible, and knowledgeable staff members are important to our community. Further, there is room to increase awareness of onsite and electronic library services.

DISCUSSION ITEM: How can the library improve customer service and promotional efforts when there is little community support for increasing the budgets of these areas?

- **COMMUNITY**

Feedback suggests that the Library District could play an important role in developing a sense of community. Providing a place for book clubs, art exhibits, speaking events, and public discourse appear to be important to our community.

DISCUSSION ITEM: How can the library structure facilities and programs to encourage a sense of community?

NEXT STEPS

It's important to note that this Needs Assessment should act as one source of information. As the Library Districts' strategic planning process continues, you will want to incorporate other data sources such as:

- **USER DATA** — Through OrangeBoy and other data tracking tools, Library staff can share information about how users currently interact with the library.
- **BEST PRACTICES AND TRENDS** — The role of libraries continues to evolve and communities throughout the nation are experimenting with new facilities, partnerships, and services to remain relevant. An understanding of the successful innovations will help shape a conversation about the future of our system.

BIG IDEAS

To stimulate big-picture thinking and visionary conversation, we have included a section dedicated to Big Ideas. The foundation of these ideas originates from the central themes, and therefore is extrapolated from the results of the needs assessment. The overall feasibility and the particular details of these ideas have not been researched.

THE BOOKLESS, STAFF-LESS LIBRARY

Imagine a place with ample quiet/individual study areas, endless digital resources, and a large community meeting room equipped with the latest technology.

EMBEDDED LIBRARIES

As opposed to building a single new facility, we take the library to the community. Pick-up holds, use a computer, download materials, and browse a limited selection of books at embedded libraries throughout the community in locations such as the Senior Center, Banner Health, Lyric Cinema, and the renovated Foothills Mall.

A NEW, BIGGER COUNCIL TREE LIBRARY

Considering the population growth in the southeast part of the community and the fact that the existing Council Tree library is at capacity, building a new space — complete with improved parking, individual study areas, and a large meeting space — might be the most logical option.

WIRE THE DISTRICT

More and more people are using electronic resources to access library materials. Increasing the number of high-speed wireless hotspots throughout Fort Collins, and more importantly in locations that do not currently have high-speed access, could make the library more accessible for our users.

GET KIDS READING

Early childhood literacy was a key theme in our feedback. To improve access to early childhood resources and remove a potential barrier to use, the library could completely eliminate fees on early childhood materials. To compensate for the lost revenue, fees could be increased on all other materials; community feedback demonstrated that most users prefer fees to fundraising.

EVERY Poudre School District Student Gets a Library Card

A new, comprehensive partnership with the Poudre School District could result in getting a library card in the hands of every single PSD student.

BACKGROUND

PURPOSE

The Poudre River Public Library District is at a crossroads. For the last eight years, as its own funding district, the organization has successfully completed two strategic plans and a facilities management plan. Knowing that libraries are changing all over the country, and the world, the Board of Trustees is seeking public input to help determine the Library District's purpose and programs for the next several years.

Engaging the community over several months time, the Board of Trustees will use the input from the public to help them develop a new strategic plan for library goals, policies and operation.

In order to do this quickly, the Library was asked to hire an outside firm with community relations experience to manage the needs assessment process and prepare a thorough report of the findings.

LIBRARY ADMINISTRATION'S ROLE

Holly Carroll, the Executive Director, and Paula Watson-Lakamp, Communications Coordinator, were the project managers and helped shape the stakeholder list for the focus groups, questions for the focus groups, and the public survey questions.

Holly and Paula also met with the Coloradoan several times in order to investigate partnership and editorial opportunities.

The Coloradoan editorial board met with Holly and Paula and a complimentary "Our View" editorial was published at the start of the Phase II public outreach. Holly also submitted a Soapbox article encouraging the public's participation in the online survey.

SLATE COMMUNICATIONS' ROLE

Slate Communications, a public relations and marketing firm from Fort Collins, with extensive community engagement experience, was hired to develop a strategic plan for the needs assessment to include a campaign timeline, all creative material, content for flyers, FAQs, focus group facilitation, develop the online survey, analyze data for a SWOT analysis, offer recommendations to the Board of Trustees and prepare a final report including all raw data and results.

PROJECT TIMELINE

OCTOBER 2014

NEEDS ASSESSMENT STRATEGIC PLANNING

NOVEMBER–DECEMBER 2014

PHASE I: FOCUS GROUP MEETINGS

DECEMBER 2014

COMMON THEMES DEVELOPED

DECEMBER 2014

PHASE II: CAMPAIGN DEVELOPMENT

JANUARY 2015

PUBLIC SURVEY

MARCH 2015

SWOT ANALYSIS, FINAL REPORT

PHASE I: FOCUS GROUPS

Based on research and planning during Phase I, dozens of organizations and community leaders were identified as library stakeholders.

INVITATIONS

Focus group invitations were sent out to community stakeholders in the following organizations:

NoCoMaker Faire	Northside Aztlan Community Center
City of Fort Collins Cultural Resources	The Family Center
City of Fort Collins City Manager's Office, Social Sustainability, Economic Health	Fort Collins Museum of Discovery
City Works 101 Alumni	Vida Sana
Larimer County Citizen Academy Alumni	The Qeblah/Islamic Center
Leadership Fort Collins Alumni	Poudre School District Administration Office
Poudre School District's Insight Program Alumni	Colorado State University Libraries, CSU Friends of the Library, and Student Services
Larimer County County Manager's Office, Commissioners, Workforce Center	Columbine Health Systems
Larimer County United Way	Front Range Community College
Downtown Development Authority	Chamber of Commerce
Downtown Business Association	Innosphere
Harmony Mobile Homes	Participating Families in Noches en Familia Programs

A general invitation was also sent via email to library cardholders.

MEETINGS

Slate Communications met with seven groups of people from November 6 – December 5. More than 80 people contributed an hour of their time to share their perceptions and insights of the Library District. The meetings started with a pre-recorded video message from Holly Carroll, Executive Director, as a way to thank participants and give them background on why the library was seeking public feedback.

We recorded comments live on an easel and through audio recording. After each meeting we reviewed the audio files for clarity and confirmation of written feedback. The final feedback of each session is included in this document, as Appendix A.

FOCUS GROUP QUESTIONS

Is the community adequately served by the three current libraries?

Do you use the library?
If so, what are the top two reasons for your visit/use?
If not, why? Are there any barriers?

What is the most important service the Library District provides to the community?

What new service or program would you like the library to provide?

Are there things the Library District does not need to do?

Do you see your library use changing in the next five years?

Describe your ideal library.

WHAT WE HEARD



FOCUS GROUP THEMES (IN ALPHABETICAL ORDER)

After just a meeting or two we began to see themes emerge based on the seven questions we asked each group. Each group also had its own personality and new information was learned due to the diversity of attendees. Reviewing the feedback from a high level, 10 themes emerged.

Book drops and the community's demand for more

Children's services and its purpose to support literacy at all ages

Collection development and better public understanding of this process

Communications to library cardholders and the general public

Facilities and their use/purpose

Programming that should be continued and new ideas

Purpose of the library within the Fort Collins community

Spanish speaking community library needs

Technology available both in the libraries and for remote use

Tweens and teens and the relationship value with teen librarians and programs

PHASE II: PUBLIC SURVEY

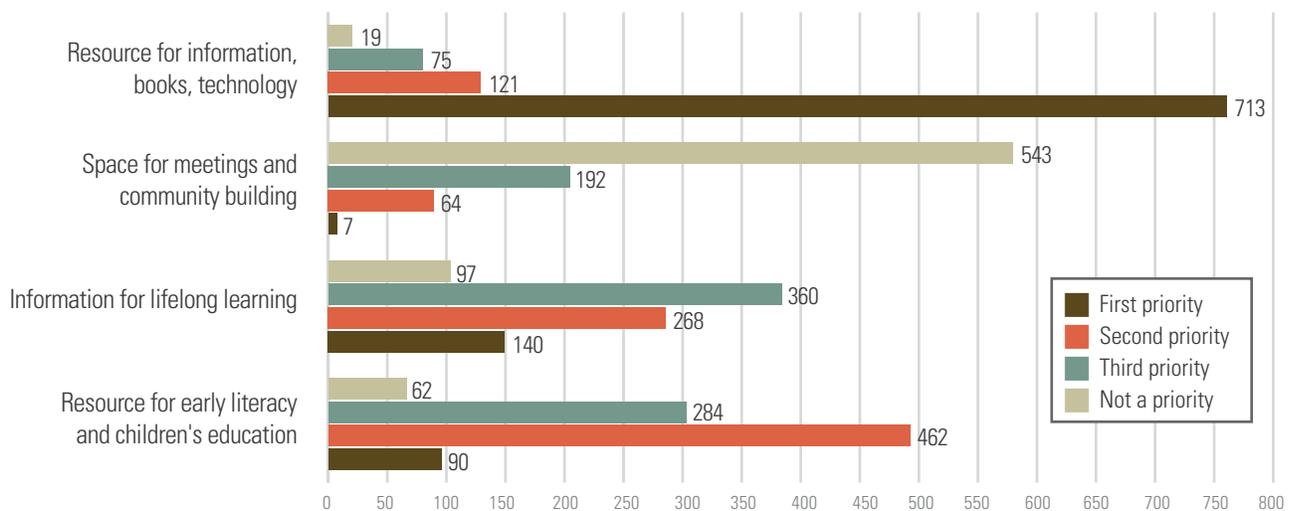
YOUR IDEAS ARE OVERDUE: COMMUNITIES AND LIBRARIES ARE CHANGING EVERYDAY, WHAT'S NEXT FOR OURS?

Using the common themes the stakeholders shared with us, a short survey was developed asking the general public to weigh in on some of the themes, and some ideas the Library had for moving its organization forward.

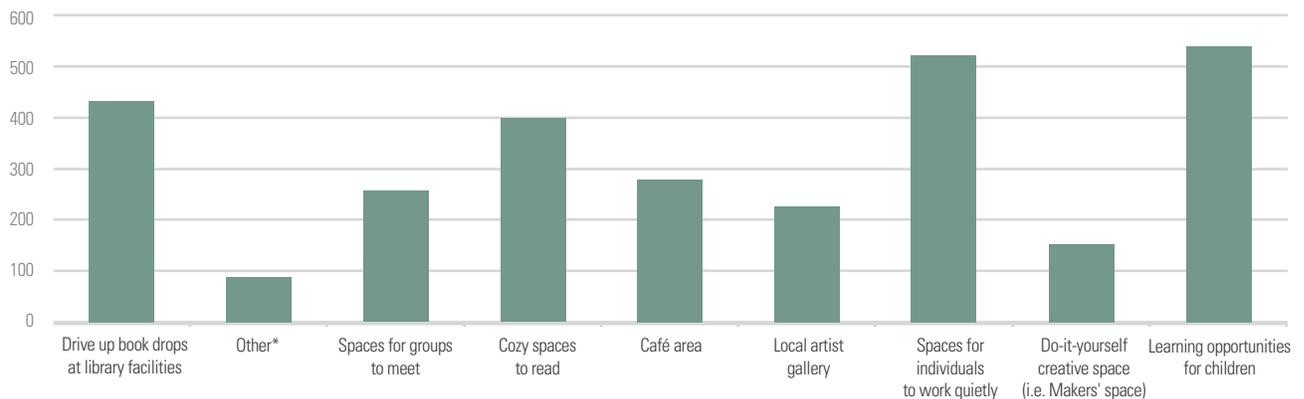
A campaign tagline and accompanying graphics were created to garner community attention and encourage survey participation. Materials such as table tents, posters, banners, and bookmarks were distributed across the community in public spaces including coffee shops, breweries, downtown retail shops, public buildings, health clubs, CSU library, transit centers, social services buildings, and the Innosphere. Sample campaign materials are included in Appendix D.

PUBLIC SURVEY QUESTIONS WITH RESULTS

1. What do you think is the main role of the library?

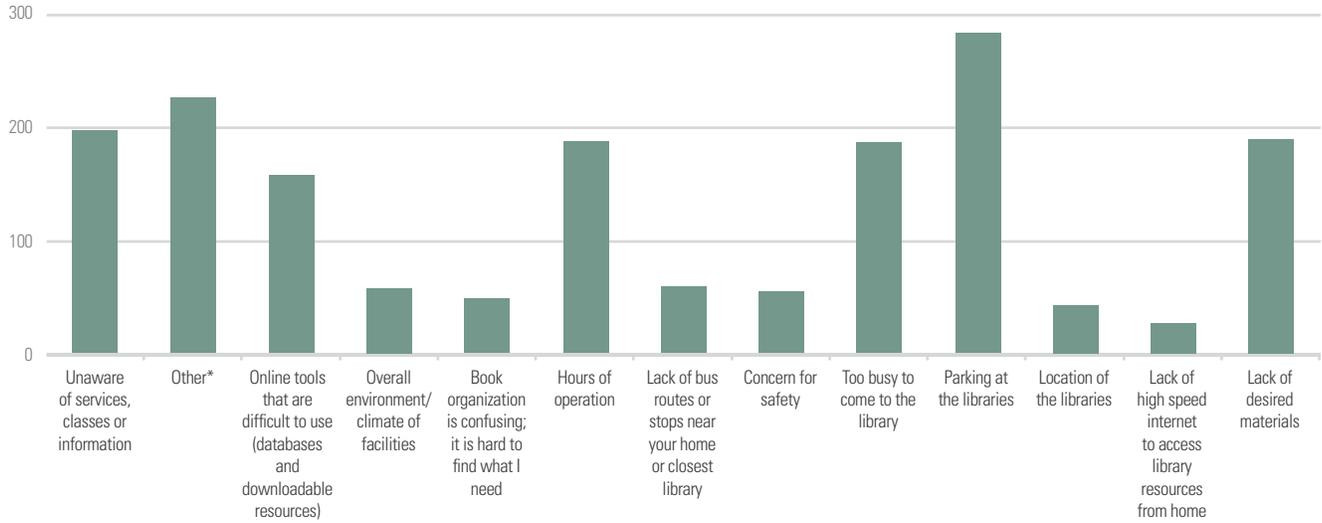


2. Which amenities would you like to have in our libraries? Please choose up to three options.

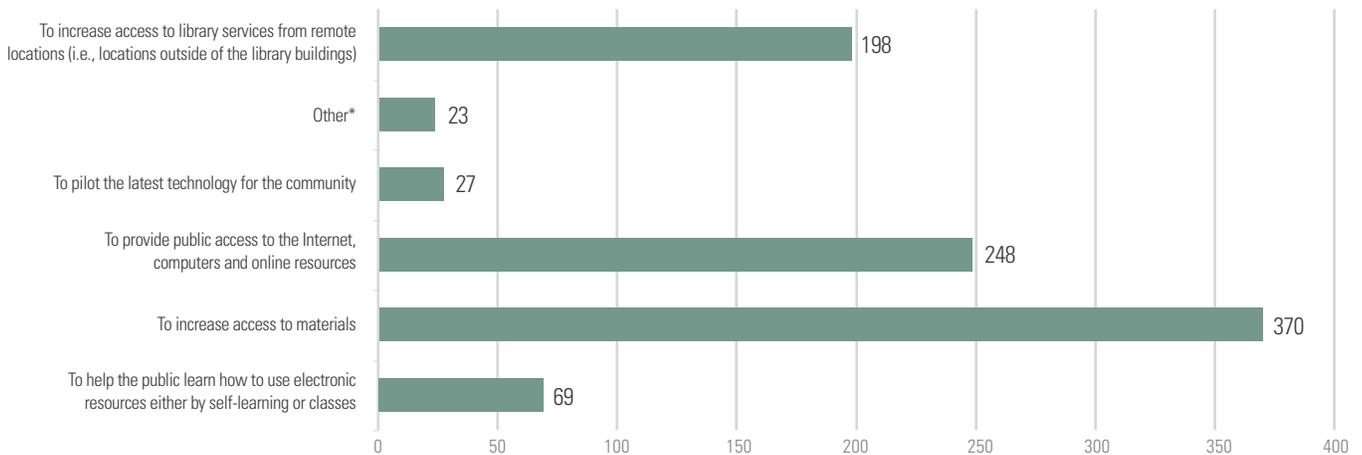


* "Other" responses detailed in Appendix B

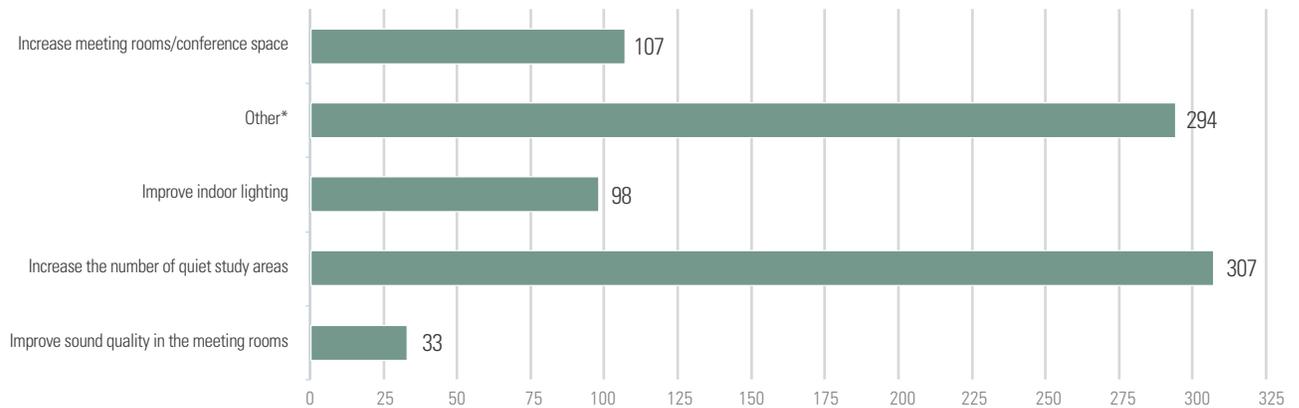
3. What are your biggest barriers to using the Library? Please choose up to three options.



4. What is the most important role of technology in libraries?

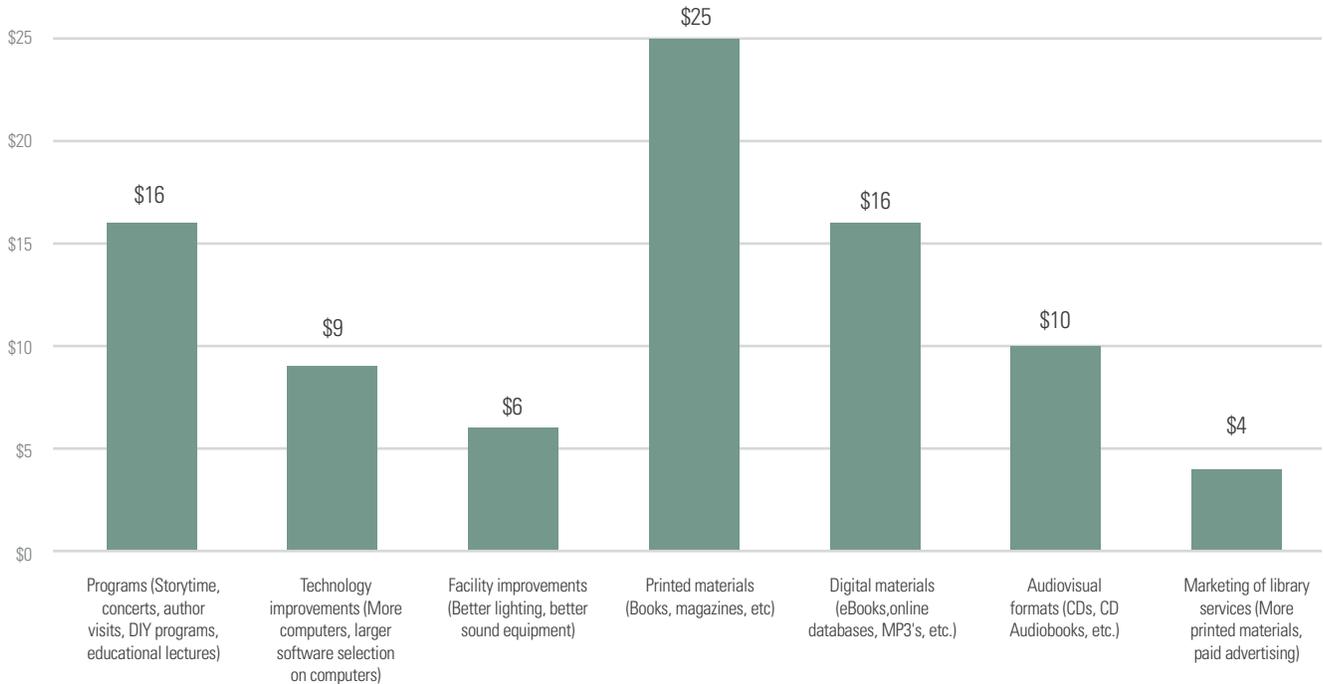


5. What is the highest priority improvement the library should make to its facilities?

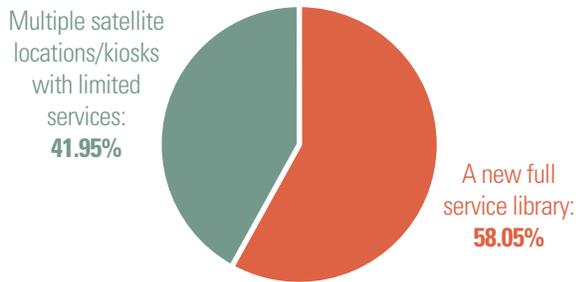


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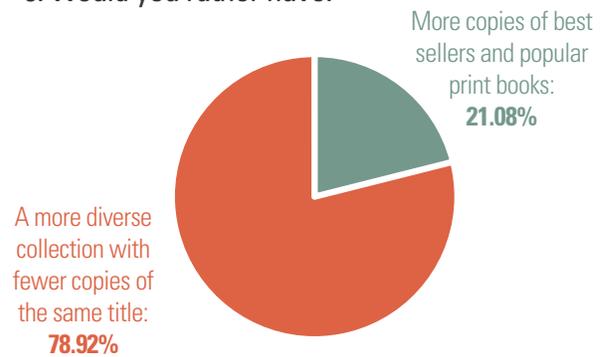
6. How would you fund library services? (Budget of \$100)



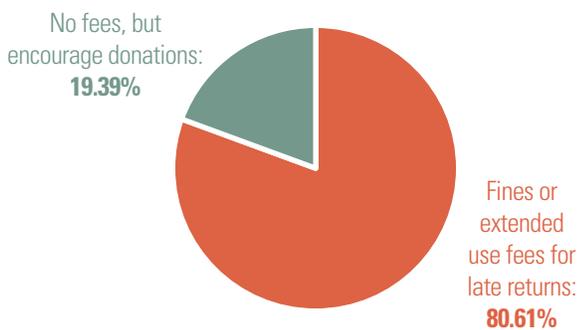
7. Would you rather have:



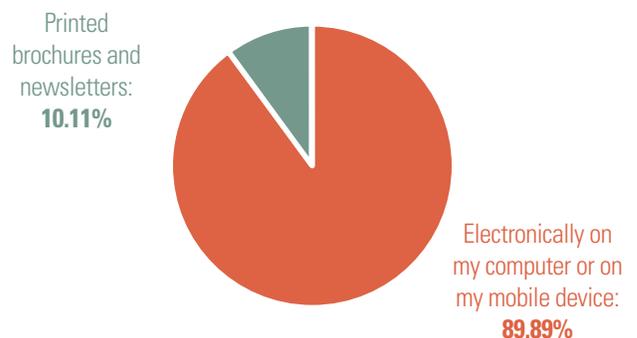
8. Would you rather have:



9. Would you prefer to have:

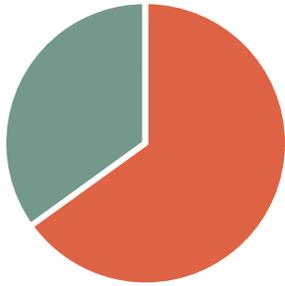


10. How do you find information about library services?



11. Do you use the library first for...

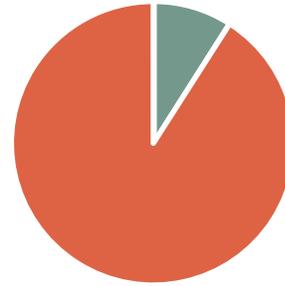
Browsing materials (either online or at a location) to find something new/ unexpected:
34.94%



A specific event or book or item:
65.06%

12. Would you rather have:

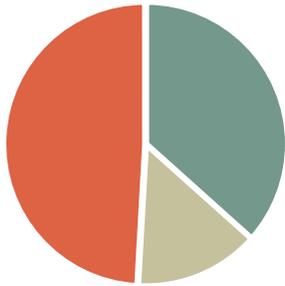
More books:
90.94%



More book drops (currently we have 8 throughout the District):
9.06%

13. Would you prefer:

It doesn't matter, I use both in order to get what I want:
49.11%

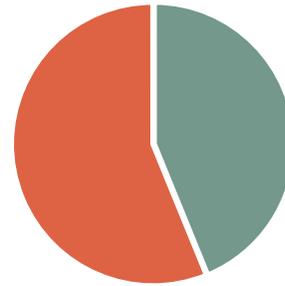


More print materials:
36.61%

More digital materials:
14.29%

14. Would you rather have:

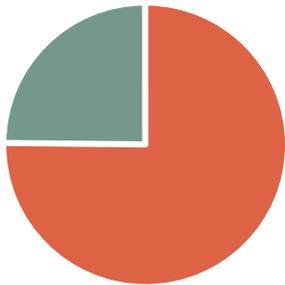
More "self-service" options (mobile app, self-check-in and check-out, etc.):
56.18%



More personalized attention from library staff:
43.82%

15. Would you rather have:

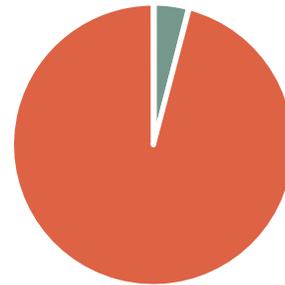
More programs and events:
24.83%



More materials (print and digital):
75.17%

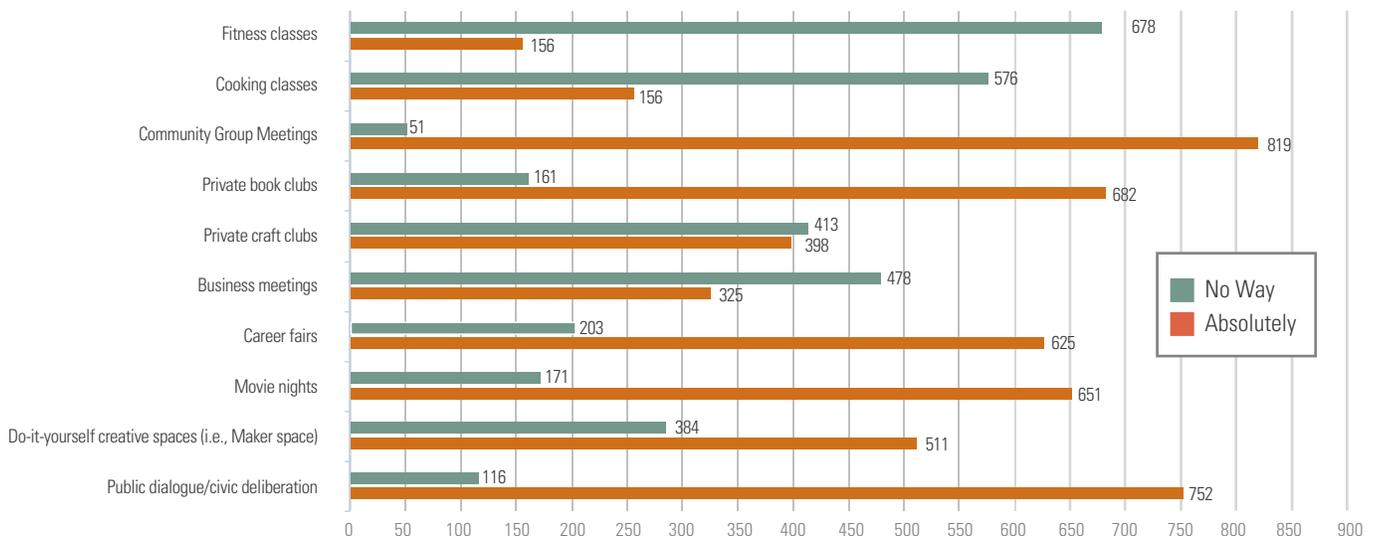
16. Should the library devote more space to:

Serving the community (Programs, meeting space, public forums, etc.):
95.92%



Serving the business community (Conference rooms, research, teleconferencing, etc.):
4.08%

17. Which of these activities should (and should not) take place in the Library?



SWOT ANALYSIS

STRENGTHS, WEAKNESSES, OPPORTUNITIES AND THREATS

Based on the extensive feedback collected over seven meetings (351 individual responses), and three weeks of public surveying, we are able to identify key concepts/issues of community interest and evaluate each as a strength, weakness, opportunity or threat.

In this exercise, the Library District's competition could be interpreted to be independent bookstores, national chain bookstores, online bookstores, community centers, school libraries, community book share programs, coffee shops, and small venue/event centers.

STRENGTHS:	Current internal characteristics of the Library District that give it an advantage over the competition.
WEAKNESSES:	Current internal characteristics that place the Library District at a disadvantage relative to the competition.
OPPORTUNITIES:	Future external chances to improve performance and participation in the overall environment.
THREATS:	Future external economic, social and environmental elements .

STRENGTHS <ul style="list-style-type: none"> • CONVENIENCE • LIFELONG LEARNING 	WEAKNESSES <ul style="list-style-type: none"> • AWARENESS & MARKETING • SPACE/FACILITIES
OPPORTUNITIES <ul style="list-style-type: none"> • COMMUNITY • LIFELONG LEARNING • ROLE IN EDUCATION • CONVENIENCE 	THREATS <ul style="list-style-type: none"> • SAFETY/PERCEIVED HOMELESS POPULATION

RECOMMENDATIONS

FOCUS STRATEGIC PLANNING ON CORE THEMES

The next step for the Library District Board of Trustees is to develop a strategic plan using the information included in this Needs Assessment as well as other resources. It's critically important that the District's strategic planning process incorporates other data sources such as:

- **User data** – Through OrangeBoy and other data tracking tools, staff can share information about how users currently interact with the library.
- **Best practices and trends** – The role of libraries continues to evolve and communities throughout the nation are experimenting with new facilities, partnerships, and services to remain relevant. An understanding of these successful innovations will help shape a conversation about the future of our system.

STRATEGIC PLANNING TOPICS

Below you'll find seven core concepts that consistently appeared in both the focus groups and the online survey. This section includes a brief explanation of the theme, relevant findings from the needs assessment, and a potential discussion question for the Board to address during the strategic planning process.

CONVENIENCE

Feedback consistently included mentions of specific suggestions as to how to increase convenience. From operating hours to book drops, book hold pick-up to parking, library users are looking for amenities and improvements to make library services more accessible and easy to use.

- 29% selected parking as a major barrier to accessing the library.
- Hours of operation also ranked high as a barrier with 19% selecting it as a top choice.
- 38% of respondents felt that technology should be used to increase access to library materials.

Discussion Item: How can the Library District eliminate barriers and increase convenience for users?

COLLECTIONS

A major component of convenience is related to collections. The feedback is simple: library users want timely access to the exact resource they want, i.e., "I want what I want, when I want it." Managing the reality of meeting this demand, however, is quite complex. Successful collections policy requires professional expertise and must consider the realities of budgets as well as the needs of the community.

- When forced to choose between more books or more book drops, residents strongly supported more books (91%). That said, more book drops was a key theme in the comments.
- 49% of respondents said that the type of material (printed or digital) didn't matter, they use both to get what they want.
- There is overwhelming support for improving and increasing the Library District's collection. On average, respondents were willing to spend a full \$51 dollars of a \$100 budget on materials (books, printed materials, digital material, etc.).
- "Lack of desired material" was cited among the top five barriers to Library use.

Discussion Item: What factors need to be considered when evaluating the District's collections strategy? What role should the Board play in identifying potential improvements to the District's current collection? What other high-level decisions might impact (directly or indirectly) the District's ability to implement their collections strategy?

SAFETY/PERCEIVED HOMELESS POPULATION

While the community recognizes alleviating homelessness is not a core library service, many still would like the Library District to address the perceived homelessness issue at the Old Town Library. Many feel uncomfortable, or worse, unsafe due to what the community perceives to be homeless individuals at the Old Town Library.

- Although not identified as a specific issue in the survey, the written comments reveal that this is a real concern for the community.
- 5% of respondents chose safety concerns as a barrier to accessing the library.

Discussion Item: What role should the Library District play in the community-wide effort to reduce homelessness? What can be done short-term to reduce the perceived safety risk while respecting the individual rights of all library users?

SPACE/FACILITIES

The community is clearly calling for increasing the number of places for quiet/individual study and improving the environments of the libraries to feel more cozy and welcoming. Many are looking for more meeting space as well. Interestingly, requests for an additional full-service library branch were not as strongly prevalent as other needs.

- Survey participants felt increasing the number of quiet study areas was the most important facilities improvement.
- Approximately 41% of respondents chose cozy spaces to read as a top amenity. Comments revealed a desire to create a more welcoming/cozy atmosphere at the libraries.
- 53% of survey respondents selected spaces for individuals to work quietly as a top amenity.
- When asked to choose between a new full service library and library “kiosks”, 58% chose a new library.
- On average, respondents were willing to spend only \$6 of their \$100 budget on facility improvements.

Discussion Item: How can the Library District provide more individual/quiet spaces while preserving the floor space (shelving, computers, etc.) required for robust collections as well as preserving space for interactive children’s areas? Can we meet community needs without building another traditional library branch?

ROLE IN EDUCATION

Community feedback reveals that many expect the Library District to play an active role in education. Many are encouraging new and/or more robust partnerships with Poudre School District, Colorado State University, and Front Range Community College. Resources for early childhood literacy and home-schooled children were also frequently requested.

- Survey participants felt that providing resources for early literacy and children’s education was the second highest purpose of the Library District.
- Focus group comments called for more partnership and cooperation between the Library District and Poudre School District.
- 55% of survey respondents chose learning opportunities for children as a top amenity.

Discussion Item: What relationships need to be formed and/or strengthened to develop a comprehensive approach to supporting education in our community?

LIFELONG LEARNING

The community clearly feels that the library plays a role in supporting lifelong learning and would like to see the library district become more involved in this role. Unfortunately, feedback is less clear on how the District should address this issue.

- Information for lifelong learning ranked third on the list of the main role the Library District should play in our community.
- 65% of respondents supported having career fairs at the library.
- 70% supported hosting private book clubs at the library.

Discussion Item: How do we define lifelong learning and what role can the Library District play in this community need?

AWARENESS AND MARKETING

Helpful, accessible, and knowledgeable staff members are important to our community. Further, there is room to increase awareness of onsite and electronic library services.

- 21% of respondents selected "unaware of services, classes, or information" as a barrier to accessing the library.
- On average, marketing of library services only received \$4 out of a budget of \$100 in funding.
- 90% of respondents receive information about the library through electronic tools (versus printed material).
- Feedback was fairly evenly split between wanting more personalized attention from library staff (44%) and more self-service options (56%).

Discussion Item: How can the library improve customer service and promotional efforts when there is little community support for increasing the budgets of these areas?

COMMUNITY

Feedback suggests that the Library District could play an important role in developing a sense of community. Providing a place for book clubs, art exhibits, speaking events, and public discourse appear to be important to our community.

- Space for meetings and community building was the least supported role that a library should play in the community.
- 26% chose meeting space as a high priority amenity.
- Only 11% of respondents chose "increase meeting rooms/conference space" as their top facilities improvement.
- However, when asked about which activities should take place at the libraries, respondents overwhelmingly supported:
 - Community group meetings (85%)
 - Public dialogue/civic deliberation (78%)
- Respondents overwhelmingly (96%) felt that the library should act as a community resource and not a resource for the business community.

Discussion Item: How can the library structure facilities and programs to encourage a sense of community?

ADDITIONAL CONCEPTS

Two other themes arose from the focus groups and are worth mentioning.

TRANSPARENCY AND ACCOUNTABILITY

The public appreciated the opportunity to engage with the Library District during this needs assessment process. Feedback suggests opportunities for further engagement and increased awareness of Library operations.

Discussion Item: How can the Library District continue to engage the community in their long-term success and growth?

MULTICULTURAL OUTREACH

As a growing population in our community, non-English speaking residents provided specific suggestions on how to improve their library experience. Multicultural programming and staff training on how to work with non-English speaking visitors was a recurring theme. Focus group attendees also identified programming to educate the community about different cultures as a priority.

Discussion Item: What short- and long-term strategies will improve the user experience for non-English speakers? What role should the Library District play in educating the community about different cultures?

BIG IDEAS

To stimulate big-picture thinking and visionary conversation, we have included a section dedicated to Big Ideas. The foundation of these ideas originates from the central themes, and therefore is extrapolated from the results of the needs assessment. The overall feasibility and the particular details of these ideas have not been researched.

THE BOOKLESS, STAFF-LESS LIBRARY

Imagine a place with ample quiet/individual study areas, endless digital resources, and a large community meeting room equipped with the latest technology.

EMBEDDED LIBRARIES

As opposed to building a single new facility, we take the library to the community. Pick-up holds, use a computer, download materials, and browse a limited selection of books at embedded libraries throughout the community in locations such as the Senior Center, Banner Health, Lyric Cinema, and the renovated Foothills Mall.

A NEW, BIGGER COUNCIL TREE LIBRARY

Considering the population growth in the southeast part of the community and the fact that the existing Council Tree library is at capacity, building a new space – complete with improved parking, individual study areas, and a large meeting space – might be the most logical option.

WIRE THE DISTRICT

More and more people are using electronic resources to access library materials. Increasing the number of wireless hotspots throughout Fort Collins, and more importantly in locations that do not currently have high-speed access, could make the library more accessible for our users.

GET KIDS READING

Early childhood literacy was a key theme in our feedback. To improve access to early childhood resources and remove a potential barrier to use, the library could completely eliminate fees on early childhood materials. To compensate for the lost revenue, fees could be increased on all other materials; community feedback demonstrated that most users prefer fees to fundraising.

EVERY Poudre SCHOOL DISTRICT STUDENT GETS A LIBRARY CARD

A new, comprehensive partnership with the Poudre School District could result in getting a library card in the hands of every single PSD student.

ABOUT SLATE COMMUNICATIONS

We have a keen, unparalleled understanding of your needs and challenges.

WE KNOW LOCAL GOVERNMENT

We are a unique public relations and marketing firm that has its roots in government communication. Our experience working with cities and counties across Colorado has given us rare insight into the importance of process and collaboration, the necessity for good stewardship of time and resources, and the impact of public perception.

PROVEN RESULTS

Slate was formed in March 2013, however the founders have worked together for nearly a decade. We have extensive experience leading successful branding, marketing and public relations campaigns. We take pride in developing creative ideas that are both effective and realistic. We have a proven history of blending innovative techniques and traditional methods to maximize results.

LOCATION & DBE CERTIFIED

Slate is located in Fort Collins, CO and is also a majority women-owned business, with a Disadvantaged Business Enterprise (DBE) certification.

APPENDIX A

PHASE I: FOCUS GROUP QUESTIONS AND FEEDBACK

Comments are categorized by general themes and are listed in no particular order.

FACILITIES

Three libraries are plenty – worried that adding a 4th library would be spreading too thin

Would like more community meeting rooms for small groups

Parking is a barrier for the Old Town and Council Tree libraries

Homeless people at the Old Town library is a barrier

Provide low and high tech spaces

Need more experts in the library for different resources

Don't lose personal touch/great customer service

Guidelines for use – keeping kids quiet or having assigned quiet areas where people can go without cell phones or people talking/eating

Need to consider the impact of future growth

Add a refreshment or cozy area to have a more café feel

Make hearing devices available in all rooms so all abilities can fully partake in discussions

The Harmony library works very well with FRCC – great resource and partnership for students

Would like to see community art/galleries displayed

Create more study rooms – current ones get reserved very fast

Would like to have more maker-space or hands-on activities – however shouldn't duplicate what other facilities are doing (Senior Center, City of Fort Collins, etc.)

Why do they give up shelf-space to "open up" (ex. for fireplaces)?

Would like moveable shelves because it's difficult to get books from top and hard to see the book titles on the bottom

Could a satellite library be put in the Senior Center?

Is the community interested in making the libraries pet friendly?

Good for the geographically-challenged

Feel like Council Tree space fills a different community need

Could see transportation issue in the future, libraries are not on main routes – will need to be better accessible by transit

In the future, can see using more of the online resources and only coming to the library for social space

Would love to be surrounded by very informed librarians who you could talk to about books and they could make recommendations

Don't like the renovation of the Old Town Library – first floor is unfriendly; need a map to find everything

Love nook in Old Town where can purchase books at discount

Would like childcare while you browse

Spanish speaking staff – can they wear a button that says they speak Spanish so they can talk to them/trust them?

Earlier and longer hours

TECHNOLOGY

Need to invest in technology and keep staff on the floor helping people

Website has clunky spots – OverDrive needs to be streamlined

More advanced assistance in technology both on-site and off-site

Increased library use at home – support technology

Publicizing what security measures exist for people who use library computers

Improve programs that are available on public computers

Would like if the literacy games for kids that are on library computers could also be offered on the website

Would like if library accounts could be linked with spouses, older parent, etc. so can pickup a book for them without needing their card

Currently difficult to access ebooks

Enjoy new website – more user friendly

Enjoy streaming videos from the website, but there could be even more offered

Like that there is access to information for all income levels

Good place to come if don't have Internet

Would like the app to be improved – include book and author information and book reviews

Would it be possible to “check-out” the Internet?

Come in for research and databases that aren't accessible from home – but can be difficult to know which one to use

Help support digital literacy

Wondering if someday we will get the entire library online – can even create community space online

PROGRAMMING

Overall, very popular – good community programs

With a new series on TV, offer viewing sessions with discussion following

Will need to cater to the Boomers as they get older

Look into providing more individualized services

“Homebound” program could be expanded

Valued programs: living history, music, kids programs

Would like to see an adult literacy program and for people where English is their second language

Would like tutorials about library technology for all ages

There’s a growing need for non-English programs – tie in with a cultural hub

Have more cultural events like concerts and art contests

More mobile outreach – going to where the people are

Are there programs for special abilities? Should be if there aren’t

Would like earlier morning storytimes, especially in the summer

Wish there were more weekend programs for older kids (age 6-10)

Possible to partner with Cooperative Extension through CSU – offer classes at other locations

Has the health district used any of the library space for events/classes?

Would like more collaboration with homeschoolers

Would like if events could be repeated in case people weren’t able to come the first time

Evening programs can be difficult to come to when have kids

Would like a program/class about how to protect against identity theft and other more advanced classes

Have technology/robotics clubs for kids/teens meet in the library

Wish library could connect more with other community events – create more relevance, more partnerships

More programming in Spanish/for Latino community – some now but could be expanded

Childcare during classes

Programs to learn English – pop in and learn

COLLECTION DEVELOPMENT, ACQUISITION AND CHECKOUTS

Tours of "back of house"

Transparency around development/investment

Allocate less/Reduce number of books in the Here and Now section.

Reserve and deliver system is great - convenient if you only go to one branch

Would like to have an adjustable due-date for when traveling

Problem: multiple copies of a book in circulation after book clubs - get thrown out if don't get used or patrons keep the copy after the book club is over

Do an audit of the whole book and buying system

Investigate the value of multi-media materials, are they actually being checked out?

Some people have questions about the contents are Council Tree - lots of current materials, may need to diversify

Barrier: long wait times for popular materials

Online reservation system used frequently - younger generation doesn't browse as much, knows exactly what they want

Implement an exchange or share program - bring in materials that no longer use but others might like (ex. Magazines)

Does the library track searches? Then they can see what is searched most frequently, especially if library doesn't have it

For books clubs, would like a way to reserve a set of books in advance

Monitor collection development to promote gender equality

Would like to see a better selection of books in different languages for kids and adults, fluent and non-fluent – include more than just Spanish

Would like more of a variety in materials/resources - ideal library would be the Library of Congress

Some books don't do well digitally - need to be aware of this and not pay to have them offered digitally (books with pictures, etc.)

Library has been good about buying requested books

Get rid of fines, may be a barrier - becoming a national trend

The "Here and Now" system can be stressful - only have a week to read a book can be hard

Wish more older texts were stocked since they are difficult to read online or with a tablet - more academic representation

Lacking magazines

Overdrive - wish that could be a national program so local libraries aren't limited to the number of downloads they can have

Would like to see an increase in fines - help people understand that they are sharing materials

Increase "Here and Now" program – have more copies

Have had issues with audiobooks and CDs being worn out - is there a better way to check if they work? Could patrons indicate if they don't work?

Need more research-sources for middle school/high school ages

Would like more books that may be out of print - wish they were available online, nostalgia library

Reverse fines - if return a popular book early could get some sort of prize/credit

Seen in other places - day of forgiveness, bring in any late books that day and all fines are forgiven; done around holiday season

Fort Collins has lots of strengths and things its known for (beer, biking, etc.) - can library have the best collection about some of those strengths?

Need more advisory on collection development for Spanish books – for kids and adults

CHILDREN'S SERVICES

Extremely important

Storytimes are pivotal to the community

Don't forget about the children! Librarians are seen as educators

Increase use of children's books – both fiction and nonfiction

Can see themselves coming back to the children's section in the future with kids or grandkids – will need to get re-acclimated with the section

Enjoy the summer reading program and other kids attractions

Help continue and improve children's literacy to keep from summer slip – more likely to stay in school if they have a higher reading level

Love storytime – a good way for kids to interact with other kids and adults, hard to get elsewhere nowadays

TWEENS AND TEENS

Fun activities and space

Modern collection, new experiences

Away from other departments

Need a greater teen focus - how keep them coming? It starts with adult leadership

Teenagers do still want books - library is a safe place for them

Good programming for teenagers, but limited space in them - fill up fast

Schools should be more involved in library - many students only use online resources

Should reach out to a younger audience - start a youth advisory committee to give recommendations to the library

Would like to see resources offered to kids at a young age about various and non-standard occupations/opportunities – Other organizations do similar things, partner with them?

Library would be a good resource to get kids thinking about careers - show them what opportunities are out there

Old Town library in a good location for teens - good resource for kids in the IB program

Create space for teen mentoring, education, enrichment - they are the patrons of tomorrow

Don't think tweens/middle school kids are served well - they need the social aspect attached to library to pull them in; friends and fun/interesting activities

BOOK RETURNS

Would like drive-up book drop-offs

Remote locations

Council Tree: need curbside book drop-off; parking lot diminishing accessibility

Would like more drop-off locations, especially up north

More libraries starting to set up kiosks

Need to publicize current drop-off locations

COMMUNICATIONS

Like the frequency and timing of the newsletter

Problem: public doesn't know about all the resources provided by the library

Should also have more public advisory so can frequently get feedback and suggestions from the patrons

There's room for the library to create demand - not everyone is informed about the library and its programming

Lots of highly educated people who don't use library - outreach to non-users

Need to work harder to bring people in

Need more program marketing - used to put flyers in other places

Some people utilize ebooks a lot, but it seems that not everyone knows about them

Would like more transparency about the library system and how it gets its funding/what it has to pay for – this could help broaden funding ideas

Wish could feel more comfortable asking questions to the librarians, don't want to be judged for asking stupid questions

Increase customer service - "Can I help you?" when walk in door or seem confused

Legislative change may be coming soon? Need to educate public so they can help with national library legislature

More promotion about events would help - word about some events getting out well

Wish newsletter could sort events and give more advanced notice about events

How do we get information to non-Internet users? A lot of info is on website but no where else

Would like to be sent an email about new materials instead of having to remember to go to website to see

There are a lot of useful links on the site but they seem underutilized - feature different links/resources?

Not everyone knows about the partnership with CSU - CSU did a good job advertising it, but not the library district

Need to promote the diversity of the branches

Have heard of other libraries having a weekly column in the newspaper to talk about what's going on

Would like the newsletter format to be updated - lots of text, doesn't have pictures or a format that makes it interesting to read

Several different newsletters (adults, kids, etc.) but all sort of look the same and have similar content

Love the email reminders sent day before books due

Need to advertise Spanish programming now – information is difficult to find

PURPOSE

It is for book/information

Is it a community center?

People come to the library for connections

Keep the books - one of everything? People still come to browse and for recommendations

The district seems community-minded in a way that catches the diversity of Fort Collins. Its programming is varied in substance and purpose. Its educational outreach is well done. And of course (lest we forget what libraries were created for) it provides extensive access to information resources in many formats in a timely way.

Need to maximize existing services especially with fewer funding resources

Library needs to be ready and on top of change - nimble/flexible

The library could be a place for public discourse

Community reading center - should have more conference rooms or auditoriums

Collaborate with other organizations - with both the private and public sector

The traditional role of the library (with books) is still important - may outlive the book store model

Library should continue to be visionary - like how there's now a machine that sorts the books instead of needing lots of people to do it

But don't lose human aspect - continue with great customer service

Would like to see how the library users represent the local population - want to see library demonstrate performance

Have enjoyed the changes made over the past 10 or so years - the library can be used for everything and its resources cover all demographics

Think that libraries are becoming a cultural/social hub - May have to compete with other organizations on this front

Library as a community-gathering place - place to build soft skills

Ok with becoming more digital as long as still keep the physical stuff - like both aspects of the library/both important

Library important because it provides affordable access to all

Curious about what the Board saw as the new goals/purpose of their library - are they encouraging new habits? What is the balance of needs?

Need to find a balance or difference between a library and a community building

Library should be a tool for school preparedness and a cultural resource

Library district serves those who seek it - each branch may have different roles/purpose to patrons

Are libraries starting to serve a different purpose? The growth of Fort Collins and affluence of its residents may drive different trends that aren't seen with libraries nationally

Continue making library inside and outside relevant to the community and other trends

Think needs will be directed by the youth

NATIONAL AND LOCAL IDEAS

Kiosks - in public areas, outdoors, similar to Red Box

Book maker/printer, 3-D printers, makers space

Community meeting space for entrepreneurs

Multi-media resource room

Library as a centralized location where new and emerging information technologies can be combines with traditional knowledge resources in a user-focused environment

Libraries are dynamic learning resources

Libraries add value, offers tools and experiences that give students the competitive edge

Be transparent with resources -bring them to the user, don't wait for them to find them

Should librarians be centralized in the building, or spread out in their content area?

APPENDIX B

PHASE II: PUBLIC SURVEY COMMENTS

"OTHER" COMMENTS FROM QUESTION 2:

Which amenities would you like to have in our libraries? Please choose up to three options.

Other: Homeschool Tote Program-totes to check out by subject

Other: just more movies, books and music

Other: programs

Other: along with local artists, I would like to see children's or student art displayed in the libraries

Other: A "cry room" for people with noisy, crying children and babies who disrupt computer usage and thinking ability!

Other: Book Drops period

Other: sports interests or animal interest groups meetings

Other: More advertized volunteer opportunities

Other: None of the above are important to me or as I see it priorities for funding

Other: another floor for Council Tree Librart

Other: No such thing as too many books!

Other: Poudre River books, not Prospector books

Other: easier way to download books (no third party apps)

Other: Research assistance

Other: Training on how to use the internet as a resource and other libraries around the world as a resource

Other: Well-rounded collection

Other: large magazine area at Council Tree

Other: Another library in northern part of district.

Other: More Computer Classes for anyone past begginers

Other: cozy reading/working spaces that are not taken over by homeless people

Other: cozy reading/working spaces that are not taken over by homeless people

Other: Resources for getting material the library doesn't carry (or is unavailable)

Other: fireplace

Other: classes geared for homeschoolers

Other: Books!

Other: More technology classes, excel, ipad etc.

Other: Speakers series

Other: Books! Whatever you do, don't get rid of the books!

Other: Any or all of above could be desirable

Other: spaces for SMALL groups to meet

Other: Drive up book pick up window for books on hold

Other: Continuing from my earlier survey sent inadvertently. Any or all of above might be desirable - funding permitted. Could a cafe area or local artist gallery be a potential revenue source for the library?

Other: availability for good books

Other: Vocational traits such as selling learning how to read maps basic first aid and other essential life skills would be excellent role for the library to fill for the community.

Other: I personally think the Poudre River Library is excellent. I moved here 5 years ago from the Philadelphia area. My father was a board member of the Free Library of Philadelphia and the Ludington Library. I think this library system is fantastic. I think we could use more copies of some of the new releases to avoid long waiting lists.

Drive up book drops at library facilities Spaces for groups to meet Spaces for individuals to work quietly Do-it-yourself creative space (i.e., Makerspace) Learning opportunities for children Other: Computers and internet

Other: Continuing from my earlier survey sent inadvertently. Any or all of above might be desirable - funding permitted. Could a cafe area or local artist gallery be a potential revenue source for the library?

Other: Secure e-readers with 1000's of titles

Other: Secure e-readers with 1000's of titles

Other: standing desks in quiet areas (places to work on laptop/ipad while standing)

Drive up book drops at library facilities Learning opportunities for children Other: Adult Discussions/Learning

Other: Yes to the Cafe!!!

Other: books

Other: Ebooks

Other: Hand Sanitizer strategically placed near computer areas, checkout stations, and outside bathrooms

Other: continued supply of hardcopy books

Other: more manga

Other: specialized staff in each area; generalists reduce the quality of the service

Other: Learning opportunities for all ages, not just children

Other: drive up with return kiosk and return kiosks at all libraries

Other: more audio books

Other: more programming with respect to teaching technology applications: e.g., evening classes on ebay, craig's list, pinterest

Other: Lots of good books in print

Other: Lots of good books in print

Other: computer workstations for those who do not own computers

Other: Lots of comfy chairs

Other: I love cozy spaces as long as they're clean and safe.

Other: I love cozy spaces as long as they're clean and safe.

Other: More limited-time parking for book dropoffs and pickups. Driveups for both would be even better.

Other: A richer browsing collection, more books.

Other: More books

Other: learning opportunities for all ages

Other: community communication support i.e. posters/fliers; connections

Other: Expanded used book sale room

Other: Expanded used book sale room

Other: Service learning center

Other: reservable space for individuals who need to have video calls without disturbing others (you have this for group meetings, but not single individuals).

Other: Included meeting space in this response

Other: Higher placed shelves for picking books placed on hold.

Other: free access to newspapers & magazines online

Other: family activities

Other: Tech classes for all ages

Other: Reading time for babies

Other: Not really a necessity but a water feature in the front of the old town branch would be nice. Also a parking space for a food cart would be awesome!

Other: homeschool education classes during the day

Other: Publicly available computers w easily accessible assistance

Other: safe spaces indoor and outdoor

Other: Events, activities, etc.

Other: access to assistive technology

Other: book discussion groups

Other: Lots of books and other materials

Other: Greater access to Technical libraries and sources.

Other: More movies and music materials for checkout

Other: Book discussion groups

Other: Mango language access online

Other: more ipad classes at council tree

Other: Personal assistance

Other: Adult Literacy, Genealogy research, Local History - Archival function

Other: Cutting machines for letters, dies, etc.

Other: Computer classes at Old Town

"OTHER" COMMENTS FROM QUESTION 3:

What are your biggest barriers to using the Library? Please choose up to three options.

Other: Bigger, more visible help desk. Collection of Playaways at Old Town branch very limited.

Other: I realized I have answered this before, because I mentioned the confusion (for me) of the Old Town library

Other: Due to the homeless and some of the mental health issues in that population, I suggest video camera surveillance... especially in areas children go to. The police arrested a man Friday who was acting perverted with two little girls and there was no video captured to help the police case. If the bad guys know they are on camera, maybe they will be more reluctant to roost here.

Other: homeless people

Other: Too many smokers around entrance, at all times & loitering homeless inside-often near children's section

Other: homeless people

Other: Too many homeless people hanging around and using the bathrooms. I won't take the evening classes because of the homeless people in the area.

Other: I wish the libraries opened earlier in the day.

Other: Petitioners outside

Other: cafe never open on weekends.

Other: Child-centered events are frequently scheduled during the M-F, 9-5 work week

Other: Long holds for some items

Other: Need more Sunday hours and different story times for babies (it's during their morning nap hours)

Other: children's services and programs and collections are not strong enough

Other: I use the Old Town library frequently and don't see a lot of "barriers"

Other: I work FT during the day; do not have easy access do to hours of operation at night

Other: It would be great to see the downtown library open longer hours on Sunday.

Other: Not enough quiet rooms/tables in quiet rooms

Other: The library should be open at 9 am

Other: The little info desks scattered around the library make no sense. They are often unstaffed. You need to have a place where people know there wilol always be staff. In particular, the checkout desk needs to always be staffed. It's no good to have these staff people wandering around the library. We can't find them and should not have to chase them down. The old setup was much better. Also, the old system of study desks in open area was very helpful.

Other: We live within walking distance. We've adapted to the hours, but that would be the only barrier.

Other: Would be nice if libraries were open earlier.

Other: close parking is only for 1-2 hrs-not enough for my daycare to get in and out,

Other: large number of homeless

Other: Weekend hours

Other: I no longer feel safe/comfortable at the main downtown library,especially with childrenand I find the Poudre Library system rarely has the items anymore I search for and I have to use Prospector

Other: Book selection or availability

Other: Mini shopping carts to use as walker/book carrier

Other: parenting young children!

Other: However, I do use the library all the time.

Other: I often have a tough time finding worlds by some of my favorite fiction authors

Other: I'm an impulsive user, so Prospector doesn't work as well for me. I want to pull a book off the shelf and take it home.

Other: I'm an impulsive user, so Prospector doesn't work as well for me. I want to pull a book off the shelf and take it home.

Other: I'm in & out of town. Prospector is taking up to nearly a month. ILL can take several months. Books are held a week but I can't know that I'll be here during that week to pick them up. Unable to plan for the timing of my books.

Other: not enough of/ or damaged audio books

Other: i have few barriers to the library.

Other: Limited supply of new media items (a lottery system, not only a reserve one)

Other: want a midtown library

Other: Have no idea how to find books; even though trained in dewey decimal. there are special groupings of books too that don't fit in with the traditional filing system

Other: The library is 40 miles from my home and I often incur fines because I can't get into town right when my books are due. I do use the Red Feather library but I like the Ft Collins libraries too

Other: Homeless loungers

Other: Old Town children's not more enclosed

Other: There seems to be many people who use the library as a public campground. This raises security concerns, makes the bathrooms disgusting, and restricts the access of library patrons.

Other: I would like Harmony and Old Town to remain open till 10 pm, perhaps 1 night a week, or even Mon.- Thurs. Databases and downloadable resources are only difficult to use because I don't yet know how.

Other: parking at downtown library

Other: travel books out of date

Other: We need way more graphic novels and downloadable audio books!

Other: Would like more non fiction/history books available online

Other: Can't study because it's too noisy, also suggest use of cell phones be restricted.

Other: I use the library a lot for pleasure reading especially

Other: it doesn't always have what i am looking for

Other: limited copies of popular items

Other: limited copies of popular items

Other: no barriers

Other: On line catalog is difficult to use since the web site was upgraded

Other: too few cd audiobooks

Other: Unable to get books when I want them

Other: Safety concerns at downtown library

Other: Regarding climate/environment, neither Council Tree nor Harmony has a good area to let kids browse and play while adult sits and reads comfortably. Harmony is a bit better than Council Tree, but when we really want a relaxing time we drive out to Windsor.

Other: to elaborate, overdrive is really difficult to navigate

Other: Popular books have very long wait lists.

Other: fines

Other: A good map and directory by the front door showing where the various resources are...to enable self-service rather than dependency on asking staff where to find things (e.g. newspaper section, fiction, etc.)

Other: Add a coffee shop :)

Other: All the homeless people that hang around the entrance smoking

Other: books too low or too high

Other: Council Tree needs a remote drop off area, parking is tight and people have to leave cars in a No Parking area for a minute.

Other: I already use the library a lot!

Other: I already use the library a lot!

Other: I am a frequent patron

Other: I am unaware of all the untapped resources that are currently available for me to use

Other: I am unaware of all the untapped resources that are currently available for me to use

Other: I don't believe any of these are a barrier for me.

Other: I don't have any barriers.

Other: I don't have any issues. However I don't normally hang out- just pick up some books and go.

Other: I don't have any.

Other: I don't have any.am there 1-3x weekly

Other: I don't think I have any barriers. I live in Windsor and while I use that library (a few blocks from my home) I love the Fort Collins libraries (mostly Council Tree due to logistics).

Other: I face no barriers

Other: I find the library to be too loud for me to concentrate.

Other: I forget to return books and the cost adds up.

Other: I have no barriers

Other: I have no barriers to using the library.

Other: I have no barriers.

Other: I just don't have time to read everything I check out. I'd like to check out additional time, please. :-)

Other: I just don't have time to read everything I check out. I'd like to check out additional time, please. :-)

Other: I live near Council Tree but feel like the kids section in Old Town is WAY better. So there is a barrier to what I perceive is the kids section/material at Council Tree

Other: I no longer drive,

Other: I personally have no barriers

Other: I rely much more on the internet and can look up information or order books from my personal computer. I also don't read physical books as much anymore (as opposed to electronic literature, podcasts, etc.)

Other: I use the library a great deal and don't feel like there are barriers to use at the library or on-line.

Other: I use the library all the time

Other: I use the library all the time, no barriers!

Other: I use the library all the time. I could be better about online resources but I always have a book checked out or on hold

Other: I use the library weekly. currently I don't have barriers but could see transportation to use physical facilities a problem with age.

Other: I work at FRCC. When I go to Harmony Library it's very crowded.

Other: it fills all my needs

Other: lack of cozy/private spaces

Other: Lack of space: OT - all day occupants taking seating; HRMY - students (yes, shared facility); CT - too small for population using it. I pick up materials and leave.

Other: Lake of maker space. In particular I am looking for an editing lab to reduce audio and video content.

Other: Low number of e-books available

Other: my kids are looked at bad if they get loud or misbehave

Other: N/A I use it all the time.

Other: n/a- I use the library several times per week.

Other: No barriers

Other: no barriers - I use frequently

Other: no barriers - regular user

Other: no barriers ~ we're here every day

Other: No barriers at all

Other: No barriers exist for me

Other: no barriers for me

Other: No barriers for me

Other: No barriers for me. I use the library facilities and online services frequently.

Other: no barriers, I'm an huge user

Other: No barriers, use it frequently

Other: No barriers!

Other: No obstacles the library system is awesome

Other: None

Other: None are barriers for me but any or all may be challenges for some people in our community. Better awareness of services, classes or information might be alleviated by

Other: None for me. This is a great list for your consideration. The issue of unaware of services, classes etc. might be alleviated by 1) regular input in Coloradan online and in print regarding Events at Your Library Today. 2) Also on homepage Events Calendar for Today and Current Month might be more prominently displayed. For example, instead of Featured This Week only listing books - there might

Other: None for me. This is a great list for your consideration. The issue of unaware of services, classes etc. might be alleviated by 1) regular input in Coloradan online and in print regarding Events at Your Library Today. 2) Also on homepage Events Calendar for Today and Current Month might be more prominently displayed. For example, instead of Featured This Week only listing books - there might be a link to an online display of both events of this week in addition to books and/or other media. 3) Consider more prominent display list on monitor such as what many hotels do, displaying what is happening at each PRPLD library and in which area (room location) and start - end time. 4) Alternatively post a printed Agenda of events

in library foyer for people to read. On a different topic access to library may be a considerable mobility/transport challenge for some older adults. Finally, Safety is a genuine concern for Old Town Library. At night lighting is poor and in 2013 I am aware of at least two incidents where assaults occurred nearby - including the beating of a CSU professor. Would be desirable if City Council could approve better street lighting for Old Town library.

Other: None of the above

Other: none of the above

Other: none of these

Other: none of these apply

Other: None of these are barriers for me

Other: None of these present a problem for me personally.

Other: none, I love going

Other: None, we use the library regularly

Other: None. I use it all the time.

Other: Nothing

Other: nothing

Other: Of the above choices none are a barrier to me.

Other: Poudre system is excellent; no barriers I can think of

Other: So many books so little time.

Other: Technology classes for persons with special learning needs/slower learners/one on one assistance

Other: There are no barriers to keep me from using the library. I go there 4 to 5 times weekly.

Other: Too many people, Lack of Media Equipment (including software), Germs

Other: We find no barriers to usin our library - parking can be challenging but we know how to find spaces.

Other: We have never experienced barriers in using the library. We are regular users (weekly or biweekly.)

Other: We use the library at least weekly--no barriers

Other: Web site is difficult to find out about current events

Other: Transients are an issue, as it the current lack of books, tired of Prospector, when I come to the library I like to browse the shelves.

Other: homeless population and smokers

Other: homeless population and smokers

Other: I don't like Homeless hanging out at the downtown location!

Other: I have reduced my time at the Old Town library because of all the homeless men hanging out and smoking and sometimes arguing. Not a safe, relaxing place, sadly.

Other: The above two items relate to the Old Town main because of over abundance of street people in and around the library

Other: the dogs and the homeless population

Other: I don't feel safe at Old Town Library.

Other: safety concerns for young adults who want to study on their own at old town library

Other: longer Sunday hours

Other: The downtown library is overrun with less than desirable persons who make the entire library experience terrible; the fact that only council tree has extended Friday, and Saturday hours makes availability harder as well; Council tree at times is just a "kid sitter" when mothers "drop off" and leave children unattended--this should not be happening!!

Other: Need more space at Council Tree Library

Other: I'm usually hopping in to pick up books, then out again. I love that the library is a place where people from all walks of life may gather, but the overall environment is not very comfortable to linger in.

Other: Need Mango language access

Other: You have gotten rid of all the books I like to read.

Other: Homeless population tends to hang around library

Other: It's too hot in the downtown library in the summer.

Other: My main reason for using library (other than to stop by to pick up books I've placed on hold) is to use Harm. Libr. meeting room w/ writing group, but rooms are impossible to get any more, so I no longer come.

Other: ids classes are too crowded, not enough classes, too many kids

Other: would like meeting and classed "miked" for hearing impaired

Other: at Council Tree

Other: I have visual issues and can read only large print books. You collection is heavy with mystery and westerns. I would be so helpful if you would have a "recently added new, large print book section and if you would not put large print books on the two lower shelves. I have to get on my hands and knees to read the titles that are that low.

Other: Over all access to the Poudre district libraries is reasonable and fair for everyone in our community.

Other: referring to more Christian authors

Other: Search catalog (online) crashes a lot and has to restart over and over, has only happened since the recent web update/redesign

Other: libraries should be smaller scale and more of them

Other: the smokers! yuck!

Other: 1) More qualified, dynamic instructors for tech classes. 2) More copies of the most popular books.

Other: Availability of free books for my IPAD for the the book club at CouncilTree

Other: computers are slow. often get messages like you need to use a modern browser. frequent crash

Other: ebooks through prospector are hard to get

Other: high number of homeless smoking by entrance and hanging out in computer area detracts from otherwise positive experience

Other: I believe the library system makes every concerted effort to make all of the libraries a very integrated part of the community. The only parking area I have problems with is the on at Council Tree. Do e really need a dog park instead of spaces? Also, I have suggested computer programs like Quicken that could help people find jobs. Also, help for seniors in need of part-time jobs due to increased cost of living in Fort Collins; property taxes, foods, etc. Great Job Poudre Library System!

Other: I wish the collection was larger

Other: I'm. At Harmony library volunteering and picking up books about 3/4 times a week. Hate the parking at Harmony and Old Town

Other: Most online tools are good but Overdrive is not intuitive or easy to use

Other: No drive up for book return at council tree

Other: OT library is very confusing to use. It seems the section for adult mysteries and fiction is teeny.I'm sure there must be some of those books in other spots, but I never found them the few times I was at the OT library

Other: The parking situation at Council Tree is terrible!

Other: There are no barriers for me!

Other: wait time to get books

Other: way that fines work

Other: Homeless people napping everywhere.

Other: Can be hard to find space to study

Other: No barriers except my own time management.

Other: No barriers except my own time management.

Other: no reason to go to library, I have almost any resource that I could like at home.

Other: The online resources require a learning curve, which takes time.

Other: Lack of familiarity with online resources

Other: It's hard to work in groups due to the quit nature of library

Other: Hard to pick a barrier - for me, there are hardly any!

Other: Need free wi-fi

Other: later hours please

Other: Lack of computers at libraries to work quietly on homework

Other: Homeless guys outside of and inside Old Town library

Other: Actually it was hard to pick barriers. We have not really had any barriers and it is conveniently located and services are easily accessible.

Other: Having trouble finding events with latest web design.

Other: I live right around the corner and honestly we just haven't made it a habit to frequent the library...sad and we're working on it! :)

Other: I'm aware of library locations

Other: Overdrive hard to figure out

Other: so many people with petitions outside library

Other: more up to date resource materials (books)

"OTHER" COMMENTS FROM QUESTION 4:

What is the most important role of technology in libraries?

Other: All are important

Other: I believe several of these but I'd also be interested in info re: cost comparisons with e- resources prior to purchasing them

Other: To provide services the poor cannot access at home.

Other

Other: To enable people who otherwise would be unable to access certain services to do so.

Other: to get ebooks

Other: To help you do your jobs more efficiently and effectively. Providing tech opps to community is 2nd to that.

Other: All of above

Other: All of above

Other: I checked the last one only because I haven't taught myself, and rely on library classes to learn. Self-learning with help from librarians or "Tech Aid Staff" is a super idea, as classes don't always address individual issues or knowledge gaps. Were I adept already, I'd have checked the first 3 boxes; especially the first box.

Other: To help libraries to deliver their mission, as per the definition in the dictionary (could be all of above and some)

Other: To help libraries to deliver their mission, as per the definition in the dictionary (could be all of above and some)

Other: to increase access to the library books, audio resources, virtual resources; use of electronic resources. I think the library system does this well.

Other: to increase access to the library books, audio resources, virtual resources; use of electronic resources. I think the library system does this well.

Other: To provide access to all types of materials - hard copy, audio, digital, on-line, mobile

Other: don't forget about the books

Other:

Other: I personally don't use the internet or computers at the library, but I think they're an essential community resource for those that may not have any other access to such resources.

Other: same as #3 safety for kids to study on their own or with friends after school or in the evening at old town library

Other: To not only provide public access, but to also help the public with classes and learning modules

Other: Library has no role in Tech.

Other: facilitation of learning; includes access to materials and tech, and learning to use tech,

Other: all of the above

Other: To provide lifelong learning in any way possible

"OTHER" COMMENTS FROM QUESTION 5:

What is the highest priority improvement the library should make to its facilities?

Other: Homeschool classes

Other: Open earlier, reading areas

Other

Other: more room for new books, movies, music

Other: Safety for the children

Other: Books

Other: drive up book drop at Council Tree Library

Other: create more "flex" space that could be used for many purposes including tech classes, meetings, makerspaces, games, programs etc..

Other: NA

Other: create innovation space in libraries

Other: More computers for public use

Other: Harmony is so dark.

Other: more books

Other: children's area

Other: hours

Other: more 'social' meeting places like coffee shop

Other: technology access

Other: The downtown library has way to many homeless people taking up the nice areas to sit and read. I don't like taking my grandkids to the downtown library.

Other: Not aware of any major improvements needed

Other: better technology for checking out/downloading materials

Other: more. space for mate

Other: more. space for material

Other

Other: open early some days

Other: Have media computers with Photoshop, etc.

Other: the bathrooms?

Other: Provide access to the latest technology.

Other: Access to newly published books

Other: Drive in book drop offs

Other: Make the main library less desirable to street people

Other: Improve the lighting and make the large print book section more user friendly for the visually challenged and seniors.

Other: Providing sufficient quantities of physical and electronic media to meet demands of community (eliminate wait time on holds)

Other: Improve physical access to dvds. More space between aisles so customers are not so jammed together.

Improve indoor lighting

Other: The buildings are uncomfortably hot

Other: council tree parking is not sufficient

Other: Not sure--I don't really have a problem with any of these.

Increase the number of quiet study areas

Other: Drive up kiosk

Other: resource quality

Other: encourage youth by keeping them busy by a sort of different club

Other: Hours of operation

Other: CouncilTree Library

Other: drive up drop boxes

Other: improve access to new reading material

Other: Community programs

Other: Improve self-teaching facilities for patrons to quickly learn about library services & how to access & use them

Other: drive up book drops

Other: Increase space for more books

Other: More comics and graphic novel materials

Other: I don't know.

Other: Increase new book offerings

Other: Parking at Council Tree

Other: parking at main

Other: parking near old town library

Other: improve new-release literature offerings

Other: Shades on the windows at Council Tree would be great. The sun is blinding in the checkout area at certain times.

Other: Improve range and selection of books and online resources

Other: improve overall indoor esthetics in old town

Other: locally available books, not Prospector books

Other: Continue to improve access via the Internet

Other: add coffee shop/food - have to compete with Starbucks

Other: Offer class room space

Other

Other: more space for more materials of all kinds

Other: More space for everything - new building? expand council tree?

Other: Move Council Tree Library to a first floor location.

Other: Keep adding to the print collection

Other: facilities are mostly adequate

Other: more books

Other: increased size of magazine collection at Council Tree

Other: Nothing. The facilities are very good

Other: Improve safety

Other: Keep more older books. Collection was reduced too much.

Other: More cozy spaces for reading

Other: Maybe, but none seem that pressing.

Other: Focus on programs for children (including very young)

Other: more programming for children

Other: Make it cozy and fun

Other: Separate Study areas from people just there to use computers and add more spacing in between desks

Other: provide pleasant reading and browsing areas

Other: easier online search tool

Other: I usually only use the old town location, but the facilities are great.

Other: I'm happy with facilities

Other: I think libraries are the BEST use of our tax dollars and should have as inviting environment as possible to bring more people in. The downtown library, especially since it's renovation is no longer inviting or a comfortable place to be.

Other: Facilities are fine as they are

Other: Harmony Restroom

Other: None

Other: Already does a good job with all these

Other: more books and popular DVDs

Other: offer classes for homeschool kids

Other: I'm not sure

Other: can't think of anything

Other: make more cozy reading areas

Other: Increase amount of classes for children

Other: Better restroom facilities

Other

Other: making sure the library is being used for library-related activities and not a "hang-out" for travelers or those down on their luck

Other: Do not see any of these as priorities

Other: MORE BOOKS

Other: Would love to have shelves that could move up or down for easier access.

Other: great the way it is

Other: Would love to have shelves that could move up or down for easier access.

Other: cafe/coffee shop

Other: drop off locations for books

Other: None

Other: Earlier hours of operation...9 am

Other: Old Town Restrooms

Other: Better/easier parking and drive up services

Other: I love our library.

Other: Increase content rich offerings such as meaningful skills training even at the introductory level and continue to bring him know where the speakers with real nonfictional valid content.

Other: Time of ending...should be 9 am

Other: Earlier opening

Other

Other

Other: Not sure

Other: Introducing more programs for kids

Other: Better parking options at Old Town and Council Tree

Other: Continue to enhance recent titles.

Other: Quiet places that have some privacy

Other: I envision the library as the center and soul of our city. I'd like to see a concert hall that rivals the Lincoln Center. The library could invite speakers!! Hold political town meetings, civic deliberation

Other: Keeping book options and availability forefront.

Other: Keeping book options and availability forefront.

Other: Change operating hours...should be open every day at 9am except Sunday

Other: outdoor book drop

Other: Find a way to get all the books, periodicals etc etc to its patrons.

Other: more ebooks

Other: Overall more square footage

Other: To have actual BOOKS, which you have been eliminating!!!

Other: Start hours at all should be by 8 AM. Closing no earlier than 8 PM

Other: Be open friday evening (Old Town branch)

Other: more parking

Other: Increase collections

Other: Increase Parking

Other: Increase the public access to the online resources like Kindle books, e-books, etc.

Other: Keeping up with latest technology

Other: Increase cozy reading areas

Other: More signage

Other: make the property smoke free!

Other: improve the homeless issue

Other: cafe

Other: No opinion

Other: I would love indoor music recital space available for public use.

Other: More books/materials

Other: kid friendly rooms

Other: Council Tree is good.

Other: Parking somewhat close for daycare vans or people with small children (Old Town Library)

Other: Stop the homeless people from hanging around the area.

Other: Keep buying more books

Other: drive up book drop, somedays I am in a hurry and I struggle to walk. It would make dropping off books so much easier.

Other: open earlier and stay open later on Fri, Sat & Sun

Other: more movies, loungy places & cafe

Other: Increase remote access

Other: Increase hygiene

Other: recent updates vastly improved my experiences

Other: Increase quantity of materials

Other: Better sight lines; clearer signage; end the floating librarian desks that are never occupied or librarian is oblivious to public

Other: increase seating space to read and write

Other: More kids spaces and kids cubicles with picture books access

Other: The library just redid the down town library and Council Tree is relatively new so the facilities are fine.

Other: More kids spaces and kids cubicles with picture books access

Other: put the money to increasing outreach to underserved populations

Increase the number of quiet study areas

Other: add a small library in my neighborhood

Other: a venue for performances such as poetry and readers theater

Other

Other: Provide how-to on new technology on website so people who have not used the technology before knows how to use it

Other: The remodeling of the downtown library is gorgeous, but it still feels too dark.

Other: I primarily use the Old Town location and don't believe any of these apply.

Other: plenty of computers for internet access

Other: Improve technology

Other: Have more copies of "best seller" books available

Other: too bright outdoor light Council Tree; lowest shelves hard for seniors

Other: hours of operation

Other: parking at Old Town

Other: drive up book drop off

Other: You have lost most "resource" materials for younger children; we have had challenges in researching sea anome as well as the "lungs" due to limited paper book resources now at the library.

Other: More books

Other: Don't know.

Other: prepare to change offerings as the bookless future arrives

Other: not sure

Other: N/A

Other: Increase the availability of online resources

Other: Providing more books

Other

Other: Expanded computer lab space and separate spaces for children and teens (away from the sometimes questionable segment of library users)

Other: larger tables for the computer monitors where you look up books. The ones at the downtown library aren't big enough to lay your books on while you look up other items.

Other: I am generally happy with the facilities

Other: I use the Council Tree so am pleased with it; I rarely use the other facilities because they seem more antiquated. However, I have not yet visited the main library since its remodel

Other: increase book offerings

Other: parking

Other: parking and easier drop off facility

Other: Continue to keep newest books on the shelves.

Other: Comfortable seating (i.e., upholstered overstuffed chairs) for reading

Other: Continue to keep newest books on the shelves.

Other: Adults are the highest priority !

Other: video surveillance

Other: Remove the homeless and the petition tables in front

Other: Improvements which discourage use of the library as a homeless hangout. Yes, libraries should be free to all, but should they be a secondary market place for pot?

Other: More parking

Other: More non-fiction books

Other: drive up drop box

Other: more parking at council tree branch

Other: Restore the book collection.

Other: None. Facilities are good

Other: Facilities seem fine. Increase awareness of products and services

Other: At least one early opening day per week (8 am)

Other: parking at main library

Other: Keep books in house, not stored offsite or online

Other: train staff members to listen to what the customer is asking for and streamline finding it.

Increase the number of quiet study areas

Other: Perhaps more copy machines

Other: bulletin boards: event, help wanted, etc.

Other: more materials

Other: more room for books!

Other: Can only speak to Old Town branch: expand collection

Other: new creative uses of spaces like flashmobs, library video reporting, and/or imaginative play for adults

Other: Reservable space for individuals who need to talk on video calls or webex meetings (you have this for groups, but not individuals)

Other: open earlier on weekends

Other: more cozy nooks for reading!

Other: parking at all three libraries is difficult at best

Other: Parking spaces

Other: hispanic youth literacy

Other: At council tree location

Other: bean bags

Other: expand west and south overall square footage

Other: more space for books

Other: Drive-through book drop

Other: Work with the community to provide another area for homeless to go and congregate

Other: Earlier opening hours

Other: No opinion

Other: No opinion

Other: more help fo find stuff

Other: more help fo find stuff

Other: more books (so we don't have to wait for Prospector)

Other: Increase local materials to reduce need for Prospector and/or Interlibrary Loan.

Other: increase number of ebooks available

Other: increase number of ebooks available

Other: Increase programming and outreach for all ages, but especially children's services

Other: I like Old Town Lib. now

Other: no improvement needed

Other: deal with homeless using library & adjacent park issues

Other: increase space available for programming and outreach

Other: Size matters, build up 2/3 more floors.

Other: provide space for materials when using restrooms.

Other: parking

Other: more books and books on cd

Other: Improve parking and safety outside of the Old Town Library.

Increase the number of quiet study areas

Other: Add 3 more computers to the FRCC Public Library

Other: Staff that wants to help, rather than hide somewhere

Other: Staff that wants to help, rather than hide somewhere

Other: Make children feel welcomed

Other: I do feel that parking is a major issue. It keeps me from attending many functions at CT and Old own libraries.

Other: improve parking

Other: more books

Other: Better hang-out space like a coffee shop/seating areas

Other: No opinion

Other: remove computers not used for catalog search out of the areas where books could be

Other: Add a facility for distant communities -- bookmobile?

Other: Drive up drop box @ Council Tree & reclaim parking taken by adjacent business.

Other: Better organization of materials. Ever since y ou remodeled I have navigation issues. I think all the adult books, fiction and non-fiction should be on the same floor

Other: more remote access

Other: more remote access

Other: Increasing new materials and keeping them up to date

Other: I don't even know why meeting and conference space is on the list. IT's a library, not a 'meeting' hall.

Other: More Books!

Other: More options to try new technology in the library

Other: no ideas

Other: More staff to help learn how to search and find stuff at the library.

Other: Homeless population loitering in the library:(

Other: Homeless population loitering in the library:(

Other: not having to mix being a library for kids and a homeless shelter for unstable men

Other: Increase space for accessing technology and online resources

Other: All library spaces should be quiet. Staff or patrons talking loudly is disrupting to atmosphere and is often social in nature so unnecessary.

Other: All library spaces should be quiet. Staff or patrons talking loudly is disrupting to atmosphere and is often social in nature so unnecessary.

Other: Increase hours on weekends

Other: I don't know

Other: fund and support patron use of assistive technology

Other: Improve parking at Council Tree

Other: Organize bookshelves

Other: More room for materials

Other: Improve collection

Other: Add parking for downtown library

Other: I find all of these at the main & Harmony branches

Other: The entrances are filthy and smell like cigarettes from the homeless hanging out/sleeping on the benches.

Other: Makerspace!

Other: Stop making more room for computers and bring back the books!

Other: parking

Other: at council tree

Other: have more books

Other: Use space for material, rather than community meetings, etc.

Other: Better parking access, especially at OTL

Other: Separate areas where kids can safely wander, make noise without disrupting others nor being at risk

Other: Improve sense of safety & security at downtown library

Other: Ergonomic seating at computers

Other: More aesthetically pleasing/cozier

COMMENTS FROM QUESTION 18:

Your turn! Think big. Think bold. Think creatively. Communities and libraries are changing every day, what's next for ours? What are your ideas for the future of our Library?

- eReader check out for kids/adults. So you have eReaders and kids or adults can check out the eReader and load books on it for a month at a time. - Space just for teleworkers. Sometimes we need a break from just staring at our home office all day! ;) Would be nice to have a quiet location to come and plug in and work. Unlike when you go to a coffee shop and it's noisy or you feel that you need to purchase something to use the space. - More programs for elementary kids! They love storytime too! But the times are not always conducive to their school schedules. I've also noticed that the school programs you do tend to have lately have been for older kids. - Book clubs for kids. Pick a leveled book and have them come in and talk about it, do crafts about it, eat food related to it, etc. Good way to encourage reading! - Awesome to have book drop offs at grocery stores. So convenient to just bring the books there while doing shopping and drop them off.

- I see nothing in the survey suggesting that the library take a more active role in education. Why not? Education in the future is going to depend a lot more on more flexible options such as those the library can offer. I am not suggesting the library become like current public school classrooms, but that it position itself to be the place (online and physically) where the new ways of being educated can occur and the community knows it can rely on the library to be part of that new vision of education. Collaboration with schools is part of this, but it's more than that. In other communities, the library is the place parents are turning to for help where the schools are failing. One example is offering fun-based tutoring sessions in reading that are not subject to the whims of the latest political approach to reading found in schools, but are based on knowing that children who choose what they want to read, are supported by caring adults (yes, volunteers can do it), and have plenty of opportunities to be supported as they read, do become successful lifelong readers. - Our community is on a trajectory to have an increasing number of families below the poverty line. Is it already well over 20%! It is a tough decision to make to funnel more of the budget towards serving lower income residents when they are not likely to squawk if they are not served. But it is increasingly essential if the library intends to serve the entire community and help all become lifelong learners. For example, circulation policies need to be shaped more creatively or there needs to be more flexibility so that those that are not used to using a library don't get turned off the first time they use a library card and incur a fine or fee because they are not familiar with or used to the American middle class culture of how public libraries work. The outreach services need much more support so that the services and programs instituted there are sustainable and care has been taken to involve the members of the lower income communities in shaping the programs and services. The sense of "public library" needs to be outside of the physical building and much more about services throughout the community. It's ultimately about family literacy and community literacy! - This community continues to value its children and the way the library is able to nurture a lifelong love of reading in them. Services, programs, materials, AND staffing need to reflect that as an enduring priority. The support for the library from all the other age levels is based on that initial experience of the library by children and young parents. This is more crucial in our community at this time than trying to garner support from college students, for example. This community loves its library but will change its tune if the connection with children and young families is weakened. - Create a position that collaborates with local social services agencies to address how to serve the homeless in unique, resourceful, new ways. This has been a defining condition at the Old Town location for too long. It's time to recognize the library must take a different approach in coming up with ways to change the appearance that the library has, for example, a barrier you must walk past to enter the building. - Children deserve the best in online resources, too, and need to be technologically literate to do well in the future. Thank you for all the new online resources I as an adult can now use through my PRPLD card. The children's online resources, however, are lacking in quality. It seems to be that as long as it says it is a children's title and there are a lot of them, that should be sufficient. The online children's titles I have browsed on Overdrive and Freading are not at all exciting, enticing, or high quality. - Thank you for all the improvements to Library Park! They are beautiful and functional! I have enjoyed the renovations at Harmony Library as well. - When all is said and done, I am still very grateful for all that Poudre Library does and how caring the staff is. I look forward to watching for your next cutting edge ideas that I can support, enjoy, and brag about.

-Expand the collection -Advertise local authors, carry their books -Track users' failed searches and Prospector requests to see what materials patrons are looking for, order what's popular -Advertise the library's programs and research resources through schools

? will think

* Enrichment classes/clubs for kids: robotics, photography, foreign language, engineering, business for kids, science activities, etc. *Year round reading club. *Afterschool free tutoring from volunteers in the community. Or encourage older kids to tutor younger kids using incentives such as getting points toward free books for every 30 minutes they tutor.

1. Have an option to "check out the Internet" via a service like Mobile Beacon. 2. Better classes and use of the amazing e-resources (Hoopla, Overdrive, Freegal, the business, scholastic and workforce education databases) It seems very few people understand that they can get movies/tv, ebooks, audiobooks, music anytime for free with an internet connection. With these services, it would be great to see them become a national database that the library pays into and then gets access to all, versus each library purchasing each piece of digital content. 3. There is always a need for no-cost ongoing adult digital literacy classes.

1. one on one assistance for seniors and persons with disabilities to learn technology (ebooks, etc) 2. more programs about the natural world in Larimer county 3. more (not necessarily just folk) musician performances such as Guthrie, Seeger, Honeydewdrops 4. daytime programs in general for seniors who may not drive at night/those who use public transportation 5 outreach programs to senior apartments/assisted living facilities 6. outdoor performance areas for summer 7. programs about other countries during the day 8. children's enrichment programs of all kinds perhaps in collaboration with other agencies, organizations (examples: Kevin Cook for kids?, Artistic Abilities?)

1. Unconventional check-outs: what about checking out cooking equipment, or hand tools, or electronics (projectors, speakers, etc), or other occasionally-used items? 2. Online learning - how about self-paced online language courses? Resources for learning English? 3. What about a recording room? Foster creativity among members of the community! People could record podcasts, interviews, poetry, oral history. 4. With all the technology like Skype and FaceTime and Google Hangouts, I find that without fast internet at home I have nowhere to go to connect with people in my life that use these services. The library could provide a space to those of us that want to keep up, but have no means to do so at our homes. I can't think of any place I can go anywhere in Fort Collins to have a video talk without disturbing others. Please, provide this space and let it be reservable! The worst thing is agreeing on a time to video talk with a distant relative, and finding all the first-come first-served rooms full.

1. When voters passed the bill creating the Library District, we were told that the money would be used specifically for library purposes. Instead, our Library has decided it should be a community center (not a library function). We already have local community centers (that offer game/movie nights, tax assistance, health care dropin), schools (technology classes), and Larimer County Workforce (job search assistance), and the Library should not try to duplicate those functions. Just do a better job of being our library! 2. The public was lied to (or at least misled) when the voters were asked to approve an "expansion" that resulted in fewer materials. More materials = better library! 3. The public is told that our input is wanted, but our suggestions are not taken seriously. We should have more input into purchases for the collection. I have made several suggestions for purchase, and have never received any response. Telling us that "You will not be contacted regarding the status of the material suggested for purchase" does not encourage us to make future suggestions.

1) More programs to inspire young people to read books for pleasure and to want to engage in literacy, not just texting in bits and pieces of sentences. 2) A program and/or materials to help the reading-challenged, especially adults who may be limited in their lives by this deficit.

1) Strengthen the existing three libraries instead of another branch or kiosk services - stretched too thin with inventory and services for more locations 2) Communication to connect groups to meet and share their experiences as was done with Book Groups or similar activities as is currently being done with the Sunday game playing group

A "free" book store with coffee, and quiet spaces to sit and read. The homeless situation must also be addressed. I do not feel safe walking up to the Library entrance anymore, and my children are continually exposed to loud, foul language.

A bigger library with a greater selection of books and movies. It would be nice to see a broader selection of books and movies as the current selection isn't very diverse. There are many books that I would like to read the the library simply doesn't offer. Also, it would be nice to have the foreign language selection of books expanded- very limited selection for adult readers.

A bookmobile that would visit low income communities.

A branch on the Northwest side of town Increased individual/group study rooms Programs for "20-30 somethings" Rent out art again, or something else cool/useful

A cage so you could browse with your favorite coffee. Then comfy spots to sit and read.

A coffee kiosk with tables and shelter on the side of the library for gatherings of under served/underprivileged folks. The library is a great place for homeless and unemployed to get information on jobs and helpful services and should remain a place for gathering and access to internet etc. A phone they could use would also be good. By putting more seating in a place protected from the weather on the side of the library these folks can get their needs met with dignity and not feel like other more privileged individuals are eyeing them as they enter the building. It might help those who feel intimidated by the homeless use the library without intrepidation. Another option is to add a library 'outlet' at some of the facilities serving this population, where they have access to internet and phones and books/resources closer to where they reside, although the downtown library is very close/accessible to the main shelter that I'm familiar with. Our homeless/ under employment/unemployment is not the library's issue to solve but it is a growing issue and the library is already a great asset for these folks so expanding slightly in their direction might benefit the community as a whole. I LOVE that the children can at least come hear a story and have books to read. Thanks for the good work you do!

A community exchange of some kind, maybe books, maybe household items or art?

A continued emphasis on education and learning for all age groups. You've done a wonderful job in helping the FC community move forward and I sincerely thank you for your hard work and effort on our behalf.

A cooperative of other libraries within the state for access to digital materials

A dedicated area just for art books. A room full of beautiful murals. Large art color print books. I knew I wanted to be an artist when I went to the library in Los Angeles, CA.

A delivery service. For a small fee maybe there could be a courier service to either pick up or deliver items to your house. That way if you really want something but it cant be picked up or dropped off in the hours provided by the library, you could still get it. Also it would help with the handicapped that can't get from their houses.

A less cluttered website Perhaps have a little bookmobile driving to playgrounds and parks to do some PR and have a limited supply of materials but also simple handouts about what people can do and get at the library. A terminal to show people how to look up books and other resources

A mobile library that moves about the community like a food truck to make it easier for people who cannot make it to the library to access resources. And it would expose more people to the library. Keep fines but cap them and continue to do no fines on picture books.

A new Library in a new area that is growing in Fort Collins. The classes at the 3 current Libraries are always full. Second would be to hire more staff to host more story times. The times are limited and crowded when they are available. More options for story time and kids activities would be better. More diverse book selections. We always have to use prospector or inter library loans. Share the use of the Theme Kit bags that child care providers use. Home school families and preschool teachers would benefit from them greatly.

A safe welcoming environment. It is a shame that we put a a lot of money into a beautiful, refreshed building in old town and it is being overrun with homeless people.

Ability to check out e-reader when book is only available digitally; more ccommunity celebrations of culture and history; extended hours; "marriage" of literacy and art

Able to browse media, download to my device for an appropriate time, with ability to renew it.

Add language learning opportunities

Adding craft to the story time.

Almost everything I borrow comes from prospector which bothers me. We have all new remodeled buildings but no books. I don't come in to browse any more because most everything I am looking for is not here. Bold, Creative? Let's make our libraries, libraries again.

Already did this via the Outreach meeting

Although libraries already do this for communities, I'd like to see more effort on reaching young children of low income families to improve the literacy situation in our country. I also believe that teaching young children the enormous amount of information that is available in a library, and entertaining material that is available, would help with giving them something meaningful/positive to do, when they're faced with free/open time, or need to take care of themselves (i.e. parents at work).

Anything intended to encourage children to learn to love books and reading should be very high priority. I fear I am the wrong demographic to comment on how libraries should develop vis-a-vis technology. If it is the case that FC is significantly short of physical space, then we must address that. A couple of comments: I am heartened when I see persons using the library to escape from weather extremes. It may make me personally a bit uncomfortable, and I should get out of my comfort zone. Continue to have security persons on site. And thank you for banning firearms (never expected to say that in conjunction with my library)!

As a csu student I don't have much incentive to visit the public libraries, I think that the libraries should focus on programs and features other than those provided by CSU. public meeting space and children education would be nice.

As a homeschool mom, I really appreciate the addition of electronic resources like Overdrive and Hoopla and OneDigital. It is so nice to be able to look things up online and check them out right to my Kindle to read or watch with my kids. I look forward to even more of these kinds of resources in the future. Also as a homeschool mom, I'd enjoy seeing an activity or two geared towards kids in that group. For example - a teaching session for elementary to middle school aged kids on how the Dewey decimal system works and how to use it to find materials. Or info on volunteer opportunities for kids - Library pals.

As a senior citizen I would appreciate more places in town where I could pick up book that I ordered or are put on hold for me. At the senior center, for example. In the winter it is especially difficult for me to travel on icy roads and sidewalks

As an adult, I dont usually need help from a librarian but my children respect and respond to the interaction and teaching from librarians. I would really appreciate a drive up drop box. We like the storytime at the gardens of spring creek that has a craft. A small fee for these activities would be ok. Love the talented librarians like Jennifer that sing and play music. The staff make up for the older buildings. Comfortable children's areas are always welcome, but the new books at harmony library seem to be dwindling. At school we order scholastic books and I believe the school gets some books back. A new book fair perhaps? I would love access to early children online programs like abc mouse or staregate (I think that is it).

As inter-connectivity soars, and digital media becomes the new standard, I think that having a program to assist low-income families to get e-readers, or having e-readers for use inside the library, would be a huge community benefit.

As noted, I believe the library does an outstanding job of community involvement and outreach. I would like to see more information and community involvement regarding the continuing real estate and housing development in the Fort Collins community. I recently attended a proposed housing development to take place on Stuart Street. The neighboring community vocally expressed their overwhelming disapproval. Attendees were told "stop complaining. Get used to it. This development is going to take place whether you like it or not. And don't bother going to the Zoning Board with you complaints." What an absolute insult to the homeowners and tax payers. That attitude and approach to community is, or should be, completely unacceptable. Such dialogues are in direct conflict with involved community development, freedom of speech, and salaried city workers who should have more respect and consideration of the impact upon the property owners. Such issues need to be addressed in a more open format allowing input from a larger segment of the community. Growth is not just about serving contractors, developers, and those truly not interested in honest community feedback. It is about the concerns of those directly impacted by such actions. Thank you for allowing me this opportunity to share my concern. Community outreach needs to have value and integrity; not just a format that allows benefactors to say they offered the community an opportunity to have their voice heard. Yes, heard but not having any merit of value.

As our local population ages more programs and services will be needed for seniors, and especially seniors confined to their homes. Delivery and return of library materials need to be expanded. More programs need to be taken to senior facilities as well as more programs devoted to seniors. Makerspace should be broadened to seniors and multigenerational makerspace projects developed. More staff will be needed in these areas. More staff training needed to enable them to cope with disruptive customers at all facilities.

Assistance to folks who want to self-publish a book - be a resource for them. Offer resources, even space, for ESL teaching.

Availability of rare books to the community would be really cool, things like first editions of classics, or very old books that we could peruse inside the library, not necessarily for checkout.

Be able to browse any book electronically from home (not download it). Easily copy books to a tablet for reading later. Become a center for non-partisan communication of reliable information. (an antidote to the infotainment and infoPropaganda and partisan information we receive thru TV, etc.)

Be balanced in materials and [techno](#) accessibility, have library staff available, I hate having to go look for someone.

Becoming a tool for connecting the community and business and teaching everyone a variety of skills and giving them a variety of the (newest and classic) resources.

Before getting into it, the question no 12 does not make sense to me at all. The books and ebooks could be compared, why books and book drops are compared? #14 could be re-worded too.

Better digital check out system. I download books regularly to both a nook and a kindle and have no problems from Amazon or B/N. They make it super easy. But using the library download system has been difficult and limited and often my book goes away before I can finish it. A system like Netflix would be more useful where you can keep a few books on your tablet as long as you like but you can't download another until you return one. I would also like to see more author visits and talks (esp targeting younger people). Also smaller, more intimate (and more varied) book groups/clubs.

Better parking outside Council Tree with a book drop accessible from a car. More computers for kids software.

Better qualified librarians who are actually able to be found, who have great knowledge, and recommendations for books to read. More computer banks and computer classes. A computer teaching lab. Have the librarians out in the community, working with book clubs, daycare centers. Maybe some satellite kiosks where people can check out books. Other than that, it seems you guys are doing a pretty good job keeping us all up on technology. Maybe more meeting rooms for public use. The library should be the center for community learning, so some panels on topics like immigration, or the stadium where people who disagree can come and see all sides of a topic.

Bigger Harmony library.

Book fair where people can exchange their book or buy and donate a book

Bookmobile to serve additional areas of city.

Bookmobiles for elderly and invalids. Digital broadcasts of author interviews, book reviews, etc. (probably with national library participation to spread costs and resource availability). Local digital broadcasts highlighting books (and other resources) newly available. In-school programs to teach students about library resources, tailored for needs of elementary students (basic library resources, especially to help underprivileged and/or at-risk students) through high school (advanced research facilities).

Books stored in a way that they are available quickly but away from the limited physical space you have. Integrated technology. (Classes offered now for iPads, Nooks, etc are certainly helping folks learn to use what is available.) Librarians back on the front lines. Think of customer service like that at successful small businesses. Hire happy people who enjoy interacting with the public and sharing their knowledge to assist users.

Bookstores often offer cozy reading areas and cafes. Libraries can compete by offering these same amenities.

Brain dead today

Bring Neil Gaiman in to talk while he's in town!!

Build a new library in the northwest part of town.

Building a new library or other capital intensive facilities flies in the face of trends in the digital age. Expansion of titles through programs like Prospector and Interlibrary leverage existing facilities and increase our reach and access to the world beyond.

cafe more books and ebooks cozy places to read

café, organic garden farmers market, movie theatre, concert hall, art gallery, children's outdoor and indoor play areas

cafes and more creative space for kids to explore!! innovation stations!

Categories each section like simple, medium, highly literature

Character programs for kids where someone dresses up like the character from a book. A special collection of resources for Foster families (especially print resources but electronic is ok too. The videos you have on drug and FAS babies are so old) and perhaps programs to aid in bringing in speakers talking about Foster care topics.

Classes for homeschoolers. :-D

Classes in interpersonal communication for librarians and assistants; some of the current staff seem completely inconvenienced when a patron needs assistance. A library is a business --- customer service standards don't die at the door just because it's a nonprofit.

Coding and scripting boot camps for kids, general computer education, and more digital books for online check-out.

coffee shop

Coffee shop; with improved variety of services needs to come advertising and help using them. Love using the library! Fitness classes such as Tai Chi, ChiGong (spelling), and Yoga would be nice. The gym meat market atmosphere would, however, probably keep me out of the library! On question 17, I never thought of many of these as library activities. My responses are initial ideas which may change with more information about them.

Collection needs to be much more diverse and have some more depth. I have to order way too many titles through Prospector. Some specific examples: very limited travel section with mostly only Fodors; mainstream birth and childrearing books very little alternative, home birth, etc. ; fiction multiple copies of "Grisham" type novels, popular series but limited variety; very shallow, dated photography section.

Community connection programs linking seniors to preschools age, adults to adults, teens to seniors, finding the glue that brings them together and gives them an awareness that we are one in our community. Everyone can learn something from another.

Community gathering spaces--flexible spaces, multiuse Tech hubs--drop in remotely or physically for all your tech needs Provide equipment and or space that groups or individuals can use to invent/refine/brainstorm/create Provide Job help and or homework help literacy/social hub for children and parents formal and informal socializing--drop in for games both electronic and traditional (including board games, trivia night, puzzles, etc...)

Consider volunteering to replace lost book or to pay fines so that people who are in financial need can still use services.

Continue to add e-books and hard copy books--and some magazines. They are my primary use of the library. Your electronic search capability and hold capability is great--keep it up.

Continue to build the electronic resources - more e-books, more reference materials available online.

Continue to make the library a welcoming place for all people - even those who are homeless.

Continue to provide services to varied members of the community of all ages (not just keeping the focus on youth). Libraries should still make reading and education their primary goal; some members of the community have access to materials ONLY through libraries. As the community continues to grow, another library may be needed to provide patrons needs.

Continue to respond to changing technology for delivery of information. Don't be limited to just books.

Continue to serve the public with printed and other materials. Purchase and promote books by local authors. Have book talks by authors--not one of your choices above. Promote Fort Collins Reads. Encourage reading books in young children.

Continue with well-informed employees and volunteers. Everyone I have asked for assistance has been extremely courteous and helpful. My only problem comes when I have checked online and the book is available only to find it is not in alpha or numerical order---but on the endcap or staff pick shelving. My last endeavor ended up with one on staff pick and the employee was sure she had seen it and didn't give up until she located the book. BRAVO!

Contrary to the popular belief, books have not disappeared. Books, Books, Books

Cozy private carrels for people to use as personal offices or work space, more of a bookstore feel (cozy, warm, comfortable), cafe, live music, meditation classes. A place of peace and harmony, a respite from the craziness of the current societal climate.

Create a library for transient people, where they could get free books and magazines to take and keep, or return if they want, in conjunction with a place like the Mission. So that they could have library and reading access, yet not have to have Old Town library be like a homeless shelter.

Create a living library like at the Pine River Library "THE LIVING LIBRARY PRL expanded outside as well as in, unveiling its "Living Library" last October. This 17,000 square foot outdoor space features a 24-bed community garden and a straw bale toolshed with a living roof, in which outdoor tools available for circulation are housed. There is a fruit orchard, a 26-foot geodesic dome greenhouse, five Nature Explore outdoor learning areas, and lots of space for reading, relaxing, and enjoying Colorado. The space exemplifies what Dotson meant by a library built "by the people." Dozens of volunteers donated hundreds of hours to complete the garden beds, toolshed, and greenhouse. The Living Library changes and grows constantly under

the leadership of Judy Poe, the library development services staffer who also has a big hand in PRL collection development. The place offers countless programming and learning opportunities never before available in La Plata County. "We have classes on how to cook what you grow, on canning and preserving, and we have a mobile kitchen where we teach people about preparing food, how to make preserves, and in general how to do something with what you are growing," says Dodson with obvious pride. "This spring we are adding a beehive to the top of the toolshed. We'll have a webcam inside so kids can watch the bees do their work without getting too close," she adds, explaining that the beekeeper is a volunteer and is going to teach classes on how to harvest and use the honey." <http://lj.libraryjournal.com/2014/01/awards/best-small-library-in-america-2014-pine-river-library-co/>

Despite the changing tides, I do believe that the library can remain relevant and serve a crucial role in the community. My perception is that most young adults (18-35) do not consider the library when deciding where to find resources. More quiet spaces to work and to read, more engagement of the community in local events/politics/movements/etc, I think that would start to change the way the library is viewed. Maybe those things are already taking place, but then there is some breakdown in awareness among the younger demographic. The only way I can see the cafe idea working is if you reach out to local cafes/coffee shops to set up a satellite shop/kiosk within the library. The people you want coming to the library, by and large, are faithful patrons of a few coffee shops in town. They are not going to go out of their way for something subpar, but very well may go out of their way for a new experience of a place they already love. Good luck!

Digital self-teaching kiosks in libraries to help patrons learn about services and how to access and use them; and to inform patrons of upcoming programs at the library.

Do not lose sight of providing a safe place for reading, learning, life-long development - open to all

Doing a great job, no big changes needed. Lighting is especially poor in Council Tree

Don't forget about those of us out there who are not riding the technology/mobile devices/etc. bandwagon. It's ok to a point, but downloading books, music, etc. isn't necessarily the best thing since sliced bread. So much of this stuff is supposedly offering the world better communication, but more frequently than not it has stifled real conversation and personal relationships. It's also made access to many resources unavailable.

Don't forget what makes libraries important -- the books and resources that the public can check out. Technology plays a role, but most people use the library to obtain materials that they either don't want to purchase or cannot afford to purchase. They use computers and printers if they do not have one also which is a good service to provide as well. The library should also be a place for discussion of books and ideas. I find that there seems to be an emphasis on services for younger people, but it seems that services for older people seem to be lacking.

Downloadable Ebooks for iTunes or similar reader app as well as audiobooks for personal MP3. Perhaps available for a small fee (less than purchase price on iTunes, etc..) or available for voluntary donation. Could potentially add another revenue stream for library as well as help the community by saving them money because cost is less than from another source.

Downtown library - geared more to families/children and education programs. Not homeless "daycare". Library park an enclosed victorian wrought iron fenced environment to keep safety in for children/families, vagrants/transients out. Cart vendors. Game nights. Crafting supplies - dies cut machines. Festivals involving spelling bees/geography bees/poetry contests. Picnic blanket acoustic music fests. A permanent stone stage.

Drive thru drop off a must. Re-visit the Spanish selection, one thing is to have translations to Spanish from other authors around the world which is good, but another thing is to actually have the works of latinamerican authors and a lot are missing or not available in Prospecter

drive up window to pick up books that we have ordered and be able to return books at drive up window secondary to not enough parking. how about a rental fee for some new books kind of like the here and now books perhaps a dollar or two. the money could be used to buy more books I would love to be able to take some one on one computer lessons. I would be

willing to pay for it. group lessons don;t work for me because of hearing loss

Earlier open times would be great. More DVDs available. Cafe space with simple foods so can stay here while working or studying. Classes/events on home, garden, health, parenting - just miscellaneous topics that could be presented by local community groups, if the classes were free since other places in town have similar classes for a fee

Engage with local meetups (www.meetup.com). Often times, these groups don't have a permanent location to gather. Setting up a partnership with them would increase awareness of library services and allow residents of the city to come back for more library related services. You could get hundreds if not thousands of new ideas for new programs or to address an existing need within the community by hosting these meetings. Most people in this environment are creative individuals. A good impression from our library could translate into more traffic, both physical and online.

Engaging and stimulating programs for children beyond 1st grade: making gatherings/stuff/programming cool for boys who are in that awkward phase beyond being a cute little boy. I don't know what that would be, that's your job :)

Engaging the newer generations of the community is going to be important to keep facilities relevant. A solid mix of materials that people WANT to read and materials the community NEEDS to have/read will continue to be important. The Library needs to be a place that people can look for jobs, but it is not the place for someone to run a business. (The Library is a place to do research to help run the business, yes. Supply equipment and space for the business, no.) Places where small groups can gather to do homework/research/book club together that are visible and safe will matter.

Enhancing digital access to books and audio books is huge for me. I would also love to see more community based events, like documentary showings, craft fairs and farmers market in the summer, etc.

Evaluate usage - is Harmony really serving the public or just FRCC? Give Harmony to FRCC and expand Council Tree. Expand Council Tree - skywalk to adjacent building. Council Tree exterior vertical lighted sign is dim. How about a bookmobile -high visibility, good PR and would serve many more in the community. Scrap Dewey and use the book store model. Each branch has a different feel - FRCC for college kids, Old Town for the homeless(a good cause but maybe too much), and Council Tree for families. So I would only use Council Tree (for safety and collection.) Need much more square footage. Make a tax increase part of the long range plan. Show some vision, excitement, innovation. I haven't seen that.

Expand the digital library. It needs diversity and additional licenses for each book.

Extend hours. Provide more family events and more classes for kids in the summer.

Extend hours. Provide more family events and more classes for kids in the summer.

Family-based activities surrounding discovering new things to read and promote reading. Small community "fairs" on property with different themes- reading, art, food, technology- involving local businesses. Healthy lifestyles promotions and incentives through programs.

First of all I love my new Hoopla lending account! Thanks for that. Expanding DVD's selection with a nice selection of new and "classics". The Loveland Library is quite beautiful and something that is very "low tech" and easy that I enjoy is the simple cart they have where people can recycle their magazines. I always find something I can take or drop off for others to read. I really wish the Council Tree had this. They have space right across from the elevators in any part of the area before you go upstairs. More magazine subscriptions e.g. The Well Being Journal. Can't think of anything else. Love the library! Great job everyone!

First off, Holly, Jean, Ken, Currie and all library staff do a phenomenal job and make library members such as myself feel very welcome. I love all three libraries. Like you, I very much would like to see PRPLD continue to grow and prosper. The ED's monthly reports clearly outline the exciting initiatives that PRPLD is doing. I especially am pleased to see cross cultural initiatives and community outreach. Following are some preliminary thoughts for PRPLD to consider for possibly expanding

its role as a "Community Resource Leader". Further collaboration with businesses, educational institutions, local government, and non-profits might help PRPLD grow as community learning resource center. Among potential initiatives are: 1. PSD Outreach - after class: skills building, remedial learning and other soft skills development (e.g. interpersonal, listening, written and verbal communications), goal setting, critical thinking, problem solving, essential math to help students become better prepared for their future. Programs could also be offered at FRCC level. 2. More introductory technology training - beyond Word, Excel etc. Live classes at PRPLD using online resources such as Khanacademy.org, code.org, codecademy.org might be relevant to students from middle school and up and eventually lead to future job opportunities. 3. Outside visits - to business HR departments to inquire how the library might be a helpful to improve employee skills. Consider working closer with Larimer County Workforce if this is not already done. 4. Promotional marketing activities - weekly or monthly column - in Coloradoan and/or other local press about What's Going On in Your Library - to highlight upcoming PRPLD activities and events. Consider listing library events on fcgov.com and possibly broadcasting on Community Spotlight - 5 minute free public service announcements on Fort Collins public radio krfc 88.9 fm or speaking before City Council during public announcements, which are broadcast, on Cable 14. A surprising number of FC residents view this. 5. Distance Learning - FC's Senior Center Twinberry Auditorium has interactive streaming and communications capacity with museums, universities and other institutions and speakers. Could PRPLD afford this service or arrange with the City to link PRPLD wirelessly to offer future on-site programs? Think how interesting it would be for live onsite PRPLD programs to tour the Louvre or visit history, science, nature and other museums from around the world as well as hear lectures directly from universities or other interesting places? Might such a resource be offered online? An alternative might be something like streaming, if legally permissible from iTunes University - but latter would not be interactive. 6. Healthier Lifestyle programs - on nutritional information - how to read grocery food labels. importance of living and moving in a non-sedentary lifestyle, basic fitness information learning for various age groups, and fun brain exercises and games, which go beyond Scrabble at Council Tree. 7. How Local Government Works: various Larimer Co. and FC programs are offered about how our city or county government functions. Attendees at these programs are constrained by: scheduling limitations, registration ceilings and multi-week commitments. Why couldn't PRPLD meet with the City and see if the library could host a portion or all of these programs during evening hours - with no requirements for advanced registration and no commitment that all must be attended. 8. Expanding some PRPLD Offerings - Please continue the exceptional programs such as author invitations, historical character reenactments, wildlife and nature presentations, international nights and so forth. Consider adding optional elements to these programs if cost-effective. Example: for nature programs there could be an optional easy hike to explore what was learned. For international nights, consider an optional lunch or early dinner visit. 9. PSD extra credit - Consider offering to PSD an extra credit program for approved classes (eg art, history, music) where a student for example: visits the library and reads about a subject such as flowers, trees, animals, Discovery or Global Village Museums, the Poudre River, orchestral instrument etc, then visits the place, sketches or draws it and annotates what the student sees and writes an essay or poem - describing personal feelings. Just a thought. 10. Special needs - please continue and consider expanding programs for children and adults with disabilities and possibly programs for veterans. 11. Center for Public Deliberation - consider working more with Dr. Martin Carcasson on intergenerational programs - civic and social issues facilitated by CPD bright students. 12. City B&C's - Consider working more with City Boards and Commissions. For example, in Fall 2011, Amy Holzworth represented PRPLD at a library booth attended by over 100 PSD teachers, parents, counselors and students at the the K12 Make-It-Stop Anti-Bullying forum at Northside Aztlan Center. In October 2012, Ken Draves kindly managed a PRPLD Display table together with 31 other non-profit community service providers at their tables for the Elder Abuse Prevention Forum attended by over 125 people including three members of the Colorado State Legislature. During 2014-2015 PRPLD is co-host for a bi-monthly Mental Health Forum. On January 13th over 55 people attended a program at Harmony/Shields with five speakers on PTSD. Ken Draves, Sylvia Garcia and Laura Carter all have done outstanding work in collaboration with the Human Relations Commission, which sponsored the above programs 2012-2015. Please Note: if by any chance this survey qualifies for a gift card, I would request that the card please be re-gifted and split between Laura Carter and Sylvia Garcia for the fine work they have done for the City's Mental Health Forums at Harmony/Shields library. Thank you. Myles Crane mylescrane@gmail.com

First, I don't feel that strongly ("absolutely" vs. "no way") on who should or should not meet at library. I don't have any big ideas. I love the directions you've taken so far, appreciate how you have used tech to make the library easier to access, and I still love hardcopy books. Remaining a place to find a diversity of materials and voices is crucial. Best sellers are easy for anyone to obtain, but a place to browse and come across new ideas - that's a real community service. And when you ask about more personal service vs. more self-service: I like the easy things to be self-service, such as check out, because I figure that frees library staff up for more demanding and interesting tasks such as research questions, etc. Love Fort Collins libraries - thank you!

First, I hate the either/or questions in the survey, because they imply only 1 possible right answers, which is not true for any of those options. Second, and most importantly, we have seen a decrease in the library serving the needs of WRITERS, especially at Harmony Library (we didn't even try Council Tree because the space is unworkable). Our small writing group had been meeting in a Harmony Libr. meeting room since early days, and last year, we finally gave up, because competition for the rooms is ridiculous, there is no way to reserve rooms let alone simply find out who is using the room and for how long, any and all alternatives we have proposed have been turned down by libr. staff with a variety of excuses, including "the library really belongs to the college" (if so, then why did my taxes pay for part of it?) Yes, FRCC has grown, as has demand of study room use by PSD tutors and their students, but it's supposed to be a community shared use place, and we, long-time residents who have been avid supporters of the library and its associated programs (not to mention tax-paying citizens) CAN'T USE THE FACILITY. So yeah, I'm irritated with that, and it makes me extremely unlikely to donate money or anything else until I'm convinced that I will actually get some use out of the place. I don't need fancy computers; I bring my own. I do need a quiet place in which to work with fellow writers, including discussing and sharing work, without the interference of noise, without disturbing others who come to the library for quiet respite and reading, and without feeling like I have to compete like a predator at the watering hole in a drought. And by the way: those big plugs that are supposed to make it easier for more people to plug in their laptops etc.? They take up so much space at the large tables that the person who might otherwise sit in that corner has no room in which to work. Not a good design. So how about expanding study/meeting rooms, making the lighting good (and keep the blinds in good working order, so we don't fight screen glare so much), make the sound-proofing better, and putting a decent reservation system in place, including several rooms dedicated to those who need a regularly scheduled space? You could even charge those groups a modest fee for use.

For Adults: 1. More lifestyle classes for adults- nutrition and cooking demo on healthy foods 2. More computer and social media classes 3. How to write and publish a book classes
For Kids: 1. kids - nutrition and cooking demo on healthy foods 2. kids - how to make your own videos 3. Kids - how to write a book 4. How to draw cartoons, or tell a story through cartoons
8. Parents and kids science classes

For several years I have wished for a drive-up kiosk at which I could pick up items that I have on hold. It would not need to be staffed full time, and staff would not need to go searching for my items. I could even select "drive up" as the pickup location so the items would automatically go there without extra staff time.

For the libraries to be more "family oriented" they need to be open more on the weekends. Weekday evenings are limited opportunities due to children having homework. Your council tree Library has become a "kid sitter" for even very young children being dropped off by mothers: that is not appropriate and you should think of ways to have children younger than 16 needing a parent on site. Your downtown Old Town Library has become a "shelter" for the homeless and less desireables, and that has become a safety issue for my family. We rarely visit anymore. FRCC site has become our favorite, although requires far more driving time, due to the fact that children are not left unattended, our family feels safe, magazines abound, and there are numerous computers available for use. However, the hours of operation at FRCC are too limited Friday through Sunday at what is in our mind the best library in town.

For the library to be a community place it needs to be IN the community. More libraries right in the residential neighborhoods. Council tree is a terrible place for a library. Put them in residential not commercial areas.

Fort Collins libraries have always been on the cutting edge of technology, it seems to me. I would like to see more author events, lectures, etc.

Fort Collins needs one to three more libraries or mini-branches. Free printing, free notary services, kids book clubs, more craft classes for all ages, and more opportunities for community engagement.

Fully immersive information environment... RFID and Bluetooth link items to provide information at the moment of need, outreach and marketing that ties user activity to the physical and online resources of the library (scavenger hunt, alternate reality game, contests and/or literature based health initiatives like "walking to Mordor" or "follow the trail of the Canterbury tales"), some staffed hours for single parents or sahp who would love to browse the stacks without their child for a half hour!

Further literacy activities available for children including literacy materials that can be checked out. Puppets, puzzles, etc. Then other materials as the children get older. Provide classes/games in how to use the library- how to look up materials, how to find, decimal numbers, how to reshelve books appropriately,etc Provide computers and programs/games for elementary age children.

Games and gaming are a big draw for kids, and will get them into the library. More and better diversity in our programing and collection. More and better communication with local radio, print, TV, schools, blogs, etc. to get the word out about programs. (KRFC doesn't usually have our concerts included in their concert calendar which I think would really boost attendance.)

get more books!!!!!!!!!!!!

get the book Pure Trance by Junko Mizuno

Greater cooperation between Poudre River and other libraries, especially in purchasing materials- to insure the broadest possible range of offerings

Greater variety of technology classes. I love the services you now provide and think you are doing a great job of meeting my needs. I use books, movies, ebooks, computer classes, and life would be very dull w/o my library. It would have been nice to have an "other" category on some questions instead of either or.

Have a section where books that are turned into movies are featured. Before who rarely read but have seen the movie, might be encouraged to read the book.

Have all libraries (possibly on different days) open 24 hours once a week or twice a month

Have High Speed Wifi available at the Library. More electronic selection and more education about how to access the electronic resources.

Have more interactive kiosks or stations for guest. Perhaps have a technology increase in online research databases and have it marketed more.

Have Neil Gaiman talk to our community while he's in town Feb. 6 at Old Firehouse Books.

Having eco-friendly amenities and facilities. Maybe an outdoor garden and raising money through farmer's markets to help raise funds for the library.

Help neighborhoods start library kiosks to trade books back and forth Book swaps Homework program for kids Reading tutoring for all ages Speed reading How to read, take notes How to write a review

Hire young dynamic individuals with progressive ideas and knowledge to take the library into the 21st century.

Hmmm. (1) More of a community literacy center, with volunteers available to help locals write letters, novels, editorials, manifestos, etc. (2) Discussions held in the evenings or Saturdays about the big questions: What does it mean to be human? How can we stop wars? Is there ever a time when it is appropriate to lie? What's on your personal bucket list and why? And maybe travel presentations, or community members talking about local history, or teaching us a skill from rock-climbing to how to talk to strangers in other parts of the world. (3) More of an opportunity in our libraries to buy used books cheap. I love the library sales! It would be fun to have a larger selection of books for sale all year round in the libraries. (4) More community art, including 3D art and art hanging from the ceilings--kites, mobiles, "papillons" like the Situationists in 1940s Paris posted in railroad stations. (5) Get kids involved in researching topics through drawing and writing. (6) Have lots of comfy reading areas with good lighting. (7) a coffeeshop would be awesome. (8) Study different textual forms by doing them. For example, citizens writing pamphlets or leaflets or zines that can be copied and put in the entryway. (9) Instead of having a free speech zone, have a free writing zone in the library. A wall or a place where people can submit haiku or creeds or drawings of dresses. (10) Be thinking of the library not just as a hushed cathedral devoted to magazines, books, and even the machining; think of the ways in which a library can bust into other ways of living or thinking or cataloguing experience. As I brainstorm, I think of house plays I heard about in Winnipeg. Each room had a different part of a play or scene ongoing, repeated on a loop (live). It was the audience that moved around, from room to room, in different order. How would that translate into a library space? Maybe some sort of idea of a "knowledge center," with computers in the middle and books on the edges. Or maybe different kinds of work/reading spaces stacked next to each other in pods or rooms or sections--if you want to read in the kitchen, or by a fireplace, or in a room with laptops and a shiny ceiling. We need to reimagine space, not unlike the way the Seattle Library reimaged itself. (11) Okay, now I'm really going nuts. But what if followed the pattern of the Audubon Society's Christmas Bird Count, where one day a year, a couple hundred library volunteers fan out and randomly select homes from all over the county and ask (a) what books do they have in the house; (b) what magazines they most like to read; (c) do they have computers, tablets, netbooks, or other digital device, and what do they use them for? Do some kind of standardized information-gathering in a longitudinal study that will go on for as long as we could. It would provide a series of snapshots of what reading the public is doing. The volunteers could also leave a bookmark or something with the library's hours and locations on it. (12) What if there were a bus, like one of the Supermax busses in town, that had lots of books in it and people who rode could pick up a book and read it? It could be even a bus where there is a free book exchange, and people leave behind books they're done with, or pick up one for free on the bus. (13) What about something with geo-caching? Again, just brainstorming here. But what about some sort of scavenger hunt/geo-cache thing where all that you find was library-related? And that contained some sort of temptation to get you to the library? A map to the best book in the library. A library card application that says you'll get a candy cane when you turn it in. A map to where all the good stuff is in the library. And so on.

Home delivery of books, especially for shutin people.

Honestly, before we go big and bold, we simply need to ramp up our online and downloadable materials (plus comics!). However, increasing tech for the public would be great as well- being able to check out laptops and iPads would be cool. I don't know if this is possible but if there were some sort of publicly shared town-wide free wifi that you could access from home through the library, our town would get a lot of attention. Or if there were a way to access channels like BBC America or Nat Geo channel by logging in through the library, that would be amazing.

Honestly, I can't think of anything. The library has everything I need and more. More at events at the other locations besides Old Town would be great (authors, signings, talks, etc...). No other place to put this, but keep people from talking on their cell phones at a library. Keep up the great work!

Host a community unconference. Provide a hosted forums section for online discussion of stuff going on at the library. I would like coffee Improve training and resources for staff as they are really the first to contact people needing social services. Host and curate a community conversation, e.g. the stadium, bringing the trolley back to whedbee, how to make the train situation better. provide a private Paas solution like tilde club for the community to act on, q.v. <http://tilde.club/>

Hosting authors or discussion groups - café, coffee shop appeal in designated areas

hours are a bit restrictive. people sit outside waiting for opening. earlier hours would be nice. more dvd choices. selling community art work might garner you more funds.

How about a children's only library? Tunnels to crawl through, games to play, hands on learning opportunities. Book kits with games and activities for families to check out. Parent education evenings. While that is thinking big, what I would really like to see is just more materials available- larger selections of both printed and e-books for check out- especially new release material.

How about a concierge service? For a fee, someone will pick up and deliver my books from home or work -- and even make selections for me based on my requests/requirements. I would happily pay someone for this...like a lot of people, I have money but no time.

How about a toys/games collection? Also, keep up the good work on the book clubs.

How about more books? Most of the books I get have to come from Prospector. It's really sad that I'm just getting resigned to going to Prospector to find a book. The library is for books and reading. It should be a quiet place. The library is now noisy (I heard a job interview being conducted at the Council Tree library recently) throughout - not just the children's area. How about going back to the basics first? Books, quiet and promotion of reading. Stop trying to do everything.

I am a paper kind of person, but I am enjoying the electronic weekly calendar that comes from the library about events. I love books on CD because they go in the car, player, stereo, but do realize that I should figure out to download them to a player. I have heard that them downloads are expensive for the library. I do realize it is the wave of the future, but is there a way that is not so expensive. I really want a drive up drop box somewhere at A Library. I really like the library system in Fort Collins. I came from the Arapahoe Library System in Denver. I liked the amount of DVDs that were available to the patrons. This is somewhat limited. I have enjoyed the computer classes and I think it is great that other organizations are available like the genealogy group. I found them most informative.

I am a teacher in Poudre. I would love to see more of a partnership between the school district and the library. I use the public library ALL the time for my students in order to supplement materials that I cannot get through Poudre or afford to purchase. I also see the library needing to compete with Starbucks and Panera - places where food/drink is provided and free wireless internet to work. Wondering if it would be helpful to compete if there were options within the facilities to purchase food/drink?? When my kids were younger, we used the library summer program to entertain ourselves. We LOVED the different things offered - puppet shows, plays, storyline, singing. I love that the library continues to serve this purpose and would hate to see other kids not have those opportunities in the future. This needs to be an important part of what the library offers.

I am generally quite happy with the balance already achieved by the library. One area of improvement: when I need a specific book, usually a well-reviewed work of fiction or non-fiction, I very frequently have to borrow it on Prospector. This tells me we do not have the print resources that we should and that we're relying on other public libraries to provide them for us. We need to do our part. Our own print resources are very sparse for a town this size. Many, many sources of information are still only available as printed books, not as digital materials. Procuring and maintaining a collection should always remain a priority.

I am happy with the way the library is now, but I believe the future will be that there will be fewer physical materials at the library. Instead materials will be available online and the library will serve as a hub for the use of these materials and other related event. I.e. Consulting with librarian, book club meetings, story times, other community event, study groups, classes.....

I am opposed to children having fines levied against them. Children cannot enter contracts, and therefore, should not be able to be held accountable for fines. Their fines should be the responsibility of the parent who helped them obtain a library card, and then did not make certain that the materials were returned in a timely manner. I am informed by library staff that these children will have their credit record damaged by these unpaid fines. Please discontinue this unfair practice, and clear

these children's credit records. The payment of all fines incurred as minors should be a top library and community priority and concern.

I am pretty happy with the libraries. Although maybe even a larger one might be considered. It has been years and years since I have had time in my life to go to a library again- till I moved to Fort Collis almost 9 years ago. To be honest with you, I am so happy libraries still exist with everything that has changed in the world technology-wise. etc. I hope they are around for many, many years to come still! A place, I believe, no community should have to do without!

I am so thankful for the Library and I appreciate everything that is offered and available to me there. I am a regular user and stop by weekly. I enjoy the convenience of being able to request books online and it is very helpful to received notices online when my books are due. I would love to be able to place a hold on a book before it is entered in your data base. Currently you can only place holds on books that have been entered into your system. Thank you for the great work that you all do. It is very much appreciated.

I am your target audience. I check out hundreds of books, visit daily, read lots, that kind of thing. Last year I went up to the Old Town branch to look at some microfilm and she asked me if I was working on a PhD. Nope- I do this just for fun. I think the library is fantastic. It's free, the programs are great, the interlibrary loaning and holds are fast, and in general I am very happy with the selection and the hours. I've been going to library story time at Harmony nearly every week for 4 years. We see Kathy, Jennifer, Laurel, and the one who did the great 4th of July story time. I've seen Drew and Carla at Council Tree, and Zoe and Erin at Old Town. I am always trying to add up just how many kits are getting stored in those small back rooms. Kudos to everyone who works so hard at those. I do have some ideas and some advice, though. The Pete the Cat extravaganza was great, why not have more themes around books rather than books around themes? Just highlight an author: Eric Carle, or Mercer Mayer or Amy Cousins. Little Critter or Berenstain bears. Have the reading rooms have more stuffed book characters. How about reading math storybooks (NOT counting storybooks)? I'm happily discovering that there are books that are in the nonfiction section that have a lot of learning in them (like The Umbrella or Jimmy the Joey and those great Read-and-find-out-Science books). Who knew nonfiction was so fun, can we have more of that? Maybe I am missing it but a schedule of the story time topics would be great. I'm guessing all the story time leaders have the same advice to count objects to five for all the fingerplays, but I think it creates bad habits. Children 5 and under can usually see small quantities (up to five) by subitizing (yes, look that up!) and numbers after that are learned as combinations of the smaller numbers. Think how easy arithmetic is if you already know those combinations! I have read three (awesome) authors that expanded my understanding of early math teaching - Number Sense Routines by Jessica Shumway, Knowing and Teaching Elementary Mathematics by Liping Ma, and RightStart Math by Joan Cotter. They all are proponents of a more deep understanding from the beginning than saying the number sequence. I have some ideas for how this could be remedied, but I'm afraid I've already gone on too long. I would be happy to share (sarahbrunsonclark@gmail.com). A couple comments on the survey- This is a well-established library system, therefore I said "just more books and books on CD/MP3" is the way to spend money. If anyone has any ideas having to do with video games, just disregard it. My kid wants candy for every meal but I know better. Some books I would want- We could use more Stuart Murphy and other math storybooks (Sir Cumference, Artic Fives) and more Magic School Bus and more Science in Seconds and Signing Time. These are things I'm ordering in that seem like they should be local. The audio books selection seems a little weak. Homeschoolers must use the library a lot, yet there is no Handwriting Without Tears or Getty-dubay Handwriting programs. There isn't a full selection of The Story of the World (I could only find a single workbook). I've been so curious about math teaching and music teaching philosophies, and I read that Saxon Math and Singapore Math were the main programs out there, but I search in prospector without finding the curriculum. I couldn't find Kindermusik or Musikgarten or JollyPhonics anything (written or audio), even on prospector. Some of these questions (#1,2,4) I struggle with how they may be interpreted....I know you are just trying to find your audience, but I hope we don't "follow the crowd" too much. Benjamin Franklin started the first library because it was impractical to own all books yet everyone is better for reading. These days I see a lot of people just using free internet for entertainment at the library. So that might be what people ask for more of on their surveys, but that doesn't make it good for them. Rather, if libraries are watching out for their best interests (making people more literate) those people have the resources to move from poverty to wealth. Lastly, thanks to all the volunteers and the Friends of the Library. We use them all the time and think

it's great.

I appreciate the library location in old town area. More books by Agatha Christie. I am thankful that people can use computers and Internet access at the library if they have no other access--very important service provided

I believe in the traditional mission of the public library, i.e. providing print and non-print materials for the enjoyment and education of community members of all ages. I think the library fails in its primary mission when it tries to become another community center. Our downtown library currently seems more like a Parks and Rec building than a traditional library. The noise level is so horrible that I no longer browse or read magazines and instead limit myself to using my home computer to put materials on hold and coming in only long enough to check them out. I would like to see more emphasis on collection development so that library users have to depend less on other libraries for material of interest. I would like to see less emphasis on noisy programming. All change is not progress. Libraries have traditionally been the one secular environment where quiet was respected. The community does not need one more noisy environment nor does it need competition for the Parks and Recreation department, which does a fine job of programming.

I believe that the Poudre Library District is well managed and responsive to changing community needs. I do think we need more drop box locations. I also support an expansion of available digital materials. Additionally, I think that the concept of making the libraries hubs of community focus, beyond reading, by offering cafe services, exercise & yoga classes along with opportunities to explore crafts and other activities is a good one.

I currently use the library for Children's programs such as story hour and special programs. I think they are very good. I also use the Genealogy research area and commend the library for making that a priority. I also use the website for renewal. I haven't tried downloading e-books yet but think that is a great feature. I like being able to work from home to look up data. So to think to the future I would say to increase the number of resources that can be accessed by computer from home such as the genealogical information.

I currently use the library for quick pick ups and drop offs. I put items on hold, run in and grab them, and swap them out when I'm done. I think the library does very well with this. However, most of my reading time I do (outside of my home) at a coffee shop. If the library had a designated cafe area, I think there are a lot of people like me who would spend time there, and in doing so, start to realize the value of other library services. Currently, I don't believe many people think of our library as an impromptu meeting or studying spot because they want caffeine, food, or to know they aren't disturbing others. To be successful, this type of service needs to be a separate area of the library, offer quality food and drink (not just a cart that is sometimes there and sometimes not), and have closer/more parking available. I think this would do a lot to further integrate the library into the community and reach more people who would become regular users of other library resources. I might almost say that the best way to do this is to be sneaky about it. Have a cafe with a real name and a separate entrance, but is also connected directly to the library (almost like a museum restaurant model). Market it as a new cafe in town, or a new location for an established cafe, and people would be all over it. Then fill it with library services and marketing.

I definitely did already fill this out, but I keep getting notices that I haven't. Also, I was on one of the support groups recently at CT library, so I pretty much gave my ideas there.

I definitely feel the hours on Friday nights should be expanded.

I disagree that we need to think big and bold to envision the future of the library. I feel strongly that the primary intent of a library should be as a place to access information, specifically print materials to encourage literacy. The offshoots of this goal, such as book clubs and storytimes that also promote community are equally valid. While my children one time enjoyed the Minecraft activity at the library, I am sad overall to see the library celebrating such events that are entirely unrelated to literacy.

I do believe that a public library can be open to many possibilities like listed in #17. Bringing in cooking classes, fitness classes (pilates, yoga, dance etc. without loud music), genealogy, and any other topic of continued education will bring more

varied people into the library creating new users and supporters.

I do enjoy the author talks both at the library and the collaborative presentations at the Hilton. More of this would be great. Digital services are a must but physical books, etc., are also necessary. Let's not abandon the real thing.

I do have a suggestion. A few times, I have dropped my materials on the day they were due (on the evening they were due) in one of the drop boxes that is not at a library location. Although the materials were turned in on the due date, but after the courier picked them up for the day, I receive an over due email notice. This is very frustrating! I then have to log in to my account to make sure they in fact were not considered over due, but just a timing issue. These over due notices should not go out until the drop box has been checked on the next courier pick up, especially since it back dates it anyway. Items trigger the over due notice because they aren't physically at the library, but they weren't really over due. This email notification needs to be addressed. I do appreciate the vast selection of new music (DVD) and movies available! I am at the library at least once a week picking up something! I enjoy the new, modern building at the Council Tree branch and very close to shopping...very convenient.

I don't always feel safe going into the Old town library with my children. No matter the day or time there are always transients hanging out around the front entrance, smoking and sometimes attempting to engage. On several occasions we have witnessed homeless men sleeping near the childrens section, and this is not a good mix for Ft Collins familys. We have been so turned off the past few years by this, that we frequent the branch much less. The library campus should be 100% smokefree and it shouldn't be a haven for the transient population.

I don't always feel safe going into the Old town library with my children. No matter the day or time there are always transients hanging out around the front entrance, smoking and sometimes attempting to engage. On several occasions we have witnessed homeless men sleeping near the childrens section, and this is not a good mix for Ft Collins familys. We have been so turned off the past few years by this, that we frequent the branch much less. The library campus should be 100% smokefree and it shouldn't be a haven for the transient population.

I don't have bold ideas for the future, but I would like to see more non-fiction digital books. I would also like to register a complaint about all the dogs at the old town library. For the most part, I don't believe that the majority of dogs inside the building are assistance dogs, and I often feel threatened by them. Is there anything you can do to cull out and refuse entrance to dogs who are not official aid dogs?

I don't know how much control the library has over this, but an area temporarily designated to state and national elections would be useful, where the dissemination of non-biased candidate information, as opposed to what appears in TV commercials and door-to-door ads, could take place and a place to drop off your official ballot.

I don't like the ranking aspect of some of the questions. Had I written the survey, for question #1 I would have offered the choices most important, somewhat important and not important whereby you could mark more then one as being most important. Fitness classes if they're quiet (yoga) I wouldn't want to hear loud raucous Zumba classes. :) More interesting new magazines like Taproot, Modern Farmer, Frankie, Oxford American... Small DVD viewing room Lockers/Coat check room (would be useful for homeless clients) Coffee cart, really liked the one years ago Give those tired (ice skating, AARP, diabetes...) magazines away, no one wants to pay 25 cents for them, the Harmony Library has a free pile. Once they've been sitting there a week recycle them.

I don't like your survey, this survey is steering responses. I think the Library should stick to books, movies and music checkout. Start buying magazines geared to men, classic cars, aircraft ect, men are people and taxpayers too! Hire more men, we think different and need a voice in the library. Stop buying books based on politics. I've notice the library leans pretty left-wing, that's not good. Yes we notice. Stop trying to be a homeless shelter. The main library is spooky for children and moms, I've watched it, your job is books. Loitering on library grounds and inside must be stopped. Restrooms are not bath houses.

I don't see the need for a new large full-scale library facilities at this point in time but perhaps that is a future option if the city really grows what I do wonder is if we couldn't have a better connection with schools and with early learning yes technology is important for children to have and to learn but for early learners to be able to touch and hold book is one of the best ways in which they can learn to read fluently to be sure that we have access and that children understand about real books and can see that as an important partnership with local elementary school district as well as the middle of high school I would encourage you to think about it extending the ways of what you use the link library throughout the year rather than just over the summer months and certainly use does link libraries in the areas where children are probably not going to be able to travel to a library over the summer months thank you

I don't think a whole new facility is necessary. I'd rather money be spent on classes and materials - particularly digital materials such as eBooks, eAudiobooks and CD books. The 3 existing library branches are already exceptional and sufficient. I appreciate the digital collection you've cultivated. My family has 3 dyslexic readers and you have made it easy for them to access material and fall in love with reading in multiple forms. I'd love to see classes for homeschoolers during day time hours. Fort Collins has a huge homeschooling population and you'd have no issue filling those classes. We love the summer programming and wish the classes were year round.

I enjoy the traditional services that our library provides so well. I hope the change in funding services will not mean cut backs in hours or purchasing . I do think providing gathering spaces for both formal and informal groups provides opportunities for more to be comfortable and feel welcome in library setting. Could more of the info from the weekly email newsletter run in the Coloradoan .

i guess i have never thought too hard about this, but of course things are changing - what is a library's role as we go into the future? good question! i use the library to get books and books on cd and music cd's. i do check out a book a month for my book club, and then many others. i do not like to buy/own books myself because to me they are entertainment to be used and then move on. i LOVE PROSPECTOR also - it is very rare that i want something that i cannot get through Poudre or else Prospector. i have mixed feelings about cd's - i LOVE being able to get them (i have a long drive from home so they are a particularly great option for me), HOWEVER i don't think i've EVER checked one out that didn't have spots that skip on EVERY cd, which is sometimes not a big deal but sometimes is. oddly i have NEVER checked out anything 'digitally' yet - the first time i tried, it was confusing so i just didn't do it. however, that might be a possible place to focus - how to have and lend materials like that as easy as possible. i think it's GREAT that the library has programs & speakers & learning opportunities for adults & children - esp. ones that show/teach about cultures/populations/places/etc that are different than ours - i assume many people may never learn of these things any other way, and what a great way to do that - straight from an experienced person. however, i am not sure how i feel about libraries becoming places that require more space/material/funding to do things like exercise or cook...not against it, just an interesting question. i know there is only so much space and funding and what you are trying to do is figure out how to use it. one thing i know is that i am just old enough that to me, the library is 'supposed' to be a QUIET and mellow place, and i would still tend to agree with that being a good thing. i think lots of people are there to read and study/work. there are plenty of places in this world (including the lawn right outside the library) where we can talk loudly, run around and be active. i think having newspapers and magazines is a nice thing, as we can't subscribe to everything we want - some of us subscribe to nothing if we are tree huggers and don't like the paper waste - so it is nice to be able to look at them at the library if we want. the book club idea of having groups of books to check out is interesting in theory, but there is no way in the world you could ever cover every book club choice, and to me it is probably a waste to buy 10 of one book when you could be buying 10 different books. i've been in a book club for 10 years and we've never had a problem. we come from far enough around that we use the surrounding libraries as well, some people buy, and we all share. i just think that is probably serving too specific of a population of users. oh - i think fines should be HIGHER!!! my goodness, what a missed opportunity to make a little money, and to teach people (adults & children alike!) a little lesson in personal responsibility!! i love and constantly use my account online - searching, holding, freezing, renewing. i also often use the book drop at Poudre, since i live in Rist Canyon. always use Old Town and love it. (oh, dear, something totally specific and 'off topic' but...i noticed the past couple times i've gone into the 1st floor womens room (last week was the last time), it smells bad - like a very public (bus station) bathroom - like there is old urine not getting cleaned up

from somewhere (the drains??) - anyway - very weird and sad since the new remodel was SO recent anyway - needs a major bleaching of something!) i do think the renovation/remodel was done very well in general! and despite the fact that i know many library employees might even only be volunteers, everyone seems to be pretty knowledgeable, which is great - keep up good training! i love self-check-out. i love that checkout times are generous, and we can renew a lot if there are no holds. oh, back to #17 above - i guess i think there is no reason a library can't serve many purposes, but i guess i just think that it is more of a priority to serve community purposes, things that may have a hard time finding space to use, things that are educational, vs business things - altho there would be no reason to not host things like that, too. maybe you have meeting spaces that you charge for on a sliding scale. but again, please in general keep library quiet and mellow - if needed perhaps there are hours that are considered QUIET, and maybe some nights, if necessary, it is expected that it might not be so quiet. i know these things are all kind of specific, but just brain dumping my experience of the library and how i use it.

I guess I'm something of a luddite since I most values books and print materials. One thing I would like is longer retention of DVDs or perhaps addition of "classic" movies. Seems I can seldom find older items but current DVDs are readily available. I like the idea of the library being a community center with events but not so much for businesses.

I guess I'm something of a luddite since I most values books and print materials. One thing I would like is longer retention of DVDs or perhaps addition of "classic" movies. Seems I can seldom find older items but current DVDs are readily available. I like the idea of the library being a community center with events but not so much for businesses.

I hate bottom and top shelves - I'm 82 More space for CDs - I can't find Blondie records It is easier for me to request a book than wander around the shelves You always have excellent service. More help is needed. Have a "classic" DVD section

I have always appreciated taking advantage of librarians' knowledge and help finding information. I hope the library will continue to offer these services.

I have been in FC for six months. I use the library regularly, take advantage of the concerts and lectures and e-resources. You are one of the crown jewels of this town.

I have gratitude and great appreciation for Our Libraries and all the Librarians.. Personally I DON'T need more

I have heard of libraries in other cities lending a selection of video games, so that is something that could be nice. Also, expanding the selection of Ebooks would be terrific.

I have loved the city public library since I was a little girl and I love it as an adult. I like to reserve my books/dvd's on line and ride my bike to the library and pick them up. I also enjoy the Rocky Mnt. Raptors and Kevin Cooks visits. I think the public library is a wonderful community resource and offers a wide variety. (Monthly I visit the Windsor library calendar to see what adult classes they offer too. <http://clearviewlibrary.org/events/programs-adult/>) Visit this for new ideas. As a registered voter, I don't appreciate being hassled by the volunteers out front pushing their views on me. If I want to sign a petition I can find a place to do so- my library time is just that, MY library time! I also think the homeless folks take advantage of the warmth and the restrooms. Smoking in front of the library should also be off limits. With the changes and direction of technology I am so happy to have the library to come to and learn hands on if needed. Thank you Library Staff

I have really gotten back into reading for pleasure because of access to kindle books via the library. I love this feature but also believe it is important to have the latest bestsellers in children through teen literature in print to instill a love of reading early. As far as new ideas are concerned, I think a coffee/snack shop attached to the library could be an interesting idea and perhaps could provide additional revenue to the library.

I have stopped filling in this service because of its design. For example, why on the question above are the only two responses either totally affirming or totally dismissive? What if book groups are an "okay" idea, but the number should be limited so as to allocate space more broadly? Why on the very first question is the fourth choice "not a priority?" Can something still be worthwhile but further down the list of "priorities." A more nuanced survey would take more time to interpret, but for me it would be more reflective of how I feel about the library.

I just want to say that I love browsing the books and audiobooks when I come in. I also love looking at the posters to see what is going on. I have attended various activities. I'm sorry that I don't have any great ideas for changes. I love what we have!!!

I know it's extremely expensive (I'm an archivist), but I am a big fan of digitization. It is a great preservation tool, and it also makes materials available to more library users. Also, I don't think "information for lifelong learning" is not a priority, there were just no other options!

I know that homelessness is a complex issue and most homeless people do not create problems, however lately I have had a couple bad experiences with a woman ranting profanities while I had my daughter with me and another situation where a person had their ipod headphones so loud I had to listen to their music, when I was trying to write. These experiences have caused me to drive to farther libraries (which seems wrong), where I can concentrate and not worry about my belongings. We have to come up with better solutions for this situation, so our libraries feel like a place of public/community educational resource versus a lodging and bathroom for homeless people that happens to also have books for the rest of us. This issue is the biggest influence on my library use right now, more so than lack of materials, hours, etc.

I know that technology is a big part of everyday life and evolving the community but one thing that worries me is if we get so big with the digital era what will happen to all of the books? Will the library become just another meeting place? I see more community involvement. Kids programs and continuing education opportunities for each and every person in our community. I love the program for kids that the library has and it should only get bigger and better!

I like personal attention from well-qualified staff. It makes my experience so much better to know I can get help when I need it. I've been so pleased to be able to enter the computer age through the help of your friendly people. Devote money to making sure there's always a person, not just a web site, devoted to informing the community. Thank you for an excellent library for our community. We are truly lucky in Fort Collins.

I like programs that tie into the material--so a movie night that was a book first; costume contest based on book characters; crafting based on a book; etc. Any creative ways to encourage live connection to printed material. Book club bins--great! I think school-out day programming is great, encourages kids to be at the library.

I like the idea of making the library a destination spot where lingering and social interaction are encouraged. I'm envisioning a cafe atmosphere where people can spend time quietly reading while sipping a hot beverage or a space where they can gather with others to talk about what they're reading. I wouldn't say I was a typical library user (what I most use the library for would be ebooks and community meetings that I attend) but, if the library were a comfy, cozy, social sort of place, I might consider hanging out there more. And, of course, while I'm there I would have to browse the shelves to see what's new and interesting.

I like the makers space..sometimes that is big ticket items interms of machinery. If there were a library craft class it would be cool to have book making or journal making. some kind of writing programs or have the ft collins writer groups meet here and authors series. as well as open poetry night. or poetry slam. how to get kids and teenagers involved...invite their favorite author. also what about the site fan fiction. a writer who can help kids write fan fiction short stories. also music writers too who write songs...we have many in fort collins. I think the library has done amazing things since ive lived in fort collins and want to commend the poudre river library district on all the changes its made so far. I love my library. what other fundraisers do you need. how to get the public involved besides the book sale.

I like to get suggestions on what to read based on other things I enjoyed. (Netflix model). I like having a place to encourage reading and learning for kids and adults.

I liked the Council Tree Library as it first was.

I love audiobooks and borrow a lot of physical audiobooks (though I may be a minority) so more and easier access on my devices since I think that is where the future is going. I like the idea of a cafe and cozy spots to read but our library back in NJ devoted some space to a cafe and had mediocre coffee and snacks so although originally tried by many not many returned so it became wasted space. In a city with such good coffees and teas, what is offered would have to be GREAT. The homeless (a different city issue) hanging out near the front doors at Old Town are a turn off even though I can't blame them for seeking a comfortable place to sit and eat or smoke though I think the library is a place to learn and to use the media not just the chairs. I always see MANY on the free computers so even though I don't use them, the community may need more. Facilitating face to face interactions of all types may be what our community needs - we do enough alone with our screens.

I love everything you do. Keep up the good work.

I love just having a library to browse books and to read quietly. I'm also learning to use more technology and like that books are on-line. Part of me likes the concept of a library for the solitude break in my day. I don't want more busyness to start at the libraries. The biggest problem I have now (especially with Council Tree) is that there is hardly ever a place to park now that the spots have been allocated to office parking. It does deter me from going during business hours at times.

I love our libraries. I really liked no late fees for kids books last year. It might be nice to have the library open late one night a week.

I love our libraries. I'm sure you'll keep us heading in the right direction.

I love our libraries. Keep at it, we need you and thanks for the book club tubs of books especially. My youngest child really became a reader because of the summer library program. Please keep that going for all the children coming up. As for the future perhaps more awareness in the community would help especially for the homeless and near homeless families.

I love our library and support all of the things you guys do to make it great :)

I love our library district! Thank you for all that you offer to our community. I do anticipate an ongoing need to expand to meet community needs. However, I am very content with our Old Town location. I do not spend a lot of time there, as I generally place holds and quickly come in to pick up. However, I am on the site weekly and take a look at what is going on. I believe that as my 5 year old begins school and reading that I will spend more time there and will attend more events. I have been to a few which were wonderful. I have used the meeting rooms and think they are great too. I've always been a library patron, even when I was a young reader in a very small community with only a small satellite office. I prefer paper books still, and though I love technology and use it daily, I will always be about the paper book! One suggestion I would love is for my account log in to be password based versus account number based. It is a very long number and even though I use it weekly, never remember it. ;)

I love Poudre Library. You do so many things right, I have few suggestions for improvement. I love Prospector. My only concern is lack of user space in your DVD sections. Libraries have always been locales for autodidacts and the self motivated. How about free classes on Academic Earth or other free online sources for groups. Certificates at the end of class. Let's try to reduce the massive cost the current educational machine with more low cost Library options. I am also interested in frugality, simplicity and sustainability.

I love Prospector, it greatly expands the amount of books that can be accessed. Expanding the "digital download" side of Prospector would be great -- downloading books, books on tape via online, especially when another library has what you need and you are on a time limit :).

I love the book club at the CouncilTree library, however, since I can no longer see to read even large print books I read on my IPAD. Free books are handed out at the book club. I would like to be able to download the book choices for free. Would this be possible? Thanks for having this wonderful book club. The book choices are great.

I love the book talks by authors & would love to see more. I'm also very interested in maker spaces or tool areas with experienced volunteer instruction.

I love the digital content! I get books all the time through the digital library, since I have a tough time getting across town to get/return physical copies. Digital is the future!!!

I love the digital offerings and I love the ability for local groups to use the community meeting spaces. (Also, I hit enter and the survey published. So I went back and finished filling it out. In other words, there's an incomplete survey out there that you can delete. :-})

I love the FoCo library. Maybe some services specifically for the homeless would be useful, particularly at the old town branch. Perhaps this has already been tried, or is in place now.

I love the idea of a community resource file - listing local people willing to be contacted to share information. A separate teen space that feels like theirs. It would host weekly writing, art, debate, slam poetry, improv groups but also just be a place for kids to hang out together. Definitely a Makerspace, maybe also a mess-friendly version of the multi-purpose rooms with sinks and linoleum floors. A fireplace with cozy reading chairs all around it. (This might be the separate adult space that feels like ours.) Even more creative, enthusiastic librarians available to converse and connect with patrons.

I love the idea of more community events (outdoor movies, music, performances), public book club meetings - book of the month notice in the newspaper, etc. I don't have an answer but we need to find a solution to the homeless camping out in and around the library. Maybe a daytime homeless facility or maybe a section of the library dedicated to folks who plan on spending more than a few hours at the library. I would also love to see the whole block made a no smoking zone to discourage anyone from smoking near the library. The library is such a great place for children and should be welcoming for them to read and learn.

I love the library. You are wonderful and accommodating. Love being informed about due and available items. One improvement could be teleconferencing for forums between libraries i.e.. Legislative forums at Council Tree being viewed and interactive at the Downtown and Harmony libraries, eliminating the need to drive and still participating. Taking that notion a bit further, perhaps streaming such forums so one doesn't even have to go to the library but can observe on their computers at home.

I love the Poudre library and use it often. I'm a fan of all the branches and all that you do. Of all the places I've lived, I'm happy to say that Fort Collins has the best library system. I'm always happily surprised. Keep up the great work.

I love your library just the way it is. Great materials, friendly & helpful staff. Convenient. Thank you!

I moved here from Castle Rock where we were fortunate enough to have Jamie LaRue as Douglas County's director of libraries. Jamie is no doubt a familiar name to you as he is well-regarded around the country for his innovative and forward thinking. He is no longer at DCPL (their great loss). How about inviting him to a public forum on the future role of libraries. He could help us brainstorm together on the future role of our own PRPLD.

I moved to Fort Collins from a metro area with similar demographics (~250k people with most of the people in a single city of ~150k.) My previous metro area had a single library for the entire area, and it was AWESOME! Their selection (both digital and print) was vastly superior to PRPL. I realize this is controversial, but I would be interested in a merger of the Fort Collins and Loveland libraries (and potentially Greeley.) I feel like this could increase the breadth and selection of digital and print resources.

I notice a big library gap in the center of town (Prospect/Drake), while there are 2 libraries on Harmony. If ever another were to be built, there's a clear area that could use it. Also, Old Town library is in a beautiful setting. Council Tree is a good library but too shopping-surrounded.

I really can't think of anything.

I really don't have any complaints about the library other than that there is no drop box at Council Tree and one has to park, which is often difficult and get out of the car to simply return a book. The ones at other locations that are not drive-up are equally as inconvenient. I have inquired and learned that the shopping center people would not allow a drop box at Council Tree-perhaps that could be renegotiated now that we have had all these years of that inconvenience.

I really enjoy all the libraries in their current state. However, I would suggest more children's events (especially in the summer), and more adult events (lectures, performances). I feel one of the best parts of the library experience is browsing for a book; I would like to see the amount of printed material increase or at least stay the same.

I really like the changes to the main branch. There are times I am unable to return books as I live 10 miles from the library - maybe for the out lying areas a little flexibility on over dues. I would like to see the library open later on Friday and maybe open at 9:00 AM.

I really like the idea of community classes, whether they are free or low cost. I believe there are some already but needs more advertising. Examples are food related, health classes. This could be a good outlet for people new to their area of study (mine is nutrition, cooking, health) who need experience with teaching small classes for gaining experience and comfort with public speaking. I think of the library and what comes to mind is: -a place for kids to learn and explore with story time, science experiments, hands on learning and just lots of books. -As a student it is a place for quiet studying, group work, research resources (lots of books), computer access for creating presentations and homework -materials for reading and audiobooks -book clubs -movie clubs (based on books) with screenings and discussion/comparison ** I am really looking for something like this! -author readings/signings -computer, software, hardware (ex: iPad), and app how-to classes Old town location would be great for live music at lunch I guess a lot of this isn't new. I think by making a focus more on community and bringing people together, more people will become aware of offerings and visit more.

I saw this in another library but for valentine's day they had date a book. Each book was wrapped and only certain words were used to describe a little bit about the book. The barcode was cut out so it was easy to check out. If possible more times for story with young children would be wonderful. I would like to take my son but can't meet in the times offered. I think they library is a great resource.

I see the library as defender of literacy and knowledge. Providing resources so individuals can educate themselves is the library's number one job. Keeping up with technological changes is critical, but re-defining the library's role is suspect (exercise classes??). As a writer, I also see the library as a quiet place for me to work or to meet with other writers. The small meeting rooms are of great value and would be even better if something could be done to deal with overcrowding (more rooms? reservation system?).

I think a larger facility for southeast Fort Collins might eventually be needed. Not really thinking big, but parking at Council Tree is a problem.

I think activities are great but they can be very distracting to people reading or studying throughout the library. I wish there was a way to promote the program's the library does offer for all age groups. Perhaps having brochures for baby and children's programs at doctor's offices and programs for adults at coffee shops around town. I would love a little cafe inside the library. I think people would be more encouraged if they had a little Java with their books.

I think having space for crafts that are bring your own supplies and do not require water or heat is a nice idea. I am only concerned with a craft that would require clean up that the library staff might end up having to do.

I think inviting spaces, comfortable seating, drinks and food allowed (maybe with some exceptions) and just a more lively space is needed. I work at coffee shops a lot because I like the atmosphere. Libraries are too quiet for me and not always as comfortable.

I think it is fantastic that the library is changing and expanding, embracing the future so to speak. However, I feel that in doing so we are starting to loose the "past" that I have always dearly loved about my library. I have been actively involved

in the library ever since I can remember, and have always loved it. As I get older, however, I see the library becoming more and more a technology space and it's losing its books. (Isn't that what a library is for--books?) My one comment would be it is fantastic to move ahead into the future (bringing in more technology etc) but don't get rid of the books! (I also know many young people just like me who feel the same way!)

I think it would be great to have a library where you don't just go to get books, but a place where people can have a quiet place to study and knowledgeable staff nearby to assist them if they run into difficulties. Because of the different locations of the libraries in our district, I would add different improvements to each one that are specific to the communities they serve. For example, because Harmony Library is right next to Front Range Community College, I would add amenities that cater more to college students, like more places to study, increased access to academic resources, and maybe even a place to grab a snack and some coffee.

I think it's really important to make the library a popular destination that draws in the community and the best way to do that is to continue with the programs we currently have but also add: - more meeting spaces for study groups, tutors, business meetings, etc. many more people work out of the home or are self-employed and need neutral places to meet - Diversify our programming - I love the idea of doing a yoga class and adding maker spaces

I think Libraries should focus on books, media and the next wave of media technology. I'm not sold on the idea of a Library providing resources (read money) for community warm and fuzzy items. Cooking classes would require pots/pans and other infrastructure, and are available thru the Recreator in Fort Collins. I think the more investment we can make in physical magazines/book (items that aren't available electronically) would be great. It would also be good to expand the electronic version of these same titles if they are available. I also worry about the never ending masses of political petition signers and homeless/drunks at the main library location. Is there any way to pass a law/rule that would prevent that?

I think materials should be automatically renewed as long as there are no holds, as a courtesy to your patrons. Of course only renewed maybe one time or a set number of times or until someone requests the item.

I think more current media types being added would prove to be very beneficial. This could include graphic novels, comics, fantasy/science fiction, board games, and other material that's very relevant to multiple age groups and "current" interests that are exploding in Fort Collins.

I think our library system is superb!! The staff are helpful, the website is easy to use and I love that I can keep a List of Books to read and put them on hold when I want them. Thank you for all you do for the young and old of the community.

I think our local library is excellent. Keep the library oriented towards people and their learning needs, rather than taking sides in causes. Keep the library available to people who are busy. Continue to promote reading. When I was a child, someone told me that if I loved to read I would never be lonely or bored. I'm grateful.

I think PLD can look towards High Plains in how well they involve the community, are a resource, and also communicate and work with local organizations. Although this district works hard for this, it seems like a targeted education/well-being campaign that is long term and sustainable would best suit the needs of the community.

I think Poudre Libraries and staff does an amazing job. We are fortunate to live in a community with such a fine resource.

I think that our library should have more digital books (D - age 11). I think our library should have more cozy places to read books found on the shelves (K - age 8) I think our library should remain a place to find print materials while also evolving with the digital trend. It's also important to keep that physical space for the community. I don't know if the library provides the ability for remote, interactive presentations to increase the number/diversity of presentations and/or to serve the community but it would be nice to see GoToMeeting or WebEx capabilities if they don't exist.

I think that the biggest limitation on using the library is lack of parking. It is terrible at all three locations. I really don't know how to solve the problem, but you need to consider available parking before locating a new library.

I think that the north end of Fort Collins is poorly served. Can the old Albertson's location be re-modeled? This area is disadvantaged economically and could use some more outreach.

I think the library does a great job! I would love if there was a larger selection of ebooks.

I think the Library needs to keep reaching out to those in need and not catering exclusively to the wealthier members of the community. Most of us are privileged to have a computer at home and at work with adequate internet, as well as access to any online content we need through our smartphones. People who don't have these things miss out on fundamentals of life, such as access to information about housing, jobs, and community programs. I think continued access to technology is crucial to the future of the library.

I think the library offered great programs for kids. One challenge is when the program is offered for specific ages and there isn't another simultaneous program for other ages. This makes it difficult when you have multiple children. I find I'm less likely to attend an event if they both can't participate in an activity.

I think the library should host one Friday night, or Saturday night a month for families to come and enjoy entertainment (story time, family movie night, jugglers, craft stations, etc.). There is a sense of community in Old Town, but it would be nice to extend that feeling to other areas of Fort Collins. I think the libraries south of Old Town should be leaders in creating this sense of community.

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I think the most important function of the library is to create events & programs for younger readers. I think that should always be the first priority. If it doesn't conflict with that first priority, I'd like to see more quiet study/work rooms.

I think the Old Town Library is great and I love the expansion and re-do of the grounds. My one big wish for improvement was addressed prior in the survey in question number 3. I have been making that request for several years. If improvements are made to the large print section it will mean a lot to the visually impaired and seniors who have grown up using public libraries since childhood.

I think there should be a continued emphasis on digital materials. I really love the idea of a community center that does more than just house books. I place for cooking classes, developmental classes for children and general meeting area for the community. The library has taken steps in that direction but needs to continue to evaluate it's spaces and how the spaces can cross function.

I think there should be a negative fine if you return a book early that has a hold or multiple holds. So, if I have a book checked out for 3 weeks, and there is a wait list, then if I return it after 14 days, I would get some money off of my fines. I think this would encourage people to bring back those books sooner and move the hold lists along.

I think there should be more hands on classes for the newest technology , borrowing e books, etc. I am technology challenged and need repeated reenforcement. I think scheduled times should be built into the week for walk up one on one- "ask the tech specialist sessions at various hours. Everyone is not on the same schedule.

I think you generally do a pretty good job of providing an atmosphere that suits all members of the community, so thanks on your efforts to balance the public's diverse needs. Small suggestions: 1) Get rid of the "genre" shelving for fiction books. That's weird and confusing and just makes it impossible to go to the fiction section and find you book without looking up to see if it's considered a "classic," sci-fi, etc. 2) I'm *really* against opening up public library space to be utilized/rented by private organizations and businesses, as that always seems to eventually displace normal public-person use of facilities. The City's recreation department does that, for example, and it's next to impossible for unaffiliated people to use the pools

and ice rinks because all pool and ice time outside of business hour has been taken by clubs. Please do everything you can to keep public space public.

I think you're doing a good now of broadening scope of traditional libraries. Maybe...get more involved is getting children ready for school---support programs like Head Start---tutoring program from disadvantaged.

I use the library to get books to read so I don't have to purchase them. I like a wide range of titles. I also like to be able to check out movies (DVD). I have seen a decline in the past 15 years of books in print to check out. The public library is still the best thing in town for value!

I view the library as a life-long learning center--an extension of school for all ages. More lectures by professionals from a wide variety of backgrounds is essential. Using print and digital resources to supplement these lectures would go a long way in keeping citizens up-to-date and informed.

I was on the CT survey group and, except for parking, I have few complaints about that library. I was appalled at the confusion of how the books were placed at OT library after the makeover. There seems to be no rhyme nor reason for the way it is laid out. The few times I've used Harmony, since their rearranging, I also had to ask where things were. I've never before been in libraries where I've had that problem, and I've lived in lots of cities. Call me old fashioned, but I do prefer holding a book in my hands, especially Non-Fiction. I have a Kindle which I seldom use. Books with maps and diagrams just do not work well on Kindle. I know you're trying to attract young people, and for that reason it's important to have the computers for those who can't afford to have them at home. I would like greater access to Ancestry.com, but I don't think that should be a priority over providing books.

I wish that classes geared towards at-home moms could be offered in conjunction with story time or other activities for kids. I would absolutely pay for this service. Would also love to have a seed library for local gardeners.

I wonder about access to the libraries from outlying and perhaps poorer communities -- e.g., NW greater Fort Collins; up Rist and Poudre canyons; north on Colorado Route 1. Do we perhaps need a library (maybe not full service; maybe not even manned) somewhere away from town? What about putting a rotating lending shelf at Verne's or Ted's Place or at Masonville -- a shelf with maybe 50 books and a sign that says "take it, read it, and bring it back" with a voluntary sign-out form or card and a library staff member puts out new selections and collects old selections once every month or so.

I would do away with here and now. It makes no sense to have over 100 holds on an item, say there are 12 copies available when 6 of those copies are here and now, therefore there are actually only 6 copies available. I would also like to see more drive up book drops. Otherwise, the library is doing an excellent job !!

I would like more book clubs and events, especially targeted at a younger generation (20s-30s).

I would like the library to become a place of scholarship and community activity. A place for discourse. i think a coffee shop or community space would be amazing. Concerts are a must. City Hall has become the home of the bureaucrats. The library can be the intellectual and artistic home for the rest of us.

I would like to be able to look up ALL existing books and materials on a subject and then have my library facilitate those materials being put into my hands somehow. I guess that means a world cat like catalog with lending services between all libraries that the librarians do on my behalf. :-)

I would like to emphasize access to materials and programs for children to encourage more reading.

I would like to have a book mobile come out to rural areas. There's a lot of miles between Red Feather and Ft Collins and a bookmobile would be very convenient.

I would like to see a move toward providing digital comics

I would like to see adult events/clubs scheduled during daylight hours rather than evening. During the morning and afternoon many of us are at our "creative best". I understand evening scheduling is for those working during the day.

I would like to see and use a permanently-in-place although frequently changed space specifically for books, DVDs, and CDs by Fort Collins authors, those who live here and those elsewhere with defined Fort Collins ties. There are many Fort Collins authors, of which a few are : Laura Pritchett, Lauren Myracle, L. Neil Smith, Steven Schwartz, Temple Grandin, Maggie Sefton, Mary Crow, Bill Tremblay, Baxter Black, Elizabeth Vorenberg, and lots of etcetera, many more than I know about. That would be the point of the display --- to add to public awareness of what local residents are writing. This could include many self-publishing authors as well as those who are commercially published. It would be inspiring for children to see that the literary world starts where they are, not just in New York, London, and Sydney.

I would like to see forums or encouragement for new special interest groups. The library could be a first time meeting space for introducing people with similar interests: ie people who enjoy sewing with vintage patterns.

I would like to see less formal programming and more self-directed learning throughout the libraries such as maker space/innovation areas. I would also like to see a dedicated area for impromptu presentations, performances and public debate that does not require registration or prior notice--- like Hyde Park in London. After all, public libraries are all about free speech!

I would like to see more digital media access.

I would like to see more digital streaming for movies and television shows. I don't know if video game items are something that could be added, but I'm sure there would be a lot of interest in that among teenagers (and adults too!). Using the library is a huge part of my life, and I thank you for all that you do!

I would like to see more diversity of customers at the library. Maybe some of the ideas above will help that. Maybe "learn to use the library" sessions that are family friendly.

I would like to see more signage to assist people in finding materials on their own rather than having to ask staff

I would like to see one week loans on books new or old extended for at least two weeks. One week is not enough time for most people. I would also like to see more magazines available to be taken out.

I would like to see small spaces for individual reading with great lighting and some privacy...little nooks with cushy seating that creates appeal to sit and contemplate life. While it may be old-fashioned, I would really appreciate peace and quiet when visiting.

I would like to see the library connect with rural and outlying areas and even more with schools. I think even more events need to be held at the library drawing in all ages.

I would like to see the library offer digital downloads for book clubs. The opportunity to check out a digital book for all members at one time would be so helpful to the group. I absolutely love our libraries. I used the childrens programs when my children were little and I think they are so important for families. We now download books and of course still check out hard copy books. Thank you for running an excellent program!

I would like to see the library outreach to the homeschool community. Poudre School District currently has 726 homeschoolers on record. I suspect the actual number is higher since it does not include students from the 25 online schools operating outside PSD, students under 7 years old or over 16 years old (as the Colorado homeschool law does not require students to register if younger or older than above stated ages). Weekday educational programming is an interest to many home school families. The Northern Colorado Homeschool Association (NCHA) has more than 140 homeschool families as members: <http://ncha.squarespace.com/> Thanks for considering...

I would like you to take over the Wellington public library. It is the closest to my home and I never use it because it doesn't offer the material and service Poudre does.

I would love a better way to rent audio books by downloading them directly onto my device. Also I would spend more time at the library if there was a nice area to quietly read while drinking a coffee.

I would love to be able to access hoopla through the library. More diverse programs for children and family would be appreciated as well.

I would love to have the experience of a cafe and coffee with comfy places to read.

I would love to see a librarian within the children's space (not behind a desk), helping children find books of interest to them, talking about their interests, etc. Help the librarians seem more approachable for kids!

I would love to see a new large state of the art library building open up with expanded hours. Also with space for special events and meetings. Built somewhere in SE Fort Collins between Harmony, Trilby, Timberline and West of I-25. I'd also like expansion of ordering new books and DVDs.

I would love to see more public forums, presentations with "after talk" to allow attendees to meet one another and exchange ideas/stories. I also think there is a "HUGE" opportunity just waiting to emerge for the arts (music, drama, puppetry, visual, dance). I would love to see more storytelling - lots of it (for children and adults). Perhaps a "Story Lady" (with costume) for kids. More book groups. More opportunities for multi-generational events. More multi-cultural events. There is multi-ethnic and multi-cultural wellspring in this community that is not being tapped. I could go on.... While technology has a place, as a culture we are losing our stories, our "front porch" venues and a real sense of community. As Sherry Turkle described in her book "Alone Together," we are exchanging relationships for social media, multi-tasking and detached communication. I see libraries as playing a critical role in rekindling that "community soul fire" that is truly the glue that holds us all together. I am so glad to see this survey. If I can help in any way, I would be happy to do so. My email is below. Having been involved with "strategic planning" in the past with non-profits, I know all too well that moving on things can take forever. Let's go! I agree....**THINK BOLD, THINK OUTSIDE THE BOX, BE CREATIVE. LET'S REKINDLE SOME REAL FIRE OF CREATIVITY AND CONNECTION IN OUR COMMUNITY.** Turn off the TV and I-Pad and let the stories begin!

I would love to see more satellite locations, especially north in Wellington. I think connecting speakers or events to other community organizations, churches, schools would enhance our reach--like find out what books or authors the middle schools are studying and bring in those people. I think expanding places and ways that people can read is vital and being a part of the best technology for digital reading is vital for future growth.

I would love to see the library offer foreign language classes from the beginner level to advanced. The classes could be offered to the public for a fee, and would no doubt be a good source of revenue for the library. This would be a great service to the community. (Please start with French!) Also, how about other informal classes/workshops such as Greek Mythology, Great Poets, Classical composers, the works of Shakespeare, even something like Wine 101 or wine and food pairing.

I'd like a way to contact the library regarding the condition of certain books I check out (missing/torn pages, broken bindings, etc.). Perhaps an online form?

I'd like the library to be a center of learning about things that may not be offered elsewhere in the community, or provide service/classes that is needed by the community that many people may not be able to afford.

I'd like to see improvements to the children's section. I recently visited the library in Cortez, CO and they had an amazing children's library with a huge array of learning stations, rugs, wall paintings, a tepee for children to sit in. Overall it was an amazing and inviting space for our young learners!

I'd like to see libraries be even more of a support for up and coming authors

I'd like to see library staff out and about, bringing library resources to me to enhance my daily life; i.e., come to my park and help me download music or a book to my ipod to entertain/inform me while I walk on a path. Pop-up libraries - libraries that appear wherever there are groups of people--maybe at a motor-cross event, or at the roller derby. Fun and informative.

I'd like to see more activities for non-preschool aged children on days other than teacher work days - like weekends. I also think that story time only when stay-at-home moms can come aren't fair to working parents who might like to do a story-time on the weekend or after work.

I'd like to see more support for the local writing community. It's VERY hard to find good out-of-the-house writing spaces in this city, especially for small writing groups. This is an established group of more than 20 years' duration (with multiple accumulated publication credits of various types), so believe me, we've been through the wringer finding (and re-finding) places to meet. We met at Harmony for a while, but when classes are in session it's almost impossible to find one of the study rooms open--and if we're not in a study room, either we're making noise or someone else is, which defeats the purpose of our getting together to support both brief, on-topic conversation and lots of heads-down actual work. We're currently at Dazbog North one day a week in their basement room, which works pretty well except that it's cold, and at Wild Boar two days a week (with noise-cancelling headphones for the actual writing/thinking time). The library was warm, well located, and we could get tea either in the entry hall or at the student center--but we couldn't reliably have access to a room. So after a few years, we gave up. Personally, I love and use the local collection, Prospector, and ILL. I haven't found the digital collections all that useful yet, in part because the systems and technology keep changing and I get impatient with having to jump through a new set of hoops each time. That's more my problem than the library's. REALLY appreciate our library system. As a family, we're there three or four times a week.

I'd like to see outdoor programs on lawn, whether dramas, music, authors. Let or make available to community the beautiful lawn for community oriented functions. Homeless hang out on property and inside smoking and clumps of them making one uncomfortable and safety issues of leaving coat to use the restroom/afraid of theft and losing my seat. They are also intimidating in clumps on grass outside and having to walk by, even through a haze of smoke.

I'd like to see Poudre Libraries become more of a community meeting place. Would really like libraries to have cafe/coffee areas just like all the bookstores. I think this feature would encourage people to gather and spend additional time in the library. Feel that we already have many options around town for business meetings/related activities so creating business-specific meeting space is not a priority. Redefining the library as a welcoming environment that flexibly meets the needs of today's Coloradoans should be priority.

I'd like to see the library in Wellington as a part of the Poudre River Public Library District or a satellite location in the Waverly area.

I'd like to see the library spearhead the effort to create community broadband for Ft. Collins. Broadband or internet should be a public good and a community utility. Corporations are ruining the planet and too many human lives. We humans, the majority of us, have no control (regulation) over big money and big corporations, nor over state or federal government. I believe in the commons - that there is such a thing as the public good. I've heard of cities elsewhere (Europe?) which offer broadband as a public utility, and at faster speeds than the monopolistic Comcast offers, which has ever increasing charges and decreasing service. If other places can do it, we can too. Broadband as a public utility, with oversight and management by publicly elected officials, would make FoCo unique. It would attract business, (irony noted) preferably worker-owned-cooperative business, create jobs, enhance our local economy. Historically, librarians have been forward and expansive thinkers; progressive and iconoclastic. We humans can organize ourselves according to models OTHER than capitalist, corporate models which subjugate people and make them consumers rather than citizens. Broadband is a lynchpin, a necessity as basic as power (electricity, gas) water, infrastructure, and a necessity as important as having some modicum of civic control over our institutions. (not just public institutions, but also privately owned institutions) PRPLD could collaborate with City government and other local entities to make broadband happen in the Fort! Also, on question number 1 in your survey, I think all 4 functions are "First Priority." All 4 are equally important and central. Children are SO IMPORTANT. Thank you for conducting this survey. Thank you to the librarians and staff. You're the best! I love the library.

I'd love a drive up window to pick up books I've placed on hold. I have 4 small children and we read a lot, but finding parking, getting the kids into and out of the library is enough of a barrier even when I've pre-held all the books I need and they're on

the hold shelf. It's also hard to get OUT of the library & through the parking lot with small children & a bunch of books. Our former library in Bloomington, IN, had this and it was such a great service for parents of young children.

I'd love to rent ebooks and know that you can do so from your library. However, the process is confusing and not compatible with my Kindle. Would like to see more ebooks on the Amazon platform.

I'd love to see well behaved dogs allowed in the library.

I'm a retired librarian and know that there are many possible opportunities for libraries. I think that's great, but in all honesty, it's book access I want. Poudre River owns less than a third of the books on my "I want to read soon" list. That's okay. No library can have everything. But as I wrote above, it would help me if I could better plan for the timing of Prospector and ILL books or if I had longer to pick them up (or could request extra time). Prospector items sometimes take nearly a month to arrive (and that's when they're on the shelf). ILL can take several months. It's impossible for me to know if I'll be in town when the books arrive, and so I hesitate to even request them. So I buy them (hopefully used) or do without. I know it's old school, but for me it's all about BOOKS (preferably print).

I'm biased as a parent with young children but I really want to continue to support anything that increases early literacy. Some of my favorite memories as a child are going to the library to get books

I'm happy with the current setup. Keep it a welcoming, friendly environment with great access to materials.

I'm not sure about having a makerspace in the library itself, but it's an interesting concept and I would like to see it take off in Fort Collins. Perhaps there would be ways for the library to facilitate the maker and literacy communities' support of each other.

I'm old school. I believe a library should be a repository for books, first and foremost. Being told there isn't room to shelve obscure books or multiple copies of popular titles defeats the purpose of a library, IMO. I'm glad there's Prospector, where I find most of the books I'm looking for. As to the future, I realize digital resources are the hot topic, but don't forget real books please! Also, customer service is always a good thing. I wish staff at the info desk didn't look at me with dread (or ho-hum boredom) when I approach. I wish they'd listen to me instead of second guessing what I'm looking for. I wish they'd take me to a section instead of reinventing the wheel by going to some database filled with extraneous titles that I have no use for. I wish they'd smile more. It's a privilege to work in a library and folks who do should be happy to be there. I enjoy the programs and classes offered at the library and I partake of them when I can. Overall, I think the library district is doing a bang-up job! Thank you!

Ideas not in order. Move the cabins to h2O works on overland rd. a steel self supporting structure to add floors above existing building. one floor committed to tech and film night. no smoking on all property. neighborhood parking solution?? a new north side library.

If online books, magazines, etc. are less expensive to acquire, then the Library should consider if/how to increase the familiarity and comfort level of people of all ages in using these resources. Online sources will not fully take the place of paper in the near term, but should grow as an overall share of Library resources used. Creative programs and reading activities for preschool and early readers seems very important. I would have concerns about how making the Library a 24/7 resource for homeless people would be managed so as to not impact overall use and safety. Once the "core" library functions/activities are determined, the Library could consider the noncore activities as revenue-generating activities (as long as they did not interfere with core functions).

If you put more manga into your libraries then it would make me, and a lot of people like me happier. I get so hyped up for the next book in the series but then I realize that you cant supply the book for me.

Imaging being born into a world that is a sea of data: pieces of data like confetti, without continuity, accountability, or history, which can be edited or deleted in less than a second. Picture being set adrift in this world, allowed to collect as many of whatever kinds of pieces catch your fancy from the start, but lacking a structured introduction to both the breadth and variety

of perspectives and information that exists. I offer this thought experiment, because as a community of persons evaluating the role of the library, I think it is very difficult to imagine being born into a world without it-- or at least, without a library as we have known it. In the rush to respond to the changes in information accessibility, it might be tempting to favor reinventing the library entirely. What is needed, I think, is not so much re-definition of the library's historical role but rather the building of a bridge, helping people to engage the resources already present in the library. My hope for the library is that it would embrace two goals-- one, of enriching the community by providing opportunities for learning, and second, as an asset commonly held by the community as a repository of knowledge, wisdom, and the depth of critical-sequential thinking that is offered by a book. My hope for the future of the library is that it would continue to do well the thing which it has always done best: to provide a wealth of information via the medium of words. A maker space is a fun spin off from the primary mission of learning, and so I would welcome that addition, but not to the detriment of the budget allowed for books, digital materials, or classes and speakers. Something that would greatly benefit the library is a sustained marketing initiative. Even as someone who is actively seeking out library resources, I am still sometimes surprised by new discoveries of just how much the library currently offers. As I shared those epiphanies with others, who were in turn surprised and interested, I realized that very few people understand the breadth of the resources currently available. So my hope for the library's future is that it would see an influx of many excited people who are eager to use its newly discovered resources. I feel that the library plays a critical role in being a repository of shared information and education, providing an opportunity for anyone who is hungry for education to be able to learn. Our community has been given rich opportunities due to accessibility of these resources, and my hope is that the next generation will have the same level of access to the world of words that I have enjoyed.

In general I think our libraries are wonderful. The Prospector system, and the addition of the Mobius system increase the access to materials amazingly well, and the speed of material delivery is usually wonderfully fast. I wish there was a way to know whether an electronic resource (specifically an audiobook, in my case) was going to be on the OverDrive system, Hoopla, or OneClick Digital; it's a lot of platforms to keep track of and I am not thrilled about having all of them taking up space on my electronics. Some of the ideas for classes mentioned above are things I would likely not have thought of, but now that they've been brought up, I think they could be very neat (with the correct focus, in some cases). Fitness classes in particular seem like both an odd and potentially good fit for the library. It seems like having a fitness class related to using library resources for and evaluating sources for information about exercise and fitness could be very helpful, in addition to more traditional fitness classes. Cooking classes seemed like a strange addition as well, but cooking classes focused on limited tools and equipment could be wonderful and could mean that the libraries would not have to invest in expensive equipment. Maker spaces are a very neat idea. There are a lot of tools that people would probably love to have access to, and which they can't have at home due to expense, space, or frequency-of-use issues. It would also be wonderful for people to have access to "guides" for those spaces; not necessarily instructors (though those would be good too) but knowledgeable individuals who could be asked questions about specific projects or tools. With the Maker spaces and fitness classes, in particular, I am concerned about sound proofing from other library areas. I am also unsure about whether I think it would be a better idea to have one or two well-equipped Maker spaces, or several somewhat less expansive spaces, possibly with some of the same tools and some reflecting a different focus at the different locations.

In my early 20s after graduating college I returned to using the public library. Why? Because I remember fondly going to the library as a child. I remember feeling excited to go, and the cool reading areas they had. (The town I grew up in had a claw foot tub with carpet lining the bottom to read in! We would spend hours there.) Habits & perceptions are formed in childhood. Now, as a parent, I take my child to story time & I know I'm developing a love for the library in her as well. (I understand why baby & preschool story times overlap, but it clogs the areas too, so we don't stay long after to get books sometimes- can't get through to play with things or get books & it is so loud & feel chaotic then.) We do the summer reading program and regularly check out books. (When I looked for children's savings accounts at banks I dreamt of a savings encouraging program similar to the library reading programs, but the banks haven't caught on!) I would add more cozy nooks for reading & catching children's imagination. (Excited about a cafe too- parents may hang out longer with a latte in hand.) What about special arts or learning times for younger kids too? There's a gap- the multi-age events often say 5. (It looks like the Denver Children's Museum has had PBS characters like Curious George there. Is that something the library could do? Fun, educational themed events would be exciting!) We loved the 1940s band this summer & it was something the whole family enjoyed. I really

loved the library joining the Dr Seuss day at the park (but we just happened to be there.. Never heard about it ahead)- more fun summer outdoor events that capture imagination would be incredible. Lists in kids area of Caldecott books & those on lists of books recommended to read before kindergarten (etc) would be nice - I never know what great books are, so we just grab books off shelves & find out at home. I don't know much about downloadable resources, but don't want to leave my family time or find childcare for a lesson on it- what about a kiosk that has a step by step tutor in libraries & an online one? Maybe even some courses that are online- either somehow live or prerecorded to watch whenever? Also, more new movies would be wonderful to utilize instead of Redbox!

In my mind the library system is an information resource, not a meeting room, or cooking classes, or business meetings. Get more information and make it easier to access.

In my opinion, the library is a place you use to expand your knowledge and grow as a person no matter what your age. The next big step is to find ways to engage children in a digital era. I would love to see more hands on activities for younger children. There's lot of programs for older kids but just the story time for younger kids. My kids love the puppet shows that follow a story but you only offer them a couple times a year. I do see some great activities coming in March! I just wish the activities were more year round. In the wintertime kids are cooped up inside, this would be a great time to get kids into the library.

In order to get new printed material in, have patrons purchase a book of their choice, off a list of newer releases (and not just bestsellers). The patron gets to read it first then 'donate' it to the library.

In the "You have a total of \$100 to spend" I missed the DVD/Movie option. I use the Library and Prospector a lot to check out books, DVDs and CDs to take home - that's what I think is a public library for in the first place, yes? And PRPL does a wonderful job! Don't get sidetracked too much, please. (The #17 ref. activities won't give a neutral option, "absolutely" is not my opinion, rather "maybe".)

Increase availability of digital materials Open earlier, stay open later on selected days. Deliver materials to the elderly. Make better use of volunteers to enhance services.

Increase digital, way of the future. Community space.

Increase staff, support their continuing education and acquisition of skills in their areas of expertise.

Information is information. Computer access is good; how about free disk space? Be a public resource in the cloud.

Integrating artist/theatrical space.

Internet is providing more and more data and information that used to be available only at the library. The library must modernize itself to up date its methods to serve its audience. I go to the library less and less. I found the computer systems I wanted to use less than what was available on line. You have funds from the citizens already so please don't ask for more. We have to make do with our limited budgets and you, too, should do the same.

It becomes the first choice of people to access a wide variety of media formats and access specialty electronics/ printers/ scanners, etc.

It is critical to our society that librarians continue to be open and free to our citizens. Continue to be a space to learn and share ideas in an open unbiased environment.

It is hard to find out events/programs for adults on your new webpage. It sure is not obvious to me.

It seems to me that the main library will eventually need to be replaced with a much larger building. The newly expanded Loveland Library would be a good model for a new structure. Also, there are so many good new non-fiction books being

written today (history, biographies, science, etc) but it seems that most of the time, the PR library does not have them. I am able to get them from Prosector, but it would be much nicer to be able to get them locally.

It would be wonderful for our libraries to be a more inviting and esthetically aware setting with reading nooks and interesting art pieces submitted by local artists and craftsman. I would also encourage more (expanded) varieties of literature. The online resources and e-books could really use some better software as they don't always work well. I think that libraries should really be a focal point of city life rather than forgotten buildings filled with old books. Don't get me wrong, I LOVE old books! :) Recreate, recycle, rethink, and revamp!

It's important that libraries stay true to their core purpose. Trying to be "all things to all people" (ie, maker space, fitness classes, homeless services, small group meeting space) is impossible and expensive! Being "bold" means focusing on what you do so well, and not letting every special interest group tug you in different directions. Be a library, not a community college or recreation center!

It's important the library remain an unfettered resource for all types of materials and books and that the collection be up to date and contemporary, in keeping with library science standards, not censored by local political interests. The library needs to maintain its autonomy as a resource for what might sometimes be provocative, controversial, unpopular materials (within decency standards) -- otherwise it loses its strength and integrity. I'd like to see more resources put into building a big library with a world-class collection. I so value the library -- have used it intensely while raising two children and use it a lot now for my own research and reading. When fascists take over a community, the library is one of their first targets. There's a good reason for that -- it's an important bridge to freedom.

It's my turn to be old, so I'm fine the way it is, but don't mind changes that are good for others. However, the lowest shelves are inaccessible to me. Need a stool, which isn't available.

Just based on what my (very young) children are already doing at school and their comfort with electronic devices, it seems that they will expect to have more and more items accessible online, on their Kindles, etc.

K

Keep "public" in Public Library. Our library is not here to subsidize private businesses in any way.

Keep books and tables (for patrons to use). Large tables that seat many are okay. Be efficient with the space.

Keep doing as you have been - Your library system is very up to date.

Keep doing the book clubs. More author visits. My enjoyment of digital books is not as great as reading books in print, so keep a balance between having a good selection of print books as well as digital.

Keep engaging children - story telling and activities, anything at all! Help the public to vet online information - not everything on the Internet is true! Help with research skills - information can stay hidden if you don't know the right questions to ask or where to get the answers.

Keep on being awesome!

Keep providing books and other written materials. Also music CD's, DVD's and books on CD. DO NOT make it a place for online access only. I want to physically hold a book in my hand to read. I want to have the CD's to listen to whether a book or music. Keep providing story time and summer reading programs. Do everything you can to get children and adults to learn to read and read, read, read! You have excellent staff. Keep them. Encourage them to grow with the library and community. Let them know their services are highly valued and we don't want them to be replaced by computers!

kids love libraries. Kids are so important to libraries, and libraries are so important for kids. Parents end up spending a ton of time at libraries. ANything and everything that facilitates this is important. My kids and I find ourselves at the library about

once a week. I wouldn't be there so often if I didn't have young children. A cafe onsite does sound delightful.

Knowing how to read well is most important in a child's education. I applaud the Library's early learning programs. Can the Library work with public schools etc to provide programs and resources for children having problems learning to read in, say, 1st 2nd 3rd grades?

Language classes, more electronic selections,

Larger selection of electronic Audio books (Hoopla has a terrible selection, I could not find any of my favorite authors or titles. Overdrive takes too long to get a book.) More availability of rooms for private group meetings, and easier to use. (Your group rules are intimidating.) Remote access to online learning videos from colleges and universities and the BBC and PBS. Classes, seminars, workshops for all kinds of continuing education.

Larimer county has a large homeschooled community, yet there are few homeschool events at libraries. Book clubs, computer classes, etc. during the day. You are missing a dedicated group of passionate people. Would like to see a new full service library in lower income neighborhoods - rich can always buy books. Would only like to see activities in the library that are available to all.

Letting people know that the library is there and what it has to offer. It is amazing how many people do not have a clue about the libraries themselves as well as the website.

Library's are for books and reference resources. If you divert \$'s away to the above list #17, you're taking away from the very premise of what a library is designed for; children's literacy teen literacy life long learners. Please don't try and be everything to everyone. IF people want fitness they can go to the Y or fitness center or to the park. If they want meeting space or career fairs, they can use the schools or the university. I was saved by the 'bookmobile' when I was a child. I will never forget that and am indebtedness to the 'library' core concept. Please don't forget about the kids that have nothing -- the pure library -- books, reference materials, story time, is What a library should always be. Diverting of funds away for all of the above (movies are fine for the kids that don't have access at home etc. and is a good social event with other teens and kids. The things you mention above are adult issues -- adults can find their way.\ And there is plenty of that type of space throughout fort collins, or they can use a starbucks etc. For Kids in need or any kid, a library can be life-changing experience. (btw, this 'kid' writing this is 53 yrs) And I will continue to be the voice of the 'kid' because typically kids don't have a voice or aren't permitted to be heard..

librarians who connect traditional and futuristic ideas, like walking around with iPads, being super friendly and helpful, finding things in an instant and show us something what we can not do from our computer at home or show us how to do that, while they are handing you a book from the library. Libraries which welcome kids!!! Where there is a table for moms and kids to hang out and eat a snack! Come on, just designate a table to eat at, people do not have to walk around with food everywhere and it would be helpful to have one of those tables in the kids area.

Libraries are about kids, learning. Where I grew up they had a community book mobile and it was well used by individuals(esp big families) that didn't have the time/money to make it to the library. I'm a life long reader and think that Fort Collins does a great job.

Libraries should strive to have the latest technology and e-materials in today's world with more digital copies of books and less copies of physical books. Libraries should strive to be primarily a community and student resource rather than a business one.

Libraries should turn into social centers where you can read, listen, watch, participate all in one place.

Library as the way adults both learn new techniques and integrate them into their lives. And get access to great books. Thanks you do a terrific job And thanks for your compassion with those experiencing homelessness

Library events in Downtown Fort Collins like be a superhero comic day on first Saturday of May, or Read Public Library Books in Public Greet CSU students with a special collaborative day where students start at their library and end at the community one. Visiting tourists, have a weekend event to welcome people who are traveling through and want to experience this great library. Board Trustees, meet and greet, event for we need to know what they do and why to get involved. Board games on the road, have the vast game collection to be loaned out to meetups and organizations for we need to experience them to want to come to the library to play them. Music event where local musicians recommend music from the catalog and promote local live music Music in the Park, have regular music LIVE in both parks and the walkway at Front Range Village, lots of acoustic performers don't need much of stage. Collaborate with KUNC, KCSU, KRFC.

library needs to have more books - some of the best books are no longer here. Books on some subjects, like the Vietnam War, are bias to war protestors and don't have a true value to the men and women who served and fought this war. Books (true) on the old west are lacking in numbers. History of America is lacking. Please provide more books and bring back books that seem to have been discontinued, back to the library.

Library trips. More books on CD - if a cd is out on a book, we should have 2 or more copies.

Library=books - of all kinds. I like what it is. Let rec centers take care of the meetings, etc.

Listen. You've saved a lot of lives. I belong to the homeless community. But I have 6 year's of college and I love to read above all. To me, I dream of a library as sanctuary,like churches used to be. The homeless should always have a place to go, if they are willing to abide by the rules-this is very important. But to me the library is above all for children,to nurture a love of learning,unconnected to school. All should be able to come together in a spirit of diversity. Rich and poor-children and old people.

Listings of new items and items that are arriving soon More digital downloads and clearer instructions More copies of popular books

Local ad campaigns ("smell of books"?) Coffee and book clubs Local lectures by community members Times to drop off kids for a few hours of supervised activities while parents run errands (for a fee) Run ad contests with creative prizes to bring awareness of libraries to different population segments.

Longer hours - where I grew up we could go to the library until 11 p.m.; Sundays until 9 p.m. More Kindle items; longer Kindle borrowing times. We are all working harder for less and it takes longer to finish a book. Advocate for high-speed internet access for all. Adult literacy - connect with the jail population or one of the homeless shelters. Online librarian if we get stuck on a research problem. I liked it when there was a coffee cart at the library. I like the adult writing programs.

Look into creative ways to serve the homeschooling community. Curriculum fairs and homeschooling conferences.

Looks like you have been doing great brainstorming! We support you in whatever the community says and you decide!

Lots of book group book boxes, Visually showing movies and books with short reviews by staff, Real bee hive that can be seen through a window

Love storytime offerings for children. Keep providing quality enrichment for children. I would like to see more programs for toddlers other than just storytime. Maybe a craft or music class for toddlers a few times a year would be awesome. I think it would also be great to offer computer classes in adobe photoshop and illustrator. Taking these classes elsewhere can be very expensive, but for a small fee, maybe the library could offer these and have software on a select few computers. What an opportunity the library has to reach out to the homeless and low income population too. You could partner with local nonprofits and offer interview skill classes, computer basics, how to apply for gov assistance, things like that. Instead of just having summer reading program, what about doing spring, fall and winter versions too? It could be on a smaller scale and slightly different, but something to think about. Bring in therapy dogs for special storytimes and reading buddies - the library in Windsor does this periodically. Add more volunteer options for children - I loved seeing the young helpers during storytime

this summer and the little ones loved it too! I am constantly bragging to others about how awesome this library system is, please keep up the great work you do!

Love the creative/maker space idea. How about a community involvement expo? I'd love to see the library serve as a hub to connect people & communities more as we struggle with way to to feel connected in a disconnected society & an increasingly larger and larger city.

Love the idea of facilitating small crafting classes for Parents with little ones at home. Perhaps for a small fee.

Love the independent study areas, and love the idea of having small meetings at the library. If not currently available, would love to see online registration of those rooms. I know it's more a publisher issue, but I'm always disappointed when I'm looking for an ebook that isn't available in that format, but is in print. Would love to see that change.

Love the libraries! The downtown library does need better lighting - I no longer like going there, the kids section is dreary. Great teen section at Harmony branch. Really like the book store and coffee cart! Had hoped the downtown coffee cart would return. Again another reason I no longer go there. Need a midtown library and a north midtown bookdrop! Not sure what you mean by private book clubs, private craft clubs? I don't support any commercial enterprise using the public space. Love the idea of a public Makers space - like in Broomfield!

Love the library, great resources. Continue to grow with the community. Expand Sunday operating hours...

Love the library... Thanks for asking!

Love your diverse programs for adults and children. Would be fun to see the development of a book/movie book club (one for kids and one for adults) where patrons read a book, then see the movie, then discuss. Might be a good way to attract reluctant readers? Regular crafting opportunities for patrons (e.g. scrapbooking, paper arts, etc...) especially on slow nights might be fun. Keep up the great work!! We love our library!!

Maintaining a high level of in-hand books in a variety of genre as well as promoting up-to-date technologies for the younger generations.

Make digital books more available. Extend hours for Working people. Don't stop buying audio CD instead of play aways. Ear buds aren't safe on the car. Keep up the good work.

Make everything available via internet

Make it easy for kids to educate themselves, by finding materials they need. Stock quality materials, including classics and politically conservative ones. Focus on world history for cultivating wisdom, as well as current technology subjects (like programming) that will be of practical help in attaining jobs. Fewer "here and now" Oprah fiction, foodie or teen sex books and more consequential ones. Remember freedom of speech and our constitutional freedoms when it comes to the libraries' offerings or policies, including weapons policies, since we all should be free to protect our own lives.

Make it fun to hang out, provide coffee and snacks that are healthy and homemade by a local business. Get big cozy chairs and soft lighting. Display books well for kids and adults. Loan out puzzles and games to kids like European countries do.

Maker spaces would be awesome. Another branch.

Making our Library THE PLACE to BE. Being open to many different people and community members. Everyone should feel at home in our Libraries. On the cutting edge in the community while still being a place where people can escape on their own to learn and grow.

Many of the services mentioned in your survey do not fit either the mission ("The Poudre River Public Library District provides universal access to ideas and information to enrich our communities") or definition of the word 'library' ("a place where

books, magazines, and other materials (such as videos and musical recordings) are available for people to use or borrow"). The voters established the Library District specifically to provide library services, and this money should not be used for non library-related services (community centers, fitness facilities, creative space, etc.).

Meet and greet events to get to know people in the community and learn about each other. Something that all ages can participate in. It seems that most of the events lately have been divided by age. Some families have a big age gap between kids and are struggling to unit interest. This would be a great way to engage all age groups

Mindfulness based meditation classes (:

Monroe County library in upstate NY charges \$1.00 to place a hold. While this is a large fee, you could charge a quarter or fifty cents and make some money to help pay for the services you want to provide.

Monthly movie nights or book read alongs Have something like be a librarian for a day

More activities for younger audiences - could extend to use the space outside in the summer (like outdoor reading time, organized play time, play dates or exercise for babies, etc.) Organize more meetups at the library A cafe would be huge! Encouraging food trucks in the summer to congregate around the library could bring new people to that part of town.

More activities in the community to get people learning--movie nights, authors coming to town, book clubs

More areas for tutoring one on one. Computer classes for adults. Foreign language classes.

More art! Host things like Skillshare classes?

More book clubs that feature books that the author comes to the library for public service Keeping up with new technology Making computer classes easier for older people or people not as assured on the computer

More books & materials.

More books and more resources available. Most of the time when I am trying to get a certain book, there are 30+ holds in front of me and only a limited number of copies. Offering music at the library in the evenings more cultural programs more modern facilities

more books, easier to get new books or old books. I still want to hold a paper book in my hand, not read on a machine. a library should have quiet places to read a book or study. having computers is good but it is still best to get information from books published by reputable people. expand what we can get on prospector. I like to be able to read a whole series and sometimes we don't have all the books. descriptions of book should clearly tell the book's place in the order of the series. we need to keep collecting books for our children's future.

More books, less "fluff"

more children books with blue collar / trade careers

More classes for youth using technology like minecraft class. Use events and books to attract youth to reading like sports authors or fun book authors.

More classes on how to use the libraries digital sources. I dont use them,because i dont know how. Thanks

More community programming and focus on lifelong learning!!! Film nights, speakers, traveling exhibits, cultural music, community yoga..... combined with a more powerful social media presence to promote such happenings. Check out the Bud Werner Library in Steamboat Springs - they put on such wonderful community based events to engage community members on so many important topics of our time: <https://www.facebook.com/SteamboatLibrary> Whenever friends visit Steamboat, I always tell them to go visit the library! I would love to want to say the same thing to friends and family visiting

Fort Collins. Overall, I'd like to see the library as a place that connects our community to the heritage of Fort Collins and northern CO, including the Poudre River, and a place that brings the community together in the name of lifelong learning - individually and collectively.

More computer classes. Ie how to use Pages on an Apple device. Or a second level class on how to use Overdrive better

More current business, marketing, advertising and social media books would be great!

More digital copies of books would be great (not a revolutionary idea). I have been using Overdrive quite a bit to check out books and it has gotten much better but the selections are overwhelmingly romance novels.

More diversity in the books chosen. So many copies of the same book. Lots of writers not chosen or their best books not there at all. Would love larger library at the south end of town instead of small Council Tree library like down town. Book shelves are too tightly shelved!

More easily accessed digital content. Books, music, audio etc with a much greater variety and selection than currently. Also easier to browse the digital selections. Integrate it in with the print section to show it is available in digital instead of requiring a separate search.

More ebooks!

More inviting area and program for young readers and bilingual families. The Children's section seems more geared for preschool age vs. elementary kids. The nook near the kids area is also sometimes taken by sleeping adults, possibly homeless-and this can make the experience of using this area little tricky with kids in tow.

More lecture/education series events; perhaps extended hours, especially at the Main Library downtown; more use of the park and grounds.

More magazines at Council Tree similar to Old Town branch How about boardgames for checkout and/or in library use? Are partnerships available with Museum of Broadcasting sites in L.A. or N.Y. to get in library online access to historical TV shows and movies? Consolidated portals for online courses?

More materials for patrons including people to help explore resources. Continue to expand programs for children and young adults and include speakers that can help others improve their circumstances. It would be great to have the community read a book and then watch movie with a discussion later either with author or others that can shed light on that particular subject.

More of the printed new releases, so one doesn't have to wait 6 to 8 weeks to read the latest books. It is easier to download the books on a Kindle or Nook than to get the book from the library. More parking around the Old Town Library, and a get rid of the bums. The Old Town Library would get more use if the bums were removed and the city of Fort Collins should now allow them to take over the public spaces. The Old Town Library is going to waste as far as a resource outlet for our community and the remedy is simple--get rid of the bums. They shouldn't be allowed to use the bathroom or sleep on the benches inside or outside the library!!!!

More of the same. Love the Library!

More older out of date, but popular books available. More e-books.

More opportunities for community to interact with one another - maker's classes and stations - paired with books/websites/etc. - like a book club but with making/DIY Same for gardening/homesteading/tiny home building/woodworking, etc. (for adults and kids) More involvement with local/community businesses More early literacy and STEM type activities for kids - showing them technology, how it relates to science and reading and learning; building apps, 3D printing.

More opportunities for tweens and teens to gather and learn. More cooperation with the school district and the library.

more organized summer programs for teens to volunteer

More parking in Old town and counsel tree location. Better digital collection. A system that helps you locate teen books for different reading levels.

More privacy at Old Town when on the computer. A separate room space where it can be used as a teaching space for computer use, in addition to outside this room. At least dividers on each side of computers like cubbies. I don't know how library staff can enforce this regarding cell phone use in the library? But, there are numerous people constantly talking and conversing on the phone in addition to it ringing which is extremely distracting and inconsiderate. They really need to go outside unless it's an absolute emergency. Eliminate/remove the vending machines - create a cafe where a portion of the proceeds go to the libraries. Keep it local Create a separate space/room to sell reused books and magazines, etc. and staff it with volunteers? Have lockers where everyone can store their belongings - put a quarter in and have a key and the quarter comes back when done. Have workshop/class where adults, teens and children can learn about paper making - bookbinding, making a book, history, etc.

More programs for early childhood education.

More programs for middle school students.

More programs like: History comes Alive & Music Groups.

More satellite libraries.

More services like Freegal or Hoopla. More streaming to ereaders.

More space for children to do homework and find resources related to grade-level study topics. Coordination between grade level teachers and library staff could mean setting aside books for reference--much like FRCC does at Harmony. Too often parents come in asking for books for their children's reports that are due the very next morning.

More space for people to meet and study and a larger collection of books/audiobooks/ebooks.

More space, time for community, non-profits gathering

More technology that is faster, high definition and ability to check out laptops for watching movies either from the library or event rented. This should be done in rooms where privacy and noise are secure so as not to disturb other patrons or have other patrons barge in and want to watch with you. I love the privacy of the study rooms because it is where I can rejuvenate.

More things for middle and high school kids

More things for the older citizens without infringing on the children's things. Space to have them separate but maybe at the same time to avoid over stimulation on either's part.

More up to date computer equipment & software, teachers that are near by willing to help if you get stuck. More and more courses on the new technologies, quick books, more computer classes that are even beyond. Basic...move forward, help us learn to better our lives!

Movie nights in library park during the summer months would be fun. Or having an end of summer bash for the end of the reading program.

movies for kids, teenagers, with a discussion of the book it was written on as well as the movie. What are the differences? Which is better? Get more people talking. Example, Harry Potter, Hunger games, etc.

Municipal broadband seems like the perfect project for the library to take on to get a wealth of information to the public. I see libraries as the data hubs of a community, and this day and age that is internet.

My 12 years old daughter suggest that it will be awesome and great if you ever build new library to have a glass ceiling where you can save energy during the day, and enjoy an outdoor indoor, and it will be better if it has a lot of plants like a jungle (forest). Also organizing a little gathering for pre-teen to gather and tell each other jokes to laugh and feel that life is beautiful after all...

My 6 year old loves the reading to a dog program. I think other interactive learning to read programs would reenforce those building blocks in a fun way. I love going to the library. It's challenging with kids in tow to track down my list I have researched online before my visit. (I think it is important for kids to have the expeience and understanding of the system). I don't usually place holds and half my list is left behind. I found the one click e audio app recently and I love it. It would be fantastic to continue seeing additions to this format.

My bi-cultural programs.

My closest library branch is Council Tree. The service by the staff is outstanding. It has adequate parking. BUT, it is too small. It needs another floor to handle more reading materials of all categories and more spaces for meetings and community activities. When the large meeting room is occupied by a meeting then the space is not available for others to use and vice versa.

My main complaint is parking. I know there is nothing to be done about the downtown branch but why is the parking lot always full at the Council Tree branch?I would like to see more digital books to go on my Kindle. Very few books seem to be available for digital use. It is important to get children involved with REAL books. Maybe there could be more story hours or have volunteers come and read to kids or have programs to help kids read. I'd volunteer for something like that. I am very satisfied with our libraries: personnel have always been very helpful and I like the book drops around town. There is little I'd like to change. :))

No big ideas, but I do want to say thanks for the tremendous blessing the library has been to my family and I. It is wonderful!

Not big and bold, but it would be great if I could renew an item before its due date and have the extension begin from the current due date rather than the current date.

Not big or bold, but would like the library open at noon on Sunday so I could stop by right after church!

Not sure

Not sure. With prospector, I get most of the books I need. I would like drive-up drop offs, better parking, and self-check-ins at more locations. More programs for kids. More homeschool programs for kids. More programs that give away books to kids and discuss books. Better check-in process that avoids mistakes made in checking in items. Bigger kids areas. And a cafe to encourage patrons to linger and check out more books. Overall, very satisfied with the library system and the staff.

Not the right category but thank you again for the amazing improvements outside the Old Town library!

Offer tutoring to students, or anyone who would need tutoring, for a variety of subjects. Perhaps, a specific meeting time and place for either one on one or group sessions.

Offering classes, similar to parks and recreation, but different from what is offered there. Some examples of topics are nutrition and health, writers workshops, or how to apply for employment. Summer offerings could include activities and topics for children and teens. Computer and technology classes for senior citizens would be nice.

Ok this is not probably what you are wanting in this field but I don't know where else to put it. We have a large family and we are all huge readers. We are normally at the library once a week checking out bags of books that are enjoyed that week and then returned. Unfortunately, sometimes things get crazy with kids schedules or the holidays and we can't go as much. Before the holidays we checked out some books on my daughters card that we don't normally use but had for some reason that day. I forgot about the books on that card and didn't realize till they were overdue. When at the library I tried pay the fine and couldn't because you don't take American express. Because I had a fine I couldn't renew the books. This makes NO sense to me. I continue to be fined! why can't I renew my books?? (on one book this may not be a problem but with a big family that checks out a lot of books it quickly becomes a big problem). We have lived all over the US (6 different states and many cities) and have NEVER experienced this before. My suggestion is, if a person has fines let me continue to renew their books like normal (life happens we can't always get to the library to return books especially with young kids and no drive up drop box or get to the library to pay fines) but they are not allowed to check out new books until the fine is settled.

On question number 7 I found it hard to choose between a new full service library and multiple satellite locations. Does this need to be an either/or scenario? Could there less multiple locations and still have a new full service library? Or could the satellite locations that are available now have more services added at the same time as maintaining the downtown location as a complete full service library? I would hate to see a decrease in the range of services in the downtown location or see that location discontinued. Please don't do that, we voted for the tax increase to keep it downtown.

On the whole, I love how our libraries are set up and operate. I really appreciate the self-service areas inside. I do wish their were drive up book drops...I have 3 kids and sometimes just need to quickly return items. I never feel safe leaving the car running with the kids in it, while I run over to the book drop to quickly return my books. But, I also don't like to unload everyone from car seats just to drop off the books, which sometimes just has to be done, depending on which library I return books at. Also, hand sanitizer stations all around the library would be very nice. So many people come through the library everyday, some of which may be sick. Just the other day I took my kids to the library, while I was sick. I brought my hand sanitizer and kept it in my pocket...not only for my kids to use, but mainly for myself. Any time I coughed or had to blow my nose, I used the hand sanitizer immediately after so that I would greatly reduce the possibility of spreading sickness to whomever used the computer after me. I think people would use it if it were readily available throughout the library, especially outside the bathrooms, near checkout stations, and by computer areas.

One key service that is missing with so much material available is help finding and identifying the best/most useful material. Classes and research assistance would be great.

One of the best parts of the library is the availability of Prospector, so in my ideal world it would be expanded to include e-books.

One of the greatest assets which our library system has, is full access to the Prospector and Mobius library networks. With these networks in place, there are very, very few resources that I can't get a hold of (and I'm a graduate student in a fairly narrow discipline!). Our community will always have a need for physical books, magazines, etc. in the library - but the ability to access more volumes online as well as to order volumes from areas outside our community through these library networks should continue to expand. As far as the physical library itself (I am thinking particularly of the Old Town Library), I love that it is a safe place for those in our community to go (besides a shelter) who are homeless or just economically in a tough spot. I would like to see some really creative thinking and implementing in terms of being a welcoming place for this population, one which can provide them some essential services on behalf of the community, while at the same time being a safe and welcoming place for the rest of the community to browse the bookshelves and greet friends.

Open 24 hours seven days a week. Increase availability of e-books. Clean cds and dvds so they play better.

Open Mic Community Talent display--Moth-type story time with people telling their stories on Monday nights outside in the summer. Head up some sort of uniquely FoCo Event, a la Sundance Film, Telluride Jazz Festival--some big brain activity that comes to be associated with Fort Collins--poetry writing/Partnership with Writing Seminars in the east. Have a Webinar Room with access to conferences, lectures etc. from all over.

Opportunities for local artists/writers/creative thinkers. Fort Collins is full of them!

Organizing book clubs/presentation clubs for homeschooling families

our libraries are great. but ebooks seem limited as are large print books.there will eventually need to be a northside branch library as funds become available

Our libraries can focus more on reading, literacy, and books in the future. When I walk into the downtown library it's apparent that large spaces have been cleared out for meetings. The library feels corporate and the entrance feels like a concession stand. I liked the library full of books, periodicals, reference materials, and quiet. Can we please restock our downtown library with books? I use Prospector extensively and now come and go with my "holds" but never really stay at the library. It seems like homeless men are the main population, and that worries me especially for young families. Please, please consider the library as a quiet place of contemplation, intellectual growth, literacy, and, gosh, READING.

Our libraries need to continue to become complete resources for lifelong learning. The world is changing, schools can not do it all, fewer people will be able to afford college, but libraries can help fill that gap. Libraries are the go to source for autodidacts and will continue to be, if they stay relevant. To be relevant - high speed internet and wi-fi at all locations, with access easily available to those who do not have their on devices Keep up with electronic resources, loved being able to check out ebook, and a simple nook. Invite the community and businesses in to share expertise with a broader audience. This needs to be a regular thing, not just one offs. Consider bringing in services, like social workers, for the homeless committee that frequent the library. They are as important as everyone else, and their needs are greater. Librarians need to be easily available to all, use self service kiosks to free up Librarians for more interaction with patrons. Even more programing, more art, more music, more lectures, more concerts, for all ages... and use some of the budget to get the word out, many things are under attended because of poor communication. Utilize social media, get involved patrons and volunteers to spread the word through their communities. Don't ever forget the children. They are not only your future patrons and taxpaying supporters, they are the future for us all.

Our library staff is excellent! The training must be good, as I have never been upset in any way after talking to staff, or receiving help in reference. I would like to see a cafe of sorts, more programs during the day for seniors, more digital material. I love the new check-in at Old Town. I can get a receipt, and then go in and get more books. I also LOVE the little corner of books for sale. The selection is generally good, with books I am looking for to give as gifts, or just collect myself.

Our library system is pretty darn good! I'd like to attend more computer classes. I would like to have more travel presentations. International nite is very good, but it's only once per month and only about international travel. Could someone focus occasionally on various sections of the US? History comes alive is fantastic! Keep up the great work. It's a very quality program. Also, Council Tree library has a great book club and discussions. Thank you!

Overall, I'm quite happy with our libraries and thank you for continuing to seek improvement and change. :)

Overdrive is a suboptimal reader. It is so limited. Eating at common desks is not good . Only allow eating in a specific eating area. I don't want someone else's mustard on my sleeve.

Pay the staff more. They are top rate and very helpful/friendly.

People should be able to volunteer at the libraries and be able to have the work they put in volunteering go toward library fines because some people accumulate them but have no extra monetary means to buy off the fines

Perhaps an outreach program for elderly that have challenges getting to the library as well as navigating library services... could be volunteer based and incorporate PSD/CSU and Front Range students. Expand outdoor areas into play/reading structures for kids as well as adults...community garden areas for learning activities...donations for materials/ labor coming from businesses or relevant classes at PSD/CSU and Front Range....

Please add more audio books! Also the hours on the weekends are short and hard to get into. people are lining up outside the doors waiting every weekend and i bet they'd love the cafe open too (i would)

Please add more materials to our library. Prospector is getting slower, and even the emails indicating that a Prospector item is in have had errors for over 2 months. Since the expansion of Old Town Library, there is a lot of space, but it seems like there are fewer books. Rather than Maker space or cooking classes, the library should focus on making literacy and research related items more readily available to the public.

Please address the parking situation at Council Tree. It is almost impossible to find a parking place that is not labeled "Office Parking Only" during the morning storytimes. Otherwise, you all are doing great!

Please disregard the budget question. My mobile device was having problems working the sliders.

Please keep in mind the first mission of libraries: to provide books, serial publications and newspapers...please do not get caught up in the latest fad.

Please note that the following is solely a very personal stance, and that I'm not actually sure it best serves the community as a whole, but... I am a library luddite :) I work in tech, I spend all day with emerging software and hardware platforms, and I LOVE that the library is full of actual physical, tangible books. It is counterpoint to so much else in my life, and allows me the luxury of reading so very many books (3-5/week) without having to acquire them all myself (which is more of a space concern than a financial one, but would still impact my habits). As the idea of what it means to be a "library" continues to evolve, for myself, I hope that being a book repository will remain at the core.

Please put some funds into the Harmony restroom! It has needed updating for a very long time. I realize it may be a part of FRCC, so maybe a collaborative effort? Please do not allow eating / drinking at the computers. It is noisy and creates a mess. The Harmony location is very nice, and deserves respect! Separate speaking areas from quiet areas...both are important.

Please retain the library book clubs.

Popularity of e-readers is rapidly growing and digital media is the media of the future. Our library should lead the way as an example of a facility that can provide access to literature and databases both in-house and remotely, with an ultimate goal of access to any material with no wait for holds.

Poudre Library District needs an iCreate Lab with iMacs that can be used to edit photos, audio, videos, and multimedia content. More Spanish language services are also needed. Please add some robotics and 3-D printing to the library services.

Printed material is still "in" - places to curl up and read and maybe tea or coffee to go with it. Computer classes are essential in this day...find good instructors and give the people basic computer classes, as well as intermediate AND recommend other sources such as the Education & Life Training Center for more classes.

Programs for homeschool students during daytime hours.

Promote library use starting in kindergarten, ask teachers to give assignments that require visiting a physical library, so that this becomes a life-long practice. Please, please put a drive-up book drop at Harmony. Too many of us are parking on the red fire curb idling just to drop books/digitals = breaking law and polluting.

Provide business services (research services, meeting space, access to technology) for a fee to businesses and suggest voluntary donations combined with easy way to pay for various services used by individuals who can afford it (for example have the computer ask you if you'd like to make a donation everything you check out books, renew them, or access a database etc.). These would be added sources of funding for doing more of what you already do/offer plus expand outreach self-services to marginalized groups in our community (homeless, impoverished, unemployed, home bound, non English speaking, etc.)

Purchase more DVDs and series Digital books More internet stations at Council Tree a midtown branch or satellite

Put a small library in the new mall. Have classes and programs outside of the library at the community centers, coffee shops and transport centers. Talk more about what we already have and how to access the information and resources. Shout from the rooftops the free things customers can use anytime, anywhere. Talk to civic leaders, csu, psd, nonprofits and let them know what we can do for them. Get on npr and be a day sponsor. Put posters up in the bus stops. Place flyers in coffee shops. Have librarians go to coffee shops and other community places to talk up the services. Advertise downloadable audiobooks on the max. Put flyers about audiobooks at the north and south transport centers. Reach outside of the library for new patrons.

Question #1 was the most difficult to answer -- all 4 of the options are priorities in my opinion! General comments: 1) "Prospector" is WONDERFUL! Through it, I have always been able to get what I'm looking for. Please keep it up. 2) the outdoor chess board is really incredible. Good job! My only negative comment: Old Town Library is helping fill a need of our homeless people, and my only negative reactions to coming to the library are about walking through the pall of smoke from those hanging around the front smoking. I know they need a place to be, I sympathize with their plight, and I'm glad they have a warm & welcoming place to be, but there are times when it's quite off-putting. Old Town library obviously fills a need in their lives, but I wish we had a better solution to the homeless need for a place to hang out.

Question 7: Not answered. Appears to be asked to justify a referendum/campaign for increase in mill levy. Question 17: Poor question. "Absolute" yes and no leaves no room for "limited" or "maybe" Another flaw in survey: Does not ask what the current user/taxpayer's satisfaction is with services/facilities. Or if they are willing to support an increased mill levy to achieve expanded services/facilities. Does not ask if "sister library" in Central/South America is the best use of library tax dollars.

Random letter wall. Write letters to others in Fort Collins to offer book referrals or events going on or reflects about life

Research communities of like size to see what is possible in Ft. Collins. We have a wonderful library system.

Resource Feng shui principles in layout of libraries. Consider approachability to librarian stations to be more harmonically balanced (l. e. plants, better location, etc.) conducive to better traffic flow. Do not turn the library into just a bastion of technology - - keep it human. Typical example is only choice of email to \$50 listed below. Call me instead at 303/484-0338.

Rotating educational exhibitions about books and print or art that reflects the history of the printed word so the public could learn of the great books and how their present day "technologies" made them. Think the "Book of Kells", "Egyptian Scrolls", "Gutenberg Bible" YEs, we are local but the world is discovered through the written world. Glass cases with beautiful ancient books to greet you as you walk in. I never get the sense that books are anything other than a tool at the library. They are a thing of beauty as well. Damn the dreck of the best seller lists. Adult literacy classes, civil conduct seminars, public debate forums, the bibliophile's chorus...okay, why not? Seriously, how about an artist's book collection and an ancient manuscript/book collection. Tie into CSU library holdings.

Seed Library (for garden seeds - you bring back some of the seeds produced from the produce you grew from the seeds you borrowed)

Seed library. Tool library. Skill library (who in town knows how to to _). Game library (board and digital). Look beyond the book, to information in physical form which is hard to get online.

Self check in with receipt More current bestselling ebooks and e-audiobooks More author talks Present local author talks More community presentations with our local experts Improve your mobile app to automatically go to Prospector requests when item unavailable locally and could even automatically prompt request to purchase specific books that are missing from the collection

Sensory story time for children with bubbles, foam, etc in the summer time.

Several book clubs according to genre

Since technology has changed and will continue to change how we read books and find information, I think the library needs to move with the technology, especially to keep the attention of the young. I recommend that the library invest in online materials and offer training for those of us older folks that are not as adept at using technology. I am starting to download books, it was a struggle to figure that out. I use the web to research many areas of interest. Also, I am a senior and I like to travel. This library has minimum travel books. I would like to see this area grow considerably.

Since the electronic devices are used widely currently, I would think it's a better idea to increase the capacity of online resources of our library. The easier to access online resources, the more the online resources are, the more benefit the community will get.

Since you are already doing a great job, I would say to just keep doing more of the same! I would hope that you would not expand just to expand...but expand only when new technology is proven and helpful.

Small alcoves of online discussion groups wherein a person could join a discussion group on a specific topic whenever they chose to see who is talking about what. Brief classes on how to use the newest technology, whether it be software, apps or devices. Brief presentations on what is upcoming in society and how it might impact our lives, like digital currency.

So where we moved from had some awesome resources for homeschoolers. If you ever want to contact them, it was the Limestone Library in Illinois. They had Rubbermaid totes in all subject areas (ie careers around the world, China, weights and measures, nutrition, etc) that had books, manipulative, scales, stuffed things, etc in them. They also had a huge variety of board games to check out. They also had children's book bags with stuffed matching characters (ie Eric Carle's chameleon book with all the colors of stuffed chameleons. Anyway, these items wouldn't just be for homeschoolers but that was a big group who used them. It would take more time from librarians on check-in and out because they accounted for all the parts of each kit while we waited. So worth it!

Some answers may be misleading, as the choices are not necessarily mutually exclusive, for instance more diverse collection or more copies of popular books? It seems best to adopt an approach that isn't either/or. A more diverse collection is desirable but not at the expense of all multiple copies - they are obviously used! Maybe eliminate some multiple copies, and make a slightly more diverse collection. Also more print or digital? It does matter, but don't just want one or the other, maybe shade a little to print, but of course depending on usage. Also, difficult to state the most important use of technology, the remote access seems equally important to the public access to internet, shouldn't be either/or as it is different segments of the population with differing needs, but both important. Just wanted to say that it can be frustrating to pick one, when both have equal importance.

Sorry, but I have no big ideas for the library. I'm a frequent user and am overall pretty happy with the materials and services provided.

Sorry, it's too late at night. I'll think of some ideas and share them with you at the library.

Special events or programs with invited speakers on global, national and local issues. I would like to see speakers talk on the issues of transgenic crops and health risks. Speakers could give travel talks, or health issue talks. Talks on fracking issues, and alternative energy issues would be good. Talks on Fort Collins business and environmental issues would be good also.

Start a series called, "Did you know?" and talk about what is provided by the library. Recently I mentioned to a friend that I check out movies and she didn't know the library had them available. I also said there was a fireplace at my local library and she didn't know that either. Many people haven't been in a library for years so you should offer public tours. You should also have tours from the various Poudre School District every day!!

Start a Tool Library!! Or a craft library, like for mod-podging or making baby clothes or reupholstering chairs, etc. :) Also, if there was a bistro connected, with coffee drinks and scones and muffins, you could do the artsy thing with a rotating gallery

of local stuff and a good place for poetry slams, etc. Maybe at the Front Range CC. Maybe host a literary journal sponsored by the library, of local writing & art??

Stay on the cutting edge of delivery systems while continue efforts to maximize use/access.

Stay relevant and diverse--too much "popular" material.

Stay true to the core mission of encouraging reading without getting lost in a myriad of other activities. Carry the core mission to those who need it most - which may well be hispanic youth.

Stay up to date and ahead of the curve for technologies in order to stay desirable and relevant.

Stronger cyber services. More and better programs and community events.

Such small idea, but I believe would reap decent funds: increase overdue fines. We tend to be lazy & don't care abt. the fine, making the materials less avail. to the community. Also, reduce the # of days that a requested 'hold' is avail. Now, 7-10, I believe. Make it 3, or 5, max. The wait is too long!

Talking on mobile devices should not be permitted. Other than that, we enjoy visiting the library (which we do at least once a week). We use the Old Town Library and would like a curbside book drop. Thanks for being here.

Teach people about tech. Tach them how to use the library tech, the latest tech (tablets and digital resources) and teach them coding and other skills they need to encourage future interest in computer and tech.

Team up/ merge with Loveland's Library district. Become a County wide district. Have a book mobile to apartment complexes that are not close to Library locations. Have book mobile in shopping center parking lots, team up Book Mobile with an Oil Change (I would rather browse the Book Mobile than the magazines at Jiffy Lube!)

Technology.. Not having to leave home or work to access information, books from the library.

Thank you for this opportunity for us to give input! I have always been an eager and grateful library patron. I would love to see something put together in Fort Collins that would hold as much attraction for my young family as the library in Windsor. There's a play area with toys and wooden puzzles, a table with crafts or activities set out, a reading corner with cushions and a canopy, there are board games for use at the library, and all of this in a wing of the library where there is plenty of seating for parents and it's easy to keep track of several scattered kids. Now, I came from many years in LA, where all of that would have been unthinkable, be it due to budget, number of people using the library, or how people treated library property. Maybe Fort Collins just has too many people and too little space for a library like that. And I'll admit I've never been to the library in Old Town.

The "activities" section raises some questions as to how readily the activity would fit into the library space and for whether it would disrupt the main ambiance of the library. consider policies for media use for young children. Identify whether there are contradictions for exposing/allowing children under 9 years old to use computers or be engaged with screen media. What is the effect on brain development? Are there adverse effects? Can the librarians offer parents alternatives to electronic media that encourage healthy development?

The Board needs to remember that the voters chose to support a library. Not a "maker space," not a place for private classes, not a homeless shelter, not a "community center." A library with books and information and storytime.

The Downtown library, especially public computer use area, has become a day shelter for the homeless who are kicked out of night shelters early in the morning. There is constant yelling, cursing, VERY foul language even in front of children, and a couple incidents of seizures (with paramedics called), vomiting, public drunkenness/drug intoxication, etc. When I spoke to one member of the staff, she called the homeless "our people". Wait, what about Larimer County taxpayers and residents who actually support the library? I would have thought WE are their people. I have no problem with anyone using library

resources, especially to broaden their horizons or seek skills to secure employment. But the library as just a 'flop house' doesn't benefit the homeless who need real help, or citizens who deserve to use library services without harassment. Some of the people I've seen are not only loud but psychotic and aggressive. One homeless man became enraged out front when he walked into a tree branch. He began screaming and breaking off every branch he could reach! I immediately reported what was going on to staff but, as far as I could tell, nothing was done except pick up the broken branches. What if it was a child he'd bumped into? Please address this matter appropriately before something truly tragic happens at the downtown library. Thank you.

The Here and Now Collection should be abandoned in favor of a better system for holds. Items which have a long hold queue (10??) should be available for a shorter period of time (1 weeks for books, 3 days for DVD) and the length of time they are held for pick up should be shorter (3 days). The hold system could also be improved by making items available electronically on the release date. This could almost eliminate the "hold for pick up times". I.E. you would have 24 hours from the time you are notified to download the item. Could electronic copies also be used to solve the problem of how many copies of a popular item to buy? I.E. Can the library save money by reducing the number of electronic copies as the hold queue drops off?

the homeless issue realllly needs to be addressed on a larger level. I don't feel welcome or safe at the library much anymore because of the vagrants that hang outside and the ones inside too. in the bathrooms, etc. it just feels yucky. I feel bad for those people but it's not their shelter. we pay taxes for the library we should be able to feel comfortable there. it's a larger issue in Fort Collins as a whole-we need more places designed for them to go and get clean, get rest, etc.. but it's NOT THE LIBRARY in our neighborhood!!!!

The homeschooling community continues to grow at a rapid pace -- I would like to see more educational programs during school hours geared towards homeschools. Attendance is usually high with the homeschooling groups and I believe that it would be library resources wisely used.

The idea of a drive up drop at the Library would be a big help especially on an early, cold morning. I love being able to reserve books from my home computer. Do not drop the Prospector service. I would like to see more Playaway units for audio books - they are so easy to use.

The last few times I have gone to the Library I have had to place requests for loans from other Libraries because the authors/books I wanted to read are not available. It takes too long for books to come in by request. The library seems to have A LOT of books no one reads and few books of those that are read. I submitted a suggestion for a book to be purchased and the response I received was that it was too violent. It was a book that the was missing from a series that the library already had. I have had to get library cards from other cities so I can hopefully find books on overdrive that Fort Collins does not have. If there was a way we can access other sites with our library card that would makes things so much easier and convenient.

The library in Lombard, IL had a collection of toys/games that could be checked out (for ages 0-5 approximately). It's a fantastic way for low-income families to have access to educational toys. I'd like to see evening storytime(s), e.g., 6:30pm or 7:00pm. That is great especially in the winter. I'd love to see an easy-to-spot link to sign up for e-news on the front page of the website. I would like it if the DVD checkouts were for 10 days instead of 1 week. Just feedback: the storytimes are truly fantastic and the late hours at Council Tree are very appreciated.

The library is a place for books, not a social hub.

The library provides incredible service. The librarians are very helpful and knowledgeable. I'm a mystery series junkie, and there are quite a few up-and-coming authors that the P. V. libraries don't have.

The library should be for every age group and have materials that interest every age group. Book mobiles should go to neighborhoods during the summer to encourage children to read because some children may not have access to the library in the summer. The library should have books for those without sight and book mobiles sent to areas in which these people live. Book mobiles could try going to assisted living facilities to see if there is an interest. Please do something with the homeless

and unemployed that hang around the downtown library. I hesitate to go to the library many times because of these people. They smell, they smoke, they stare as I walk by them and it is scary.

The library should not be a coffee shop, the current coffee cart adds to the noise level. Also, the library should not provide meeting space for either businesses or the community, those are not library functions!

The library should not try to fill every community need. It should not compete with private business or try to provide services better covered by other groups. CSU and Poudre School District are well equipped to provide educational programs. Ft. Collins Parks & Rec serves our community well. Don't duplicate responsibilities of other entities. I do not want the odors of food or the noise of things like fitness classes in the library. Providing meeting space for private groups isn't appropriate for a public library.

The library should try to have more book sales.

The library was a great resource when we were raising our family, both for materials and programs. This should continue. It also may evolve into a wonderful community meeting place to engage in programs for people of common interests and ideas. It could serve as the modern version of "Main Street" or the "Town Square" so that people have a place to interact, singles to meet, etc.

The main thing that bothers me in the Old Town Library is that I can never find somebody to help me. You have these little service desks scattered all over the library and they are usually not staffed. If you had a central location (or maybe one on each floor), then I would know where to go to find somebody to help me. As it is, I have to go traipsing all over the library to find somebody --- or just wait until somebody decides to show up. This is particularly frustrating when I want to check something out. They are usually not there. Sometimes, I look over and see somebody there but they are gone by the time I get there. Where do they go? And why? Before the renovation, there was a large service desk for checkout and other services and people were always there. Another related problem is that, at the checkout desk, the person in front of me might have a major project, like opening a library account or some other complex question or transaction. I then have to wait a long time, just to check something out. If you had several people always in a single location, they could easily take care of everyone much more quickly. When I have asked about this or commented on it, I am always told something like "It's better this way, somebody is usually, or almost always, there" etc. But that's not true. There is usually not somebody there and when they are, it is only briefly. And it is definitely NOT better this way. It's a very poorly designed system. Instead of talking your way into thinking you have persuaded people that you have addressed the problem, you should actually DO something about it. No amount of happy talk will ever fix it. The system needs to be changed. Two things you could do to test my assertions are: 1. Count how many people are staffing the service desks, compared to how many service desks there are. 2. Ask patrons whether somebody is at the service desk they go to for help. Another thing I have found is that some of your staff have not been trained in basic tasks. So once I find somebody at a service desk, they have to find somebody to explain to them how to do what I am asking them to do.

The materials, services, and programs the library provides are an absolute bargain for what I pay in property taxes. I love telling people about all the things the library has available!

The mix of current library offerings is excellent in its variety and quality. The current facilities are quite handsome and functional. The biggest need of the library is to plan for its long term future, especially mobilizing public support for increased funding for operations and accumulating capital for adding more library campuses.

The move to digital media and databases will reduce need for materials. Library should continue to be about leaning/information and should focus on "things" not provided elsewhere in the community. Thus, cooking/fitness out. Video conference room for local owned small business might be good. Main focus should be things like power meter and car OBD readers. Have ADEPT-type drive software pre-install to enable better drivers and low-income to get better insurance discounts.

The old town library is increasingly becoming a haven for homeless and mentally challenged people with nowhere else to go. They do not go there to read. They go there to hang out. I find myself rushing to get my work done so i can leave. I would not be inclined to bring children. Although i doubt there is a solution to this, it is my biggest concern at present.

The physical libraries are great! But, as a recent transplant to Fort Collins, it's obvious that the Overdrive materials are lacking when compared to other states' digital libraries. It would be wonderful if the library would make more ebooks available through Overdrive, increase the number of ebooks a patron may check out at a time, and buy more of the ebooks suggested by patrons. Thanks for listening!

The programs you have where a historical figure is reenacted are so excellent. I wish there were more of this. Classes to assist with the downloading of movies. This is a new feature and many patrons probably do not know of it.

The storytimes are great (pet days too). I wish they were more widely announced so parents and their kids would know to attend.

The transient customers that come to the Old Town library take over and don't leave many options for patrons really needing to use the library. They set up shop in all of the seating areas and stay there all day. So someone else needing the space to do homework can't. They are rude, loud and are inconsiderate. They take over all the Internet stations and 15 minute computers - they just get back on after their 15 minutes are over. They wouldn't be such a problem if they could behave and be courteous to others. Other than that you are all awesome!

There are already several cutting-edge amenities in the Poudre Valley Libraries, and I've lived in some pretty big cities that did not have these things in their public libraries.

There is a large homeschool community in Fort Collins, and we would love to see some of the educational programs you offer for children after public school hours provided during the school day. Science classes, exploration classes, Minecraft classes, art classes. The only time we come to the library is for kids' classes, and then we check out books while we are there. Continuing to offer rooms for us to do our own thing is great. But it would be wonderful if you could offer some of the great educational programs during the day. Also, it would be nice to have some school age (older than preschool) kids' classes at the Harmony Library or Council Tree, not just the Downtown location, because parking is VERY difficult at the Old Town location, and swarming with homeless people every time I am there, which is uncomfortable with my child. Parking is the worst down there too. I volunteered to help teach a class for children, which was 2 hours long, near Christmas of last year, both sides of the Library where the free parking is were blocked off for some reason, so I had to park in the 2 hour spot and got a ticket, because I was there for two and half hours. I didn't have a choice to park anywhere else that day. I guess that is what I get for trying to give back to my community.

There is no need to have a coffee bar or other food in a library! I have found the library staff to be aloof, hiding in rooms or in the stacks, and quite unapproachable. I have found the volunteers seem to do the actual work, and interacts very well with patrons, by contrast. There is something very wrong with this customer service picture. You have chosen to continually get rid of books... and one has to park to return a book to a book drop, a big parking and access problem. After you figure out how to provide appropriate customer service in attitude and practice, then we can talk about funding and "creative ideas"

there may be a turn back to print books from digital; some millennials are rebelling against electronics; libraries could be used to promote more community feeling

These are great questions, and I might answer them differently next week. I've just spent the day at Staff Training Day and love the ideas about how well libraries can serve the community. As a patron (and a library aide), I'd love to see better lighting at Harmony, and some signage that's easy for low-vision people to read. Many in my family have wished for a drive-up drop box. I'm pleased with so many things that we offer, especially the wide variety of programs.

THINK BOOKS -- THINK SPACES FOR CHILDREN and BOOKS FOR THOSE FOR WHOM IT IS NOT PART OF DAILY ENVIRONMENT
Think about the British Library giving a home -- open to us -- to the Magna Carta, Jane Austen, ancient Bibles, and Booth

Tarkington. Consider the majesty of the Library of Congress. Ponder the burning of the Library of Alexandria -- and how it has not been forgotten. I use our libraries. I love seeing people come in and out, all ages, many interests. I have seen librarians go far out of their way to provide service. It is a place alive. May it stay vibrant in service to the community.

This is one of the best libraries I have seen

This is such a great library! I myself note a huge lack of poetry books....but this sad situation is honestly usually negated by my using Prospector, a wonderful collaboration with other libraries. I am immensely grateful for its existence. I always read the NY Times Book Review and wish that those who order books would more often consider some of their suggestions. Again, thank goodness for Prospector! You all are doing a great job and I am most thankful.

This survey conveys the impression that there is significant extra money to spend and you're looking for a way to spend it. I think the library should first invest in providing maximizing availability of material (traditional and digital) and become an outstanding library in the traditional sense before trying to reinvent what a library might be. If there's extra money, put it toward being a better library, not a cafe, gym, science lab, etc.

To have smaller multiple libraries around town.

To increase individual and family participation would like more traditional communication articles in COLORADOAN and email messages about "happenings"

To promote authors I would like to see a video of the author discussing their book when looking online. You keep being innovative. thanks

To provide the community with a place that they feel at ease to come and get books and to take classes at the library.

Training and resources for doing research, for those who don't have access to CSU.

Transportation to the Library for children and adults who cannot afford the city bus fares and/or otherwise cannot get there to see the full collection. Maybe a weekly or every other week free or 25 cents round-trip-ride bus that goes around town on a very fixed schedule to and from the Library. In the summer, the Library Bus could be as popular as the Ice Cream Truck.

Turn the library into a community coworking space. Create more space for people to come work at and have a cafe on site. You can make money by selling semi permanent or guaranteed coworking spaces. Create opportunities for collaboration.

Up to date travel books. More classics. More movies.

Using my iPad, I was unable to control the slider on funding library services.

We definitely need more parking at the Council Tree Library, as well as drive-through drop boxes. As a mom of small children, sometimes you just need to drop something off and it becomes a major stop to get everyone out of the car. It would be a good investment to have a dvd cleaner for the DVD collection. Many dvds/cds are scratched and I think it would save a lot to be able to just fix the scratches than get rid of the item. If you do have a machine, it would be good to let the public know, that way if they receive a scratched item, they can get it fixed. I would also like to see some more homeschool programs. The Windsor Library has targeted programming that I would love to see at the Ft. Collins libraries. Thanks for all you do. :)

We don't use our local branch anymore (Old Town) but we LOVE the Council Tree branch, when we can make it down south! Wish our branch was more modern, community oriented and clean like their branch!

We love the Council Tree library! Beautiful facility, great kids area, and convenient location. I wouldn't change a thing (sorry!!)

We love the library. Think you do an awesome job. Thanks for the opportunity to have input into future direction.

We love the summer reading programs, minecraft events and artists coming in. I would love to see more plays, puppets and whole family events take place at either Council Tree or Old Town as it's not always easy to get to Harmony. I would be great to have large stage and community room for such purposes as well as to meet. We love the "hold" availability and often use it. Having the weekly emails in calendar format would be great too, or just having a recap of days and events at the top or bottom would make it easier to read and schedule the events in my calendar.

We need more space. It is hard to park, and then hard to find a table or study room. It would be nice if the library (Council Tree) was bigger also so it would be more quite - kids on a separate floor!

We need to find a solution to the homeless population in Fort Collins, the library and the library grounds is one place where a significant number of homeless people congregate. This is totally unacceptable, especially since I see the library as a place to bring our child to learn. We have a serious issue with the homeless population in fort collins and the library needs to work with other organizations, both private and public, to develop and find solutions.

We need to influence young children early on that a library is a wonderful place to go....to be exposed to print materials, etc. in a very positive way. The children's library at Council Grove is a primo example of this environment. Ongoing and new ways to stimulate children's growing brains should be a continual emphasis. Children's programs - storytelling, puppeteers, painted murals - done by the kiddos! - tours of the library, etc.

We really need a makerspace in Fort Collins! It's an awesome use for the library. I'd also love more digital materials.

We use the library frequently for specific books and for browsing. I like educational / technical / popular science / non-fiction material. Libraries are good for life-long learning and for helping disadvantaged communities with child education. I do not know how to (or if you should) expand the mandate beyond that core area.

We used to be highly involved with our library children's programs. Now we find that if we don't rsvp within the first hour, we don't get to participate. I think we need to increase the amount/size of the children's programs. As a home educating family, we need our library to expand our horizons.

We Want MakerSpace for our kids!

What if the library regularly hosted tours of the library facilities so that people could go through in a group to find out where things are located, in order to be more comfortable with the libraries collections and programs?

What is information for lifelong learning?

Whatever you do please keep getting books. Actual books. More and more the books we are looking for have to come from Prospector and sometimes they never show up or take months to arrive. It would be fun if you had more concerts for older kids - middle school and up in addition to the very young crowd you currently cater to. We've been coming to your summer program since our kids were little but in the last two years the programs have either been ones we've seen before or too young for our 10 year olds. The Harmony library outdoor plays are great! We would love to see more family friendly bands outside! Thank you!

Whatever you do, do it regularly (like once a week or month) and invest your time and energy into doing it right. One time events are not great because if you miss it, there's no way of knowing if/when it will next be available. I like the idea of facilitating career counseling (CSU graduate students in counseling psych might be able to do this for credit) or fostering mentoring relationships (a la The Matthews House) or apprenticeships.

When I lived in Lynnwood, Washington, there was a weekly library bus that came weekly at a set time to our neighborhood and parked in a grocery store parking lot. Lots of families and senior citizens took advantage of this opportunity to check out and return library books, without having to drive very far for books. This might be a good idea (if money allows) to provide books for children and families in some of the lower socio-economic areas of town.

When you order books or DVDs a smaller proportion should be here and now. In fact I would eliminate here and now entirely. It's an unfair advantage for people who are able to visit the library frequently.

While I think it is commendable for the libraries to try and stay on the cutting edge of technology and delivering services to changing demographics, I would like to point out that we mustn't leave behind the underserved community that may not have the technology, internet access or mobility to access public library services. I think the more we can outreach and connect to this population, the better we serve the community as a whole. The Homebound services is a great idea for medically disabled, but there is a large poor population with mobility issues as well. I would also discourage too much overlap with other local services that offer programs, activities, etc. For example, the Discovery Museum does several events targeted at science, maker type faires, etc. It would be nice to know what the library is known for in terms of programs/activities (e.g. children's storytime). I would like to see a higher level coordination of such educational faires and activities in our community that promote and sustain each other, rather than compete. And I don't mean fliers on a community board, but active coordination and planning. It would be nice for busy parents to have a centralized way of accessing information about all the educational opportunities in our community. That's why I put an equal budget amount into marketing as printed/digital materials and program/facility improvements.

While the library has made some efforts to consider access for patrons with disabilities, I would like to see them do more. Some level of assistive technologies have been provided. However, it needs to become part of the technology environment - in terms of purchase and training. Additionally, the web site is very weak in terms of conveying any helpful info for patrons with disabilities. It is not fully accessible and neither are all of the library services although by law they should be. I see Fort Collins as very forward thinking so would hope the library could be a place that community member could use to access assistive technologies as well as accessible formats for digital materials. Keep working on this issue! Thanks!

Why doesn't Fort Collins have a Free Magazine Drop off (in the foyer on a rolling cart) like Loveland? That's GREEN!

With all of the updating and diversification of library services, I hope that the library will continue to acquire a wide range of print materials, particularly books. I especially appreciate access to books in art (both art history and "how to") and graphic design, including books that would be cost-prohibitive for many of us to buy. But I appreciate the full range of books the library acquires, whether novels, history, nature books, juvenile books, etc. Poetry too! I also hope that the library will continue to order print editions of books in graphic design and associated software (e.g., Photoshop and photography how-to, illustrator, InDesign, web design). I notice that the newer software books are mostly electronic, but I prefer to use print editions and suspect others probably do to. These books are obviously very popular. Another resource I value is full-text databases, and expanding those beyond just basic resources. I would use academic databases, medical, financial, career. I know the library has some, but I'd advocate for expanding more research-oriented databases. Visual art databases would be great too. Thank you for listening!

With more and more devices emphasizing individualization, the library should offer a counter-current and encourage groupings -- meetings, seminars, clubs, etc. -- to encourage people of all ages to interact face-to-face.

With online access, please include an option to retain password and library number. Please post library etiquette - no cell/calls in library & respect other people. Re: the future, I worry about cutting down on live librarians available vs. having more online/automated access. DON'T CUT THEM OUT!!!! - - they're a wealth of info and I love talking to them. I'd like more info about the ops procedures for the PRPLD - I don't know how they do it re: the ongoing costs of purchasing books, DVDs/repairs/replacements, movie licenses - all of it - and I'd like to know. It could also be a means for those of us who perform strategizing being able to assist in potentially leveraging contracts or creatively thinking of marketing to increase revenues for ops. Another potential function PVLCD could perform is community networking and publicizing (after disasters) contacts or meeting times re: how residents could network to organize donation drives, emerg, housing/pet care, helping those who deploy working disasters - i.e., taking care of their pets, etc. For years I've worked on mobilizer emerg, mgt. teams and these are needs which have & do surface.

With the advancement in technology; mobile devices and such. I believe interests, direction, mission and goals should be to provide multiple digital resources. Keeping pace with the technology of today to stay competitive. I believe a public library should be there for the community and it's members. A narrower focus on community based programs.

Without a doubt, the Fort Collins library facilities, material, and staff do an outstanding job. The staff especially makes the extra effort to be helpful. A pay raise for the non-administrative staff would not be out of order (assuming the administrative is, as usual, is overly paid for what they are expected to accomplish--my uninformed, but experienced opinion), Parking at the Main Library is always tenuous and yet I see no way to increase this without an unacceptable parking garage. I love the green space but do not see it used for reading, learning purposes. I would reluctantly approve using "some" of the green space to improve parking. Against my better judgement, I suppose drive through material return could help in this area. Library "search" program has a glitch. When a certain combination of keys are entered, the software code is revealed. Sorry I don't the key combination that I entered nor did I have the common sense to call the staff at the time. Just a heads up.

Work with the City, non-profits and police to find and fund a satellite location downtown for homeless or transient people to use computers, read, and socialize during the day instead of doing those things at the downtown library.

Would like to see more copies of entertainment DVDs, e-books and audiobooks.

Would love it if you could open a few days early...8am, specifically @ Council Tree. Parking there is a total nightmare! It would be fabulous to come directly after dropping kids at school/before work to avoid parking in Timbuktu. Larger creative teen space.

Would love to see a library in a low income area. Within walking distance or bus stop. Perhaps putting a satellite at the Max stop south Mason street. This library would provide high tech classes for kids and parents. Does the library still have a book mobile? I grew up in the county and loved where the book mobile stopped near our property. Too expensive? Thank you for having such wonderful libraries in Ft. Collins. Staff members are always cheerful and helpful.

You are all way ahead of me as far as ideas, technology, classes go. Only thing I would change is somewhere to sit to look at library catalog with a place to set my books. Old Town anyway has no table top browsing places just for the catalog (internet is different). And I got a ticket parking in front with my daycare van (8 children!) can't believe time is limited esp when it comes to getting children in & out. Love the idea of a local artist gallery in the library! or at least have local art up all over the place

You are already wonderful! Don't change too much!

You are going in the right direction however, the community needs access especially on the weekends. Keep the library open!

You asked the wrong person! ;-) I think the District does a very good job now.

You do a great job of balancing competing needs. We need books (in all formats) AND programs. We need technology AND tradition.

You have a great print collection. Keep it up! Sometimes good is good and you shouldn't always strive to change it in the name of "improvement".

APPENDIX C

MEDIA COVERAGE

Coloradoan Editorial – Our View: *Soapbox: The Library needs your help writing its future*

The screenshot shows a web browser window displaying the Coloradoan website. The article title is "Soapbox: The library needs your help writing its future" with a sub-headline "7 p.m. MST January 25, 2015". The author's photo is a woman with short brown hair. The article text discusses the Poudre River Public Library District's organizational challenges and seeks community input. A sidebar on the right lists "MORE STORIES" including "Updated March 1: Fort Collins mayoral endorsements", "Updated Feb. 28: City Council District 4 endorsements", and "Updated Feb. 26: City Council District 6 endorsements".

Soapbox: The library needs your help writing its future

7 p.m. MST January 25, 2015



(Photo: Courtesy Photo)

The Poudre River Public Library District is at a stage in its organizational life when it needs to take pause and re-assess services and programs. After eight years of successful growth and expansion as a separate government entity, it's time to circle back to our generous and supportive public to make certain we are meeting the needs of our community. For that reason the Board of Trustees has contracted with Slate Communications to facilitate a community needs assessment to gather your ideas and opinions about the library district's future. How can we best serve both the individual customer who uses our services in-person or remotely as well as meet the community's informational and educational needs in these times of rapid technological and societal change?

To refresh your memory and as a point of reference for newcomers to our service area, the Poudre River Public library district came into existence almost eight years ago when voters approved the funding of a library district. Prior to 2007, the library was a department of the City of Fort Collins. Our service area is 1,800 square miles and its boundaries are similar to those of Poudre School District. Since 2007, we have enhanced and increased our facilities.

Council Tree library opened in 2009, Old Town library was expanded and remodeled in 2012 and Harmony library was remodeled in 2012 in cooperation with our partner, Front Range Community College-Larimer Campus. Enhancements to Library Park were completed in 2014. Also, administrative and support staff moved into a separate building, Webster House, to free up more space for public use at the Old Town library. Our collections now include a wide array of digital content including eBooks, digital music and audio and research databases in addition to more than 400,000 print and audio-visual items. More than 1 million people walk through our doors each year and over 3 million items are checked-out or downloaded annually.

The library district has achieved the ambitious goals of its most recent strategic plan and the 2009 master facilities plan. Now, we need your help in identifying and prioritizing programs and services that will be relevant for the next five years.

The needs assessment kicked off in November 2014 when nearly 70 stakeholders and library advocates participated in focus groups held at our three libraries. Currently, all residents of the library district are being asked to share their thoughts, and prioritize the many different ways that our public library can better serve the public by participating in a survey that will be live until Jan. 31. The survey is available online at www.oversideideas.org/ or you can fill out a paper copy at one of the libraries. You will be asked to select amenities, improvements and programs you would like to see in our libraries, identify barriers to use, prioritize funding allocated to different areas, and give feedback on both digital and traditional services.

Our consultants will summarize the responses and make specific recommendations to the Board of Trustees in March. The recommendations will be taken into consideration as board and library employees craft a new strategic plan later in the year.

The survey takes only 10 minutes to complete and respondents may enter a drawing to win one of four \$50 Downtown Business Association gift cards. I encourage community members to participate and to think big and bold. Your ideas are overdue!

Holly Carroll is executive director of Poudre River Public Library District.

MORE STORIES

- Updated March 1: Fort Collins mayoral endorsements**
March 1, 2015, 8:47 p.m.
- Updated Feb. 28: City Council District 4 endorsements**
Feb. 28, 2015, 11:16 p.m.
- Updated Feb. 26: City Council District 6 endorsements**
Feb. 26, 2015, 5:12 p.m.

APPENDIX D

SAMPLE CAMPAIGN POSTER AND MATERIALS

